



**Teleperformance**  
Transforming Passion into Excellence

## PRESS RELEASE

### *Teleperformance Announces Appointment of Leigh P. Ryan, Esq. as Worldwide Chief Legal Officer and Worldwide Chief Compliance Officer*



**PARIS, February 16, 2016** – Teleperformance, the worldwide leader in outsourced multichannel customer experience management, today announced that Leigh P. Ryan, Esq. has been appointed Worldwide Chief Legal Officer and Worldwide Chief Compliance Officer. The appointment is effective immediately. Leigh will be responsible for ultimate management of all legal work done internally and through outside counsel, and ultimate management of Teleperformance Group's compliance, data security and privacy policies. Leigh will oversee legal matters and compliance in all jurisdictions in which Teleperformance operates and will be involved in negotiations for major client contracts.

*“Leigh has worked with us for many years as outside counsel and her addition further strengthens our overall leadership team and our existing legal and compliance structure. Her more than 35 years’ of international experience will be an asset for Teleperformance as we continue to extend our global industry leadership”* said **Paulo César Salles Vasques, Worldwide CEO, Teleperformance Group**. *“Her incredible expertise and deep knowledge of our business are the right combination to reinforce the Group's emphasis on worldwide law, ethics, controls, compliance and major contracts. We are excited to welcome Leigh to our family in this critical executive management role.”*

Prior to joining Teleperformance, Leigh was a partner with Paul Hastings LLP, an international law firm with 20 offices in the United States, Europe and Asia. She has over 35 years of experience at Paul Hastings in corporate finance transactions, securities offerings, mergers and acquisitions, and corporate governance. She has been outside counsel to Teleperformance for over 20 years, including advising on the formation of TPUSA in 1993, on numerous acquisitions in the US, Mexico and Colombia, and on general corporate matters. Leigh is a member of the New York and California Bars. She holds a Bachelor's degree in International Relations from Pomona College in Claremont, California, and a Juris Doctorate degree in Law from Georgetown University Law Center in Washington, D.C.

## **ABOUT TELEPERFORMANCE GROUP**

Teleperformance, the worldwide leader in outsourced multichannel customer experience management, serves companies around the world with customer care, technical support, customer acquisition and debt collection programs. In 2014, it reported consolidated revenue of €2.8 billion (\$3.7 billion, based on €1 = \$1.33).

The Group operates around 135,000 computerized workstations, with more than 182,000 employees across around 270 contact centers in 62 countries and serving more than 160 markets. It manages programs in 75 languages and dialects on behalf of major international companies operating in a wide variety of industries.

Teleperformance shares are traded on the Euronext Paris market, Compartment A, and are eligible for the deferred settlement service. They are included in the following indices: STOXX 600, SBF 120, Next 150, CAC Mid 60 and CAC Support Services.

Symbol: RCF - ISIN: FR0000051807 - Reuters: ROCH.PA - Bloomberg: RCF FP

For more information: [www.teleperformance.com](http://www.teleperformance.com)  
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