



## PRESS RELEASE

# Teleperformance Wins Great Place to Work® Award

Great Place to Work® Institute Ranks Teleperformance as one of the Best Companies to Work for in India

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**PARIS, JULY 10<sup>th</sup>, 2013** – Teleperformance, the global leader in outsourced multichannel customer experience management, announced today that its operations in India were named among the best workplace locations for 2013 by the prestigious Great Place to Work® Institute.

Teleperformance India began operations in 2001 and currently employs more than 4,500 people in support of clients across geographies for all major vertical industries. The organization continues to raise performance, quality and employee-care benchmarks to help set leading standards for the outsourcing industry.

**Sanjay Mehta, Managing Director, Teleperformance India, stated:** *“Being recognized as one of the Best Companies to Work for reaffirms that our rigorous efforts and focus at driving a strategy focused on people have been rightly guided. Teleperformance attracts the best talent in the market. We offer our people an excellent working environment and continuous growth opportunities. We create room for employees’ personal and professional pursuits and it definitely feels great to be recognized for something we really believe in. Teleperformance is truly honored at being recognized by such an eminent independent institute once again.”*

Companies nominated for Great Place to Work® list go through a rigorous application process and are selected and ranked predominantly on the basis of employees’ response to the Great Place to Work Trust Index© Survey. It takes into account employees’ perception of the workplace, but the scoring criteria also include Workplace Culture Assessment and employees comments.

*“A Great Place to Work® is one where employees trust the people they work for, have pride in what they do and enjoy the company of the people they work with.”* **said Basuri Dutta, Practice Head, Great Place to Work® Institute, India.**

**Paulo César Salles Vasques, Chief Executive Officer, Teleperformance Group, added:** *“In our Group history, Teleperformance has seen massive transformation in our work ethos and culture and this fact certainly applies to our India operations. Despite operating in a challenging industry, we have been able to create and maintain a positive work culture and a collaborative work environment conducive for individual professional development and personal growth. In short, we see our worldwide people strategy as a clear differentiator and, more importantly, our clients do too. I congratulate Sanjay and the entire Teleperformance India team for exemplifying the spirit of our people-focused culture and I thank the Great Place to Work® Institute for recognizing this effort.”*



## **ABOUT GREAT PLACE TO WORK®**

Great Place to Work® Institute began the search of the Best Companies to Work for® in 1981 and sees its mission in supporting companies to build Great Workplaces characterized by trust, pride and camaraderie. Great Place to Work® is in 45 countries with more than 5,500 organizations, representing over 10 million employees all over the world.

## **ABOUT TELEPERFORMANCE**

Teleperformance, the worldwide leader in outsourced multichannel customer experience management, serves companies around the world with customer care, technical support, customer acquisition and debt collection programs. In 2012, it reported consolidated revenue of €2,347 million (\$3,028 million, based on €1 = \$1.29). The Group operates more than 100,000 computerized workstations, with 138,000 employees across more than 270 contact centers in 46 countries serving 78 markets. It manages programs in more than 66 languages and dialects on behalf of major international companies operating in a wide variety of industries.

Teleperformance shares are traded on the NYSE Euronext Paris market, Eurolist-Compartment A, and are eligible for the deferred settlement service. They are included in the following indices: SBF 120, STOXX 600 and France CAC Mid & Small. Symbol: RCF - ISIN: FR0000051807 - Reuters: ROCH.PA - Bloomberg: RCF FP

**[www.teleperformance.com](http://www.teleperformance.com)**

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