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GIE SESAM-Vitale supported by Jouve and Steria in digitising photos for health insurance ID

For the continued distribution of French health insurance ID (*Carte Vitale*), the Jouve Group, acknowledged for its data processing expertise, was selected for the Vitale 2 programme when the contract was renewed for the digitisation of photo forms for the insured.

The quality of its technical and technological proposal in addition to its content knowledge, industrial dimension and capability of providing a global response, enabled Jouve to win the tender issued by GIE SESAM-Vitale.

Jouve will partner with Steria, a leading IT-enabled business services provider, to ensure the overall steering and delivery of this photo digitisation project. Steria's experience, both of major transformation project management and of the social security and welfare sector, will ensure a secure, reliable and effective solution for GIE SESAM-Vitale.

Two major challenges: to digitise insurance ID photos and to safeguard the data

For this project, security is a primary consideration. Jouve, a key player in the digitisation and processing of document flows, has acquired strong experience in protecting sensitive data, subject to CNIL approval.

As project supervisor, the Jouve Group takes responsibility for global project delivery and provides the following services:

- Digitisation and control of the photo forms and data consistency compared with identity documents,
- Computerised management of discards,
- Storage and availability of digitised data,
- Archiving of documents and viewing of digital records,
- Synchronising the data-processing centres linked to the sickness insurance schemes

A major player in the health and insurance sectors, STERIA can rely on its know-how in IT security to support Jouve in steering the project.

Production is scheduled to begin in mid 2010. The contract will be entered into for a two-year, renewable term.

Jouve is a benchmark for document process outsourcing (incoming mail, invoices, contracts, patents, etc.), and will consolidate its position in the health sector.

About Jouve

As a service-provider, Jouve covers the entire content value chain (creation, conversion, enhancement, distribution in print and electronic formats) and responds to all the needs of companies, institutions and publishers, which produce and disseminate information. At the heart of the digital world and the new media for distribution, Jouve is the leader in ebook conversion in Europe and the United States of America. On the back of its industrialised production capabilities, the Jouve Group has recognised expertise in the digitisation of content: every year, it digitises thousands of books of unequalled quality. With its workforce of 1,300, the Jouve Group generated turnover of some €105m in 2008.

For further information, please contact Christèle Blay – Communication Manager E-mail. cblay@jouve.fr. – Tel. +33 (0)1.44.76.54.43

About Steria: www.steria.com

Steria delivers IT enabled business services which help organisations in the public and private sectors operate more efficiently and profitably. By combining in depth understanding of our clients' businesses with expertise in IT and business process outsourcing, we take on our clients' challenges and develop innovative solutions to address them. Through our highly collaborative consulting style, we work with our clients to transform their business, enabling them to focus on what they do best. Our 18,300 people, working across 16 countries, support the systems, services and processes that make today's world turn, touching the lives of millions around the globe each day.

Founded in 1969, Steria has offices in Europe, India, North Africa and SE Asia and a 2009 revenue of €1,630 million. 19.3% of Steria's capital is owned by its employees. Headquartered in Paris, Steria is listed on the Europext Paris market.

Steria France Press Department

Cécile Beckerich / Camille Favron Tel. +33 (0)1 34 88 56 73 /67 36 F-mails:

cecile.beckerich@steria.com, camille.favron@steria.com