## Press release



# Sodexo is making a comprehensive inventory of sustainable development practices at its 33,900 client sites worldwide

Issy-les-Moulineaux, France, June 1, 2010 - Sodexo, world leader in Quality of Daily Life Solutions, has commenced an important stage in its "Better Tomorrow Plan", with a comprehensive inventory of the sustainable development practices at the Group's 33,900 client sites worldwide. With the "Better Tomorrow Plan", which was announced in December 2009, the Group is building a new roadmap for its commitment to sustainable development issues.

"The inventory is a crucial step in assessing the Group's situation and will involve measuring our current performance, setting realistic goals, identifying priorities, and setting up a timetable for our 33,900 client sites," explained Damien Verdier, Group Executive Vice President and Chief Marketing Officer (responsible for Offer Marketing, Client Retention, Supply Chain and Sustainable Development). "The vast scale of the operation—it is taking place in 80 countries, our client sites are extremely varied (schools, universities, clinics, companies, residences for seniors, etc.), and they're all different in terms of their size and the services provided—is a real challenge that has never been taken up before. All our operational managers will participate in the drive to involve our clients. This is one of the specific objectives of the Better Tomorrow Plan: to attain the goals we have set for Nutrition, Health and Wellness, Local Communities, and the Environment, we are soliciting all our stakeholders' involvement—and this includes our clients—in this drive for the Group's ongoing progress."

## 14 commitments to sustainability priorities that affect 80 countries

Sodexo's Better Tomorrow Plan comprises 14 commitments, with deadlines of 2012, 2015, and 2020 for each of the three priorities that the Group has chosen to focus on.



## Nutrition, Health & Wellness

- We will develop and promote health and wellness solutions for our clients, consumers and employees in all the countries where we operate by 2015.
- We will provide and promote varied and balanced food options at all our clients' sites by 2012.
- We will provide and promote choices with a reduced intake of sugar, salt and fats at all our clients' sites by 2015.

## Local communities

- We will fight hunger and malnutrition through our STOP Hunger program in all the countries where we operate by 2020.
- We will support local community development in all the countries where we operate by 2015.
- We will increase the purchase of products sourced from fairly traded certified sources by 2015.

### Environment

| SUSTAINABLE SUPPLIES   | • | We will ensure compliance with a Global Sustainable Supply Chain Code of Conduct in all the countries where we operate by 2015.                                 |
|------------------------|---|---|
|                        | ٠ | We will source local, seasonal or sustainably grown or raised products in all the countries where we operate by 2015.   |
|                        |   | We will source sustainable fish and seafood in all the countries where we operate by 2015.  |
|                        |   | We will source and promote sustainable equipment and supplies in all the countries where we operate by 2020.  |
| ENERGY & EMISSIONS     | • | We will reduce our carbon footprint in all the countries where we operate and at clients' sites by 2020.  |
| WATER & EFFLUENTS      | ٠ | We will reduce our water footprint in all the countries where we operate and at clients' sites by 2020.   |
| MATERIALS<br>& DECHETS | ٠ | We will reduce organic waste in all the countries where we operate and at clients' sites by 2015. We will support initiatives to recover organic waste.         |
|                        | ٠ | We will reduce non organic waste in all the countries where we operate and at clients' sites by 2015. We will support initiatives to recover non organic waste. |

## Creating a management chart in each country and on a global scale

The assessments of the state of play at Sodexo's sites, which began in January 2010, are being conducted on two levels:

- An inquiry conducted at all of Sodexo's sites, consisting of around 50 specific questions on subjects relating to water and energy consumption, and waste management (e.g. "Do you store your non-organic waste separately?", "Do you regularly check that you haven't got any water leaks?", "Do you monitor the quantity of used cooking oil that you produce?", "Have you introduced energy audit measures?", etc.).
- A questionnaire for each country on all the subjects covered by the "Better Tomorrow Plan", which will be updated with the results of the site inquiries.

All the collected data will then be transmitted in the form of a management chart. This will enable each country and site to set their own objectives and priorities for the future.

# From Laos to Colombia: around 9,000 site managers have already been mobilized

8,800 site managers have already responded to the questionnaire. Twenty-one countries (including Australia, Russia, Colombia, and Spain) have completed their site assessments and twenty-two countries are in the process of completing theirs. These include China, Norway, and India.

In the framework of the "Better Tomorrow Plan", Sodexo is keen to share the results with all its clients around the world.



#### **About Sodexo**

#### Sodexo is a world leader in Quality of Daily Life Solutions

Quality of Life plays an important role in the progress of individuals and the performance of organizations. Based on this conviction, and ever since Pierre Bellon founded the company in 1966, Sodexo has been the strategic partner for companies and institutions that place a premium on performance and well-being. Sharing the same passion for service, Sodexo's 380,000 employees in 80 countries design, manage, and deliver an unrivalled range of On-site Service Solutions and Motivation Solutions. Sodexo has created a new form of service business that contributes to the fulfilment of its employees and the economic, social, and environmental development of the communities, regions, and countries in which it operates.

#### The Group's key figures (on August 31, 2009)

€14.7 billion in consolidated revenues
380,000 employees
22<sup>nd</sup> largest employer worldwide
80 countries
33,900 sites
50 million consumers every day
7.1 billion euros of market capitalization (as of June 1, 2010)

#### **Press**

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