



## REGULATED INFORMATION

# Filing of the Teleperformance 2012 Registration Document including the 2012 financial report

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**PARIS, MARCH 1<sup>ST</sup>, 2013** - Teleperformance announces that it filed the 2012 Registration Document (*Document de référence*) with the French *Autorité des Marchés Financiers* (AMF) on February 28<sup>th</sup>, 2013 under the number D.13-0091.

The 2012 Registration document includes:

- The 2012 financial report
- The report of the Chairman of the Board of Directors on the conditions for preparing and organizing the Board's activities and the internal control procedures
- Details of the fees paid to the statutory auditors
- The description of the share repurchase program

The French-language Registration document is available on the web site of the AMF and on the web site of Teleperformance at the following address: [www.teleperformance.com](http://www.teleperformance.com) under the section "**Investor Relations / Documentation / Financial Reports**".

The English translation of the Registration document will be made available on the company's website on March, 8th 2013 at the latest.

## ABOUT TELEPERFORMANCE

Teleperformance, the world's leading provider of outsourced CRM and contact center services, serves companies around the world with customer acquisition, customer care, technical support and debt collection programs. In 2012, it reported consolidated revenue of €2,347 million (\$3,028 million, based on €1 = \$1.29).

The Group operates about 101,000 computerized workstations, with 138,000 employees across more than 260 contact centers in 46 countries serving 78 markets. It manages programs in more than 66 languages and dialects on behalf of major international companies operating in a wide variety of industries.

Teleperformance shares are traded on the NYSE Euronext Paris market, Compartment A, and are eligible for the deferred settlement service. They are included in the following indices: SBF 120, STOXX 600 and France CAC Mid & Small.

Symbol: RCF - ISIN: FR0000051807 - Reuters: ROCH.PA - Bloomberg: RCF FP

[www.teleperformance.com](http://www.teleperformance.com)