

Teleperformance

2011 Annual Shareholders Meeting

All resolutions adopted

Paris, June 1, 2011 – During the Annual Meeting held on May 31, 2011, Teleperformance's shareholders adopted all the resolutions presented by the Group.

In particular, they approved the replacement of the current Supervisory Board and Management Board (in the form of *Directoire*) by a Board of Directors.

This new governance system based on a Board of Directors shall ensure that top level decisions be made and implemented faster in order to provide the necessary responsiveness in today's complex global economic environment.

It is also aligned with best governance practices in France and corresponds to the choice made by most of French listed companies.

Following M. Daniel Julien's appointment during the Meeting as Chairman of the Board and Chief Executive Officer, Teleperformance will be represented by one of its co-founders and decisions will be more closely aligned with the Company's situation.

M. Jacques Berrebi has been appointed as Board Advisor by the shareholders.

All the resolutions of the Meeting are available on the Group's website: www.teleperformance.com

INVESTOR CALENDAR

First-half 2011 results : July 28, 2011 after the close of trading on NYSE Euronext Paris

ABOUT TELEPERFORMANCE

Teleperformance (NYSE Euronext Paris: FR 0000051807), the world's leading provider of outsourced CRM and contact center services, serves companies around the world with customer acquisition, customer care, technical support and debt collection programs. In 2010, it reported consolidated revenue of €2,058 million (US\$2,738 million based on €1 = US\$1.33).

The Group operates about 83,000 computerized workstations, with more than 128,000 full-time equivalent employees across 263 contact centers in 50 countries. It manages programs in more than 66 languages and dialects on behalf of major international companies operating in a wide variety of industries.

www.teleperformance.com

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