



PRESS RELEASE

Annual Shareholders' Meeting of May 7, 2014

Adoption of all resolutions

PARIS, MAY 7, 2014 – At the Teleperformance Annual Meeting, held today in Paris under the chairmanship of Daniel Julien, shareholders adopted all of the resolutions submitted to their vote. In particular, they:

- Approved the payment of a dividend of €0.80, which was higher than the prior year's. The ex-dividend date is May 14 and the payment date is May 19.
- Elected to the Board Ms. Christobel E. Selecky, a US national, and Ms. Angela Maria Sierra-Moreno, a Colombian national. Their election has increased the proportion of female directors, enhanced the Board's independence and global viewpoint, and diversified its capabilities, expertise and experience.

ABOUT TELEPERFORMANCE GROUP

Teleperformance, the worldwide leader in outsourced multichannel customer experience management, serves companies around the world with customer care, technical support, customer acquisition and debt collection programs. In 2013, it reported consolidated revenue of €2,433 million (\$3,236 million, based on €1 = \$1.33).

The Group operates 110,000 computerized workstations, with close to 149,000 employees across around 230 contact centers in 62 countries and serving more than 150 markets. It manages programs in 63 languages and dialects on behalf of major international companies operating in a wide variety of industries.

Teleperformance shares are traded on the Euronext Paris market, Compartment A, and are eligible for the deferred settlement service. They are included in the following indices: SBF 120, STOXX 600 and France CAC Mid & Small. Symbol: RCF - ISIN: FR0000051807 - Reuters: ROCH.PA - Bloomberg: RCF FP

For further information, please visit the Teleperformance website at www.teleperformance.com.

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