

REGULATED INFORMATION

Agreement between Teleperformance Group Inc. and Goldman Sachs International

PARIS, December 10, 2018 – Teleperformance, the worldwide leader in outsourced omnichannel customer experience management, announced that Teleperformance Group Inc., the US subsidiary of Teleperformance SE, entered into an agreement with Goldman Sachs International, on December 10, 2018 with effect on December 24, 2018, in connection with the implementation of the long-term incentive plan decided in April 2016 by Teleperformance Group Inc.

Pursuant to the terms of this agreement, Goldman Sachs International, independent investment firm, will purchase, for and on behalf of Teleperformance Group Inc., a total of 109,041 shares of Teleperformance SE before February 24, 2019. The maximum purchase price per Teleperformance SE share shall not exceed €170.

ABOUT TELEPERFORMANCE GROUP

Teleperformance (TEP – ISIN: FR0000051807 – Reuters: ROCH.PA – Bloomberg: TEP FP), the global leader in outsourced omnichannel customer experience management, serves as a strategic partner to the world's largest companies in a wide variety of industries. Its customer care, technical support, customer acquisition, consulting & analytics, digital integrated business service solutions and other high-value specialized services ensure consistently positive customer interactions that are reliable, flexible and intelligent. The company has established the highest security and quality standards in the industry and uses proprietary deep learning technology to optimize flexibility on a global scale.

The Group's 223,000 employees, spread across 350 contact centers in nearly 80 countries, support billions of connections annually in 265 languages and enhance the customer experience with every interaction. In 2017, Teleperformance reported consolidated revenue of €4,180 million (US\$4,720 million, based on €1 = \$1.13).

Teleperformance shares are traded on the Euronext Paris market, Compartment A, and are eligible for the deferred settlement service. They are included in the following indices: CAC Large 60, CAC Next 20, CAC Support Services, STOXX 600, SBF 120, S&P Europe 350 and MSCI Global Standard. They have also been included in the Euronext Vigeo Eurozone 120 index since December 2015 and the FTSE4Good Index since June 2018 with regard to the Group's performance in corporate responsibility.

For more information: www.teleperformance.com

Follow us on Twitter @teleperformance