

Sodexo ranked number three in the world among outsourcing services companies



Paris, May 4, 2009 – Sodexo, a world leader in Food and Facilities Management services, has been ranked third among the world's leading outsourcing services companies by the International Association of Outsourcing Professionals™ (IAOP™)¹, an industry trade group. It is the fourth consecutive year that Sodexo has been ranked in the top five of the Global Outsourcing 100™. For the second year in a row, Sodexo was the highest-ranked company in its industry category, "Facility Services."

In making the classification, IAOP evaluates outsourcing companies throughout the world based on a series of criteria including revenue growth, outsourcing experience, global presence, workforce skills and training, technical and business certifications (such as ISO 9001), the track record of the management team and the quality of its customer services.

Sodexo CEO, Michel Landel, commented, "We are honored with this recognition as one of the world's leading outsourcing companies. It is a tribute to the daily commitment of our more than 355,000 employees around the world to make every day a better day for our clients and consumers."

¹The "Global Outsourcing 100™," as determined by the International Association of Outsourcing Professionals™ (IAOP™), appears as a special advertising feature produced by IAOP in the May 4 issue of *Fortune* magazine.

About Sodexo

Sodexo, founded in 1966 by Pierre Bellon, is a world leader in Food and Facilities Management services, with more than 355,000 employees on 30,600 sites in 80 countries. For Fiscal 2008, which closed August 31, 2008, Sodexo had revenues of 13.6 billion euro. Listed on Euronext Paris, the Group has a current market capitalization of 5,8 billion euro.

Press

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Appendix:

The International Association of Outsourcing Professionals™ (IAOP™)

is pleased to announce that the following companies have been selected as 2009's best outsourcing service providers – The Global Outsourcing 100™.

Relative rankings, selection process details, and company strengths are featured in a special advertising feature, produced by IAOP, in the May 4 FORTUNE 500 issue of FORTUNE® magazine. Companies were judged on four critical characteristics: size and growth; customer references; organizational competencies; and management capabilities.



The 2009 Global Outsourcing 100:

| RANK | COMPANY (LEADERS) | KEY STRENGTH |
|------|---------------------------|---------------------------|
| 1 | Accenture | Management Capabilities |
| 2 | IBM | Demonstrated Competencies |
| 3 | Sodexo | Customer References |
| 4 | Tata Consultancy Services | Customer References |
| 5 | Wipro Technologies | Demonstrated Competencies |
| 6 | Convergys | Customer References |
| 7 | ISS | Balanced Performance |
| 8 | CB Richard Ellis | Customer References |
| 9 | Infosys Technologies | Management Capabilities |
| 10 | Capgemini | Customer References |
| 11 | Genpact | Customer References |
| 12 | Colliers International | Customer References |
| 13 | CSC | Customer References |
| 14 | NCR | Balanced Performance |
| 15 | Jones Lang LaSalle | Management Capabilities |
| 16 | CGI Group | Balanced Performance |

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|----|---------------------------|---------------------------|
| 17 | Sitel | Size & Growth |
| 18 | Unisys | Customer References |
| 19 | EDS, an HP Company | Balanced Performance |
| 20 | HCL Technologies | Management Capabilities |
| 21 | ADP | Management Capabilities |
| 22 | Ceridian | Management Capabilities |
| 23 | Intelenet Global Services | Balanced Performance |
| 24 | Williams Lea | Demonstrated Competencies |
| 25 | ACS | Balanced Performance |
| 26 | Aegis | Customer References |
| 27 | ARAMARK | Management Capabilities |
| 28 | CPM Braxis | Balanced Performance |
| 29 | Inspur | Customer References |
| 30 | Tech Mahindra | Customer References |
| 31 | Hewitt Associates | Management Capabilities |
| 32 | Lionbridge | Management Capabilities |
| 33 | NIIT Technologies | Balanced Performance |
| 34 | Softtek | Balanced Performance |
| 35 | Diebold | Balanced Performance |
| 36 | Firstsource Solutions | Customer References |
| 37 | EMCOR Group | Balanced Performance |
| 38 | L&T Infotech | Demonstrated Competencies |
| 39 | TeleTech Holdings | Demonstrated Competencies |
| 40 | Amdocs | Demonstrated Competencies |
| 41 | SPi | Balanced Performance |
| 42 | Mastek | Management Capabilities |
| 43 | Concentrix | Customer References |

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|----|----------------------------------|---------------------------|
| 44 | Johnson Controls | Balanced Performance |
| 45 | MindTree | Management Capabilities |
| 46 | Océ Business Services | Demonstrated Competencies |
| 47 | Patni Computer Systems | Balanced Performance |
| 48 | NCO Group | Demonstrated Competencies |
| 49 | EXL Service | Demonstrated Competencies |
| 50 | Neusoft | Balanced Performance |
| 51 | EPAM Systems | Balanced Performance |
| 52 | Newmark Knight Frank | Balanced Performance |
| 53 | Syntel | Demonstrated Competencies |
| 54 | VanceInfo | Customer References |
| 55 | HOV Services | Customer References |
| 56 | Hexaware Technologies | Customer References |
| 57 | Headstrong | Balanced Performance |
| 58 | Donlen | Management Capabilities |
| 59 | iGATE | Demonstrated Competencies |
| 60 | CPA Global | Balanced Performance |
| 61 | ChinaSoft International | Size & Growth |
| 62 | Grubb & Ellis | Balanced Performance |
| 63 | WNS Global Services | Balanced Performance |
| 64 | NCS | Management Capabilities |
| 65 | Luxoft | Management Capabilities |
| 66 | TIVIT | Size & Growth |
| 67 | AppLabs | Demonstrated Competencies |
| 68 | Sutherland Global Services | Demonstrated Competencies |
| 69 | Pitney Bowes | Management Capabilities |
| 70 | Outsource Partners International | Customer References |

| 71 | SEI | Management Capabilities |
|------|---------------------------------|---------------------------|
| 72 | Cushman & Wakefield | Management Capabilities |
| 73 | Aditya Birla Minacs | Size & Growth |
| 74 | hiSoft Technology International | Customer References |
| 75 | Quattro BPO Solutions | Demonstrated Competencies |
| RANK | COMPANY (RISING STARS) | KEY STRENGTH |
| 76 | Synggy | Demonstrated Competencies |
| 77 | China Data Group | Size & Growth |
| 78 | Grupo ASSA | Customer References |
| 79 | Xceed | Demonstrated Competencies |
| 80 | Emerio | Customer References |
| 81 | ePerformax Contact Centers | Customer References |
| 82 | Beyondsoft (Beijing) | Balanced Performance |
| 83 | InterGlobe Technologies | Demonstrated Competencies |
| 84 | Nair & Co. | Balanced Performance |
| 85 | Bleum | Size & Growth |
| 86 | Ci&T | Management Capabilities |
| 87 | Auriga | Customer References |
| 88 | M&Y Data Solutions | Customer References |
| 89 | SaM Solutions | Balanced Performance |
| 90 | Knoah Solutions | Management Capabilities |
| 91 | Microland | Balanced Performance |
| 92 | Grupo Prominente | Balanced Performance |
| 93 | DataArt | Balanced Performance |
| 94 | Reksoft | Demonstrated Competencies |
| 95 | The Symbio Group | Balanced Performance |
| 96 | Corbus | Management Capabilities |

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|-----|----------------------|---------------------------|
| 97 | MERA Networks | Demonstrated Competencies |
| 98 | Itransition | Balanced Performance |
| 99 | CleNET International | Balanced Performance |
| 100 | Mindcrest | Size & Growth |

1-75 Leaders = established, known companies

76-100 Rising Stars = smaller, faster growing companies

The Evaluation Team

The 2009 evaluation team, comprised of IAOP member professionals, was led by Certified Outsourcing Professional™ (COP) Jagdish Dalal, managing director, thought leadership at IAOP and a world-renowned outsourcing expert who has worked as a senior executive in customer, provider and advisor companies for almost three decades. (Jag's work as the outsourcing customer for Xerox's \$3.2B outsourcing contract with EDS was turned into a Harvard Business School case study and is used in many teaching curricula.)

The 2009 judging panel:

- Divyesh Dalal, managing director, India, Hamilton Sundstrand, United Technologies International Operations, Inc.
- Teresa Harris, COP, IT manager, global sourcing, Eastman Kodak Company
- William Hefley, Ph.D., associate teaching professor, Institute for Software Research; program director, MSIT IT Service Management, ITSq, Carnegie Mellon University
- Kurt Kohorst, COP, vice president, Agency Markets, Liberty Mutual Insurance
- William P. Metz, COP, external business development manager, Global Business Services, Proctor & Gamble
- Manish K. Sahai, COP, vice president, Customer Service Int'l. Network Partners, American Express
- Kristin H. Weitz Rammer, vice president, MAXIMUS

FOR ADDITIONAL INFORMATION ON THE GLOBAL OUTSOURCING 100, CLICK HERE. To view The 2008 Global Outsourcing 100 and its sub-lists, CLICK HERE.

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