



## PRESS RELEASE

# Teleperformance - Jean-Hervé JENN takes over as head of Teleperformance France

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**Paris, 29 March 2010** - **Jean-Hervé JENN** was appointed as Chairman of Teleperformance France on Monday, 29 March 2010. He takes over from Jean-François GUILLOT who has resigned.

Jean-Hervé JENN has held management positions at IBM, Goldman Sachs, KPMG and Cap Gemini and, most recently, he was President of Convergys international.

Jean-Hervé JENN is Franco-American and is 52 years old. He is a graduate of the Ecole Spéciale des Travaux Publics engineering college in Paris, was awarded a Master's degree in management at UCLA in Los Angeles and completed the Executive Management Programme at INSEAD European business school in France.

Jean-Hervé JENN takes over as Chairman with immediate effect.

## ABOUT TELEPERFORMANCE

TELEPERFORMANCE (NYSE Euronext Paris: FR 0000051807), the world's leading provider of outsourced CRM and contact center services, has been serving companies around the world rolling out customer acquisition, customer care, technical support and debt collection programs on their behalf. In 2009, the Teleperformance Group achieved €1.848 billion revenues (US\$2.6 billion – average exchange rate at December 31, 2009: €1 = US\$1.39).

The Group operates about 83,000 computerized workstations, with more than 100,000 employees (Full-Time Equivalents) across 270 contact centers in 50 countries and conducts programs in more than 66 different languages and dialects on behalf of major international companies operating in various industries.

[www.teleperformance.com](http://www.teleperformance.com)

## CONTACTS

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