



REGULATED INFORMATION

Ordinary Shareholders' Meeting of May 7, 2014

Availability of documentation for the Shareholders' Meeting

PARIS, MARCH 13, 2014 – The shareholders of the Company are invited to participate in the Ordinary Shareholders' Meeting to be held on Wednesday May 7, 2014 at 3 pm (Paris time) at Centre de conferences Edouard VII, SERVCORP, 23 square Edouard VII, 75009, Paris, France.

The preliminary notice of meeting containing the agenda and the proposed resolutions has been published in the *Bulletin des Annonces Légales Obligatoires* (BALO) dated March 12, 2014 (number 31). The conditions for participation and vote at this Shareholders' Meeting are indicated in the same notice.

The documents and information related to this Shareholders' Meeting will be made available to shareholders in accordance with the legal and regulatory provisions in force. Documents and information provided for by Article R.225-73-1 of the French Commercial Code will be made available on Teleperformance's website (<http://teleperformance.com> section General Meetings) no later than the twenty first day preceding the Meeting.

In accordance with applicable regulatory provisions:

- Registered shareholders can, from the date of convening to the fifth day (inclusive) before the Meeting, request from the Company to receive the documents referred to in Articles R.225-81 and R.225-83 of the French Commercial Code, including at their request, by way of an electronic mail. For holders of bearer shares, the exercise of this right is subject to the presentation of a certificate of attendance in the bearer share accounts kept by the empowered intermediary;
- All shareholders can consult the documents referred to in Articles L.225-115 and R.225-83 of the French Commercial Code at the Company's headquarters from the date of convening.

ABOUT TELEPERFORMANCE GROUP

Teleperformance, the worldwide leader in outsourced multichannel customer experience management, serves companies around the world with customer care, technical support, customer acquisition and debt collection programs. In 2013, it reported consolidated revenue of €2,433 million (\$3,236 million, based on €1 = \$1.33).

The Group operates 110,000 computerized workstations, with close to 149,000 employees across around 230 contact centers in 46 countries and serving more than 150 markets. It manages programs in 63 languages and dialects on behalf of major international companies operating in a wide variety of industries.

Teleperformance shares are traded on the Euronext Paris market, Compartment A, and are eligible for the deferred settlement service. They are included in the following indices: SBF 120, STOXX 600 and France CAC Mid & Small. Symbol: RCF - ISIN: FR0000051807 - Reuters: ROCH.PA - Bloomberg: RCF FP

For further information, please visit the Teleperformance website at www.teleperformance.com.