



PRESS RELEASE

Success of the 2012 dividend payout in the form of shares

PARIS, JULY 3rd, 2013 – Teleperformance, world leader in outsourced multi-channel customer experience management, announces the results of its 2012 dividend payout option in the form of shares.

On May 30, 2013, the General Meeting of Teleperformance's shareholders approved the distribution of a dividend of €0.68 per share in respect of 2012, including the option for any shareholder to receive his dividend in the form of new shares of the Company.

This is the first time the Company has offered such an option to its shareholders and the offer aroused strong interest on their part. 57% of subscriptions opted for payment in the form of shares, a clear sign of the confidence shareholders have in the Group's growth strategy and outlook.

The transaction resulted in the issue of 662,142 new shares, representing 1.17% of the share capital, at a price of €32.02 per share. The delivery of the shares and their listing on the NYSE Euronext Paris stock exchange took place as from today (July 3, 2013).

The new shares carry dividend entitlement as from January 1, 2013, and are fully fungible with the Company's other shares. Following the transaction, the Company's share capital now consists of 57,260,190 shares.

The dividend cash payment of €16.3 million was also made on the same day.

ABOUT TELEPERFORMANCE

Teleperformance, the worldwide leader in outsourced multichannel customer experience management, serves companies around the world with customer care, technical support, customer acquisition and debt collection programs. In 2012, it reported consolidated revenue of €2,347 million (\$3,028 million, based on €1 = \$1.29). The Group operates about more than 100,000 computerized workstations, with 138,000 employees across more than 270 contact centers in 46 countries serving 78 markets. It manages programs in more than 66 languages and dialects on behalf of major international companies operating in a wide variety of industries.

Teleperformance shares are traded on the NYSE Euronext Paris market, Eurolist-Compartment A, and are eligible for the deferred settlement service. They are included in the following indices: SBF 120, STOXX 600 and France CAC Mid & Small. Symbol: RCF - ISIN: FR0000051807 - Reuters: ROCH.PA - Bloomberg: RCF FP

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