



## PRESS RELEASE

# Information regarding Mr Jacques Berrebi about his holding of Teleperformance shares

---

**PARIS, DECEMBER 18TH, 2012** – Teleperformance announced that Mr Jacques Berrebi, cofounder of the company, has informed the Group that he sold all Teleperformance shares he held. This sale results from the carrying out of the mandate entrusted by Mr Jacques Berrebi to UBS and released to the market on January 16<sup>th</sup>, 2012.

## ABOUT TELEPERFORMANCE

Teleperformance, the world's leading provider of outsourced CRM and contact center services, serves companies around the world with customer acquisition, customer care, technical support and debt collection programs. In 2011, it reported consolidated revenue of €2,126.2 million (\$2,955.4 million, based on €1 = \$1.39).

The Group operates about 98,000 computerized workstations, with more than 130,000 full-time equivalent employees across 250 contact centers in 49 countries. It manages programs in more than 66 languages and dialects on behalf of major international companies operating in a wide variety of industries.

Teleperformance shares are traded on the NYSE Euronext Paris market, Compartment A (symbol: RCF - ISIN: FR0000051807 - Reuters: ROCH.PA - Bloomberg: RCF FP), and are eligible for the deferred settlement service. They are included in the following indices: SBF 120, STOXX 600 and France CAC Mid & Small.

[www.teleperformance.com](http://www.teleperformance.com)

## CONTACTS

### INVESTOR RELATIONS

QUY NGUYEN-NGOC, Investor Relations Director  
Tel : +33 1 53 83 59 87  
[quy.nguyen@teleperformance.com](mailto:quy.nguyen@teleperformance.com)