



Teleperformance

Olivier Rigaudy is appointed Group Finance Managing Director, Member of the Board of Directors

Paris – October 21, 2010, Teleperformance announced today the appointment of Olivier Rigaudy as Group Finance Managing Director, Member of the Board of Directors.

Olivier Rigaudy, who joined the Group on February 2010 as Chief Financial Officer, takes over from Michel Peschard, who resigned as he will be retiring at the end of 2010.

Mr. Rigaudy, 51, was previously Corporate Secretary of *Conforama* (PPR Group) from 2004 to 2009, after serving as Chief Financial Officer at *Castorama* (Kingfisher) from 1999 to 2003. Graduate of the Paris *Institut d'Etudes Politiques* with a Master's degree in business law, he began his career in the audit department of KPMG, later joining *Pechiney's* finance department before being appointed Director of Finance and Investor Relations at *Club Méditerranée* in 1992.

ABOUT TELEPERFORMANCE

Teleperformance (NYSE Euronext Paris: FR 0000051807), the world's leading provider of outsourced CRM and contact center services, has been serving companies around the world, rolling out customer acquisition, customer care, technical support and debt collection programs on their behalf. In 2009, the Teleperformance Group reported €1,848 million in revenue (US\$2.6 billion – average exchange rate at December 31, 2009: €1 = US\$1.39). The Group operates about 83,000 computerized workstations, with more than 112,000 full-time equivalent employees across 276 contact centers in 51 countries, and conducts programs in more than 66 different languages and dialects on behalf of major international companies operating in various industries.

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