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## **Cleveland Police Authority and Steria extend shared services partnership**

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Steria, a leading European IT-enabled business services provider, today announced the extension of its shared services partnership with Cleveland Police Authority which will deliver additional savings in excess of €10 (£9 million). Concurrently, Steria has officially opened the new state-of-the-art Shared Services Centre in Stockton which will house the force's finance, HR, procurement, fleet, and facilities functions.

A number of additional support services will be delivered alongside those undertaken by Steria at the start of the ten-year contract in October 2010. Effective from 1<sup>st</sup> July 2011, Steria's remit will include centralising Crime Management units in each of the four Force districts and merging with the control room, as well as civilianising a newly combined Risk and Operational Planning unit that will handle emergency and event planning together with risk assessment and safety. As with all services Steria provides to Cleveland, these additional services will enable officers to devote more time to operational policing, through significantly reduced paperwork.

In October 2010, the shared service model was rolled out across the Force to benefit the 2,200 employees and local community. Under the partnership agreement, Steria is working with the Force and Authority to deliver key services including the control room, support for the preparation of criminal case files, and shared business services covering finance, HR, payroll, procurement, fleet management and facilities functions.

Peter Race, Chair of Cleveland Police Authority, commented: "When we embarked on the partnership with Steria we set ourselves the key objectives of delivering better services to the public, generating €55 million (£50 million) savings over ten years and maintaining a strong front-line service. The benefits generated by this partnership have helped us weather the pressures so far and this latest development will help us extend the benefits even further."

Sean Price, Chief Constable at Cleveland Police, commented: "The extension of the partnership with Steria allows us to continue our vision of Putting People First by safeguarding jobs and protecting front-line services. We are under no illusions about the challenges of the Comprehensive Spending Review and the millions that we have to save, but both the Force and the Authority are committed to reducing crime."



Gavin Chapman, Chief Operating Officer at Steria, commented: "The shared service for Cleveland Police was designed to flex and scale in response to the client's changing needs. As public funding comes under greater scrutiny, Cleveland is well-positioned to respond to calls for even greater cost savings and operational efficiency without sacrificing quality of policing."

He continued: "I am honoured to be part of a team working in close cooperation with the client; the process efficiencies experienced by Cleveland mark the beginning of a journey that will ultimately transform the Force in many beneficial ways."

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**About Steria:** [www.steria.com](http://www.steria.com)

Steria delivers IT enabled business services which help organisations in the public and private sectors operate more efficiently and profitably. By combining in depth understanding of our clients' businesses with expertise in IT and business process outsourcing, we take on our clients' challenges and develop innovative solutions to address them. Through our highly collaborative consulting style, we work with our clients to transform their business, enabling them to focus on what they do best. Our 20,000 people, working across 16 countries, support the systems, services and processes that make today's world turn, touching the lives of millions around the globe each day.

Founded in 1969, Steria has offices in Europe, India, North Africa and SE Asia and a 2010 revenue of €1.7 billion. 20%(\*) of Steria's capital is owned by its employees. Headquartered in Paris, Steria is listed on the Euronext Paris market.

*(\*): including the Employees Shares Trust in the UK*

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## Press Contacts —

**Steria UK**

Gary Follows

Tel. : +44 (0)7966 824764

e-mail. [gary.follows@steria.co.uk](mailto:gary.follows@steria.co.uk)

**Firefly Communications**

Charlotte Stoel

Tel. : +44 (0)20 7025 8203

e-mail. [Charlotte.stoel@fireflycomms.com](mailto:Charlotte.stoel@fireflycomms.com)

**Steria Group**

Isabelle Grangé

Phone: +33 1 34 88 64 44

E-mail: [isabelle.grange@steria.com](mailto:isabelle.grange@steria.com)

**Hotwire**

Charles Catherinot

Tél. : 33 (0)1 43 12 55 61

E-mail : [charles.catherinot@hotwirepr.com](mailto:charles.catherinot@hotwirepr.com)