

PRESSE RELEASE

Appointment of Quy Nguyen-Ngoc as Investor Relations Director

PARIS, SEPTEMBER 26, 2012 – Teleperformance Group has appointed Quy Nguyen-Ngoc Investor Relations Director. He will report to Olivier Rigaudy, Teleperformance Group’s Chief Financial Officer.

Quy Nguyen-Ngoc has been in charge of investor relations, successively at Elior, Safran and Vallourec since 2001. He began his career with CCF in 1994 as financial analyst before joining Exane for the same job in 1997. Aged 43, Quy Nguyen-Ngoc is a graduate of the ESCP Europe business school and holds a Master’s degree in Economics.

ABOUT TELEPERFORMANCE

Teleperformance, the world’s leading provider of outsourced CRM and contact center services, serves companies around the world with customer acquisition, customer care, technical support and debt collection programs. In 2011, it reported consolidated revenue of €2,126.2 million (\$2,955.4 million, based on €1 = \$1.39).

The Group operates about 98,000 computerized workstations, with more than 130,000 full-time equivalent employees across 249 contact centers in 49 countries. It manages programs in more than 66 languages and dialects on behalf of major international companies operating in a wide variety of industries.

Teleperformance shares are traded on the NYSE Euronext Paris market, Compartment A, and are eligible for the deferred settlement service. They are included in the following indices: SBF 120, STOXX 600 and France CAC Mid & Small.

Symbol: RCF - ISIN: FR0000051807 - Reuters: ROCH.PA - Bloomberg: RCF FP

www.teleperformance.com

CONTACTS

QUY NGUYEN-NGOC, Investor Relations Director

TELEPERFORMANCE

Phone: + 33 1 53 83 59 87

quy.nguyen@teleperformance.com

NANCY LEVAIN

LT VALUE - Investor Relations and Corporate Communication

Phone: + 33 1 44 50 39 30 - + 33 6 72 28 91 44

LTvalue@LTvalue.com