



Teleperformance
Transforming Passion into Excellence

PRESS RELEASE

Teleperformance Wins 2015 Grand Prix de la Transparence in the Consumer Services Category

For the third year in a row, the Group receives recognition for the transparency of its regulatory information



PARIS, October 15, 2015 – Teleperformance, the worldwide leader in outsourced multichannel customer experience management, today announced that it has won the **2015 Grand Prix de la Transparence in the Consumer Services Category** at an awards ceremony held in Paris on October 8 – the third year in a row that the Group’s regulatory information has been recognized. For the first time this year, Teleperformance was also nominated for the All Categories *Grand Prix*.

This annual event is organized by a Scientific Committee of representatives drawn from France’s financial community. The awards acknowledge best practices in regulatory information.

During the event – now in its sixth consecutive year – the jury presented 12 *Grand Prix* to winners selected from a panel of 113 French companies included in the SBF 120 index. They are assessed on the basis of their regulatory information, including the annual registration document and half-year financial report, the investor relations section of the corporate website and the convening notice for the annual shareholders’ meeting, using 127 criteria broken down into four categories: accessibility, accuracy, comparability and availability.

Olivier Rigaudy, Deputy General Manager and Chief Financial Officer, Teleperformance Group, commented: *“We would like to thank the jury for awarding us this prize for the third straight year. Above all, it recognizes our team spirit and the collective work and enthusiasm of our employees and managers, who are committed to promptly delivering this essential information to our shareholders.”*

“This special independent recognition acknowledges our efforts to continuously improve corporate governance based on best market practices. We are proud of this accolade, which reflects both the quality of our business management and our values,” said **Paulo César Salles Vasques, Worldwide Chief Executive Officer, Teleperformance Group.**

Members of the 2015 Scientific Committee

A Scientific Committee drawn from France’s financial community guarantees the neutrality and fairness of the awards. The methodology, criteria and results are all subject to its approval.

Valentine Bonnet - AFG

Yves-Alain Ach - EMLV

Alain Pithon - Paris Europlace

Aldo Sicurani - F2iC

Hervé Chefdeville - APAI

François Houssin - NYSE Euronext

Sylvie Lucot – FAS

Alain Martel – IFA

Jean-Paul Pierret - SFAF

Martine Léonard - SFAF (Sustainable Development department)

ABOUT TELEPERFORMANCE GROUP

Teleperformance, the worldwide leader in outsourced multichannel customer experience management, serves companies around the world with customer care, technical support, customer acquisition and debt collection programs. In 2014, it reported consolidated revenue of €2,758 million (\$3,665 million, based on €1 = \$1.33).

The Group operates around 135,000 computerized workstations, with more than 182,000 employees across around 270 contact centers in 62 countries and serving more than 160 markets. It manages programs in 75 languages and dialects on behalf of major international companies operating in a wide variety of industries.

Teleperformance shares are traded on the Euronext Paris market, Compartment A, and are eligible for the deferred settlement service. They are included in the following indices: STOXX 600, SBF 120, Next 150, CAC Mid 60 and CAC Support Services.

Symbol: RCF - ISIN: FR0000051807 - Reuters: ROCH.PA - Bloomberg: RCF FP

For more information: www.teleperformance.com

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