



PRESS RELEASE

Teleperformance Recognized as a Great Place to Work in El Salvador

Great Place to Work® Institute Names Teleperformance among Best Workplace Locations for 2014 in Central America

PARIS, APRIL 16, 2014 – Teleperformance, the global leader in outsourced multichannel customer experience management, announced today that its operations in El Salvador were named among the best workplace locations for 2014 in Central America by the prestigious Great Place to Work® Institute.

Teleperformance El Salvador began operations in April 2004 and has since grown to employ 3,000 people in support of clients across geographies for all major vertical industries. The organization was present at the Great Place to Work® Institute awards ceremony that took place in Antigua, Guatemala. At the event Teleperformance El Salvador was recognized as a great workplace location among companies with more than 1,000 employees in the Central American / Caribbean Region.

Paulo César Salles Vasques, Worldwide CEO, Teleperformance Group, commented: *“To our Teleperformance team in El Salvador, I congratulate and thank you for your exceptional results and leadership that led to receiving this honor. El Salvador has outstanding people who are passionate about creating a positive work culture and delivering outstanding service for our clients. We are extremely pleased the commitment we made to this country a decade ago has been beneficial to our people, our clients, and Teleperformance. We are grateful to the Great Place to Work® Institute for recognizing the diligent effort and spirit our team in Central America puts forward.”*

Companies nominated for Great Place to Work® list go through a rigorous application process and are selected and ranked predominantly on the basis of employees’ response to the Great Place to Work Trust Index© Survey. It takes into account employees’ perception of the workplace, but the scoring criteria also include Workplace Culture Assessment and employees’ comments.

Lesslie Perez, Regional General Manager Great Place to Work® Institute Central America and Caribbean, added: *“Congratulations Teleperformance El Salvador for being part of the list of Best Companies to Work® in El Salvador. This is due to the joint effort of strengthening relationships based on trust, where employees believe in the company they work for, take pride in what they do and enjoy with coworkers. The degree of pride in the organization and the levels of authentic connection and camaraderie employees feel, are also essential components. We appreciate your commitment to help us build a better society by Teleperformance El Salvador, one Great Place to Work®.”*



ABOUT GREAT PLACE TO WORK®

Great Place to Work® Institute began the search of the Best Companies to Work for® in 1981 and sees its mission in supporting companies to build Great Workplaces characterized by trust, pride and camaraderie. Great Place to Work® is in 45 countries with more than 5,500 organizations, representing over 10 million employees all over the world.

ABOUT TELEPERFORMANCE GROUP

Teleperformance, the worldwide leader in outsourced multichannel customer experience management, serves companies around the world with customer care, technical support, customer acquisition and debt collection programs. In 2013, it reported consolidated revenue of €2,433 million (\$3,236 million, based on €1 = \$1.33).

The Group operates 110,000 computerized workstations, with close to 149,000 employees across around 230 contact centers in 62 countries and serving more than 150 markets. It manages programs in 63 languages and dialects on behalf of major international companies operating in a wide variety of industries.

Teleperformance shares are traded on the Euronext Paris market, Compartment A, and are eligible for the deferred settlement service. They are included in the following indices: SBF 120, STOXX 600 and France CAC Mid & Small. Symbol: RCF - ISIN: FR0000051807 - Reuters: ROCH.PA - Bloomberg: RCF FP

For further information, please visit the Teleperformance website at www.teleperformance.com.

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