



Press Release

Teleperformance carries out a new \$325 million US Private Placement

PARIS, DECEMBER 9, 2014 – Teleperformance, the global leader in outsourced multichannel customer experience management, today announced it has successfully carried out its first senior unsecured debt issue in the amount of \$325 million.

The fundraising took the form of a US private placement with around a dozen investors, and was carried out in two tranches: \$160 million with a seven-year bullet maturity and a 3.64% coupon and \$165 million with a ten-year bullet maturity and a 3.98% coupon.

Proceeds from the private placement will be used to reimburse a portion of the bank debt incurred in connection with the acquisition of Aegis USA Inc.

This transaction is a significant first step toward diversifying Teleperformance’s sources of financing, strengthening its financial flexibility and lengthening its debt maturity profile.

Olivier Rigaudy, Group Chief Financial Officer, said “Teleperformance has now successfully strengthened and diversified its financing following the acquisition of Aegis USA Inc. this summer. The Group is naturally as committed as ever to maintaining a balanced financial structure in order to ensure sustainable growth.”

“I’m delighted that this placement has received such a positive response from investors,” added **Paulo César Salles Vasques, Chief Executive Officer of Teleperformance**. “It reflects their confidence in Teleperformance’s business model and in its ability to serve its clients throughout the world.”

Teleperformance was advised on this transaction by Crédit Agricole CIB, HSBC and JP Morgan.

ABOUT TELEPERFORMANCE GROUP

Teleperformance, the worldwide leader in outsourced multichannel customer experience management, serves companies around the world with customer care, technical support, customer acquisition and debt collection programs. In 2013, it reported consolidated revenue of €2,433 million (\$3,236 million, based on €1 = \$1.33).

The Group operates around 135,000 computerized workstations, with more than 175,000 employees across around 270 contact centers in 62 countries and serving more than 150 markets. It manages programs in 63 languages and dialects on behalf of major international companies operating in a wide variety of industries.

Teleperformance shares are traded on the Euronext Paris market, Compartment A, and are eligible for the deferred settlement service. They are included in the following indices: SBF 120, STOXX 600 and France CAC Mid & Small. Symbol: RCF - ISIN: FR0000051807 - Reuters: ROCH.PA - Bloomberg: RCF FP

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