



PRESS RELEASE

Teleperformance: Reorganisation within the Supervisory Board

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To keep in line with the development of corporate governance rules, Jacques Berrebi has decided that he will no longer act as Chairman of the Supervisory Board while at the same time carrying out his operational duties, and from now on will focus on his operational duties.

As a result, he has resigned from his positions as member and Chairman of the Supervisory Board. He will continue to carry out all of his duties within the group as before and, in addition, he will take on the chairmanship of the Group Strategy and Finance Committee set up by the Board of Directors.

The Supervisory Board has accepted Mr. Berrebi's decision and has therefore appointed Daniel Bergstein as Chairman of the Supervisory Board.

The Supervisory Board has also co-opted two members, Mr. Jean Guez and Mr. Mario Sciacca, Mr. Sciacca being independent.

ABOUT TELEPERFORMANCE

Teleperformance (NYSE Euronext Paris: FR 0000051807), the # 1 global leader in managing the customer experience in the outsourced contact center market, has been serving companies around the world rolling out customer acquisition, customer care, technical support and debt collection programs on their behalf. In 2008, the Teleperformance Group achieved €1.784 billion revenues (US\$2.6 billion – average exchange rate at December 31, 2008: €1 = US\$1.46).

The Group operates about 82,000 computerized workstations, with more than 100,000 employees (Full-Time Equivalents) across 268 contact centers in 49 countries and conducts programs in more than 66 different languages and dialects on behalf of major international companies operating in various industries.

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