

# FULL-YEAR RESULTS: FURTHER GROWTH IN 2015 Strong improvement in free cash flow Lower debt Continued investments in multiformat

#### Increase in net sales: €76.9bn, +3.0% on an organic basis

- Faster growth in Europe, notably in Spain and Italy; all formats grew in France again this year
- Excellent performance in Latin America in a more difficult environment

# Growth in Recurring Operating Income: €2,445m, +7.0% at constant exchange rates, +11.5% proforma<sup>1</sup>

- In Europe, all countries, including France, posted an increase in their operating margin. ROI in Europe was up almost 10%<sup>1</sup>
- Profitability in Emerging Markets continued to improve, illustrated by a sharp increase in ROI in Latin America (+23.5% at constant exchange rates)

#### Marked rise in adjusted net income, Group share: €1,113m, +7.1%

# Improved financial structure; continued investments in multiformat and omnichannel transformation

- Free Cash Flow excluding exceptional items of €951m, strongly up vs 2014
- Net debt reduced by €408m, to €4.5bn
- Sustained investments of €2.4bn in the modernization of our store network and multiformat expansion, with 1,123 store openings, of which 850 convenience stores
- Integration of DIA stores in France and acquisition of Billa supermarkets in Romania
- Digital ramp-up throughout the company and acquisition in France of Rue du Commerce

Proposed dividend: €0.70 per share, in cash or shares

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<sup>&</sup>lt;sup>1</sup> At constant exchange rates and excluding the integration of DIA, the increase of the Tascom tax on selling space and the transfer to Carmila of rental income from shopping malls

| Key figures (m€)   | 2014                  | 2015                  | Variation<br>at constant<br>exch. rates | Variation<br>at current<br>exch. rates |
|--|-----------------------|-----------------------|---|--|
| Net sales Organic growth   | 74,706                | 76,945                | <b>+4.1%</b><br>+3.0%                   | +3.0%                                  |
| Recurring Operating Income before D&A (EBITDA)  Recurring Operating Income (ROI)         | 3,803<br><b>2,387</b> | 3,955<br><b>2,445</b> | +6.7%<br><b>+7.0%</b>                   | +4.0%<br><b>+2.4%</b>                  |
| ROI including income from associates and joint ventures Adjusted net income, Group share | 2,423<br>1,040        | 2,489<br>1,113        | +7.2%                                   | +2.7%<br>+7.1%                         |
| Free cash flow (continuing operations, excluding exceptional items)  Net debt at close   | 664<br>4.954          | 951<br>4,546          |   | +€287m<br>-€408m                       |
| Net debt/EBITDA  | 1.3x                  | 1.1x                  |   | 2.00                                   |

# Further growth in ROI (+7.0% at constant exchange rates, +11.5% proforma) and in adjusted net income, Group share (+7.1%)

#### **Income statement**

In 2015, Carrefour recorded a significant increase in sales. **Net sales** were up by +4.1% at constant exchange rates and by +3.0% on an organic basis. All regions reported sales growth at current exchange rates, with Europe up by +2.7% and Emerging Markets up by +3.8%.

**Recurring Operating Income (ROI)** grew once again to €2,445m, up +7.0% at constant exchange rates (+2.4% at current exchange rates), increasing both in Europe (+9.9% proforma) and in Emerging Markets (+9.2% at constant exchange rates).

In France, ROI stood at €1,191m. Operating margin in France was up compared to 2014, after adjusting for the integration of DIA, the increase in the tax on sales space and the transfer to Carmila upon its creation in 2014 of rental income from shopping malls. The transformation plan of DIA stores accelerated as planned during the second half.

In Other European countries, ROI rose sharply, to €567m vs €425m in 2014, up +33.4%. In 2015, commercial margin improved, reflecting the positive impact of our various action plans. Operating margin was up by 70 bp to 2.9% of sales. This performance was largely driven by the continuing recovery in Spain and improvement in Italy. Operating margin improved in all countries.

Latin America continued to grow strongly, with an increase in ROI of +23.5% at constant exchange rates, to €705m. This improvement reflected excellent LFL sales growth in Brazil and Argentina, combined with an improvement in commercial margin. SG&A included the increase in energy costs in Brazil. Operating margin stood at 4.9%, up 20 bp.

In Asia, ROI stood at €13m. In China, amid an economic slowdown and rapidly-changing consumer needs, we are continuing the repositioning of our model. In Taiwan, sales returned to growth for the first time in over two years, driven by the roll-out of our multiformat model and the modernization of some hypermarkets, and ROI was up.

In 2015, non-recurring income was a net expense of €257m, principally linked to reorganization costs in various countries. This compares to a gain of €149m in 2014, essentially linked to the capital gain from

the contribution of assets to Carmila. **Net income from continuing operations, Group share**, stood at €977m, including the following elements:

- A drop in financial expenses, largely attributable to lower interest costs for €52m. This drop
  resulted from the combination of continued low interest rates in Europe, partly offset by higher
  interest rates elsewhere;
- A broadly stable effective tax rate.

**Net income, Group share**, stood at €980m. When adjusted mainly for non-recurring income, net income, Group share, stood at €1,113m, up by +7.1%.

#### Cash flow and debt

In 2015, **free cash flow** improved sharply and stood at €687m vs €306m in 2014. This variation principally stemmed from:

- A sharp improvement in gross cash flow which stood at €2,733m vs €2,504m in 2014;
- Working capital requirements represented an inflow of €81m in the year, vs €19m last year;
- An improved variation of fixed-asset supplier payables, which constituted an inflow of €136m, while business-related asset disposals generated an inflow of €104m;
- Continued capex of €2.4bn to bring up to standards, modernize and develop our store network.

Adjusted for exceptional items, free cash flow from continuing operations reached €951m, sharply up vs 2014.

Net financial debt at December 31, 2015 stood at €4.5bn, a reduction of €408m compared to December 31, 2014. It benefited from:

- The improvement in free cash flow described above;
- The sale of part of our treasury shares in March 2015, which generated a cash-in of €394m;
- The sale of an additional stake in Carrefour Brazil to Península Participações in April 2015. Península's stake now stands at 12%.

#### 2016 priorities

Carrefour is continuing its transformation, with strong ambitions for its multiformat model, which allows it to offer its clients a shopping experience adapted to their evolving aspirations and to changing consumption habits.

The world's most multi-format retailer, Carrefour continues to invest in expansion. In 2016, the Group will continue opening stores in its different formats, notably in convenience, at a sustained pace. In France, the conversion of the DIA store network is proceeding according to plan, with another 500 stores to be transformed in 2016.

Carrefour is also investing for sustainable growth. The Group continues to modernize its stores in all countries and to enhance the attractiveness of its sites by capitalizing on Carmila. Carrefour is making further headway in its structural projects, including the revamp of its supply-chain and IT rationalization in several countries. The repositioning of its model in China is one of Carrefour's priorities.

Carrefour is accelerating its digital transformation as it pursues its omnichannel ambition. This ambition capitalizes on Carrefour's physical store network and on the development of e-commerce services in all Group countries. In France, the acquisition of Rue du Commerce will allow us to enrich our offer via a marketplace.

#### In 2016, Carrefour will maintain its financial discipline:

- Total investments of between €2.5bn and €2.6bn
- Constant focus on free cash flow generation
- Maintain BBB+ rating

#### **Agenda**

Q1 2016 sales: April 15, 2016

Shareholders' Assembly: May 17, 2016

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#### **APPENDIX**

# **Geographic breakdown of sales and Recurring Operating Income**

#### **Net sales**

#### **Recurring operating income**

| ( <b>€</b> m)            | 2014   | 2015   | Organic<br>growth <sup>1</sup> | Variation<br>at<br>current<br>exch.<br>rates | 2014<br>restated <sup>2</sup> | 2015  | Proforma<br>variation <sup>3</sup> |        | Variation<br>at<br>current<br>exch.<br>rates |
|--------------------------|--------|--------|--------------------------------|--|-------------------------------|-------|------------------------------------|--------|--|
| France                   | 35,336 | 36,272 | +1.1%                          | +2.6%  | 1,271                         | 1,191 | +1.8%                              | -6.4%  | -6.4%  |
| Other European countries | 19,191 | 19,724 | +1.2%                          | +2.8%  | 425                           | 567   | +34.2%                             | +33.4% | +33.4%                                       |
| Europe                   | 54,527 | 55,996 | +1.2%                          | +2.7%  | 1,697                         | 1,758 | +9.9%                              | +3.6%  | +3.6%  |
| Latin America            | 13,891 | 14,290 | +15.7%                         | +2.9%  | 660                           | 705   | +23.5%                             | +23.5% | +6.9%  |
| Asia                     | 6,288  | 6,659  | -9.5%                          | +5.9%  | 97                            | 13    | -87.6%                             | -87.6% | -87.0%                                       |
| Emerging Markets         | 20,179 | 20,949 | +7.6%                          | +3.8%  | 757                           | 718   | +9.2%                              | +9.2%  | -5.2%  |
| Global functions         |        |        |                                |  | (67)                          | (31)  |                                    |        |  |
| TOTAL                    | 74,706 | 76,945 | +3.0%                          | +3.0%  | 2,387                         | 2,445 | +11.5%                             | +7.0%  | +2.4%  |

<sup>1</sup> Ex petrol and ex VAT

<sup>&</sup>lt;sup>2</sup> Cf appendix page 6

<sup>&</sup>lt;sup>3</sup> At constant exchange rates and excluding the integration of DIA, the increase of the Tascom tax on sales space the transfer to Carmila of rental income from shopping malls

## **Adjustments to Recurring Operating Income**

Comparative information for 2014 has been restated to reflect the application of IFRIC 21 – Levies. There is no impact on 2014 full-year recurring Operating Income. Comparative information for 2014 and the first half of 2015 has also been adjusted for head office cost allocations.

#### **Recurring operating income (€m)**

| First half 2014         | Reported | Restated for IFRIC 21 | Adjusted for cost allocation |
|-------------------------|----------|-----------------------|------------------------------|
| France                  | 515      | 406                   | 406                          |
| Europe excluding France | 43       | 36                    | 36                           |
| Latin America           | 247      | 247                   | 229                          |
| Asia                    | 83       | 83                    | 83                           |
| Global functions        | -55      | -55                   | -37                          |
| Total                   | 833      | 717                   | 717                          |

| Second half 2014        | Reported | Restated for IFRIC 21 | Adjusted for cost allocation |
|-------------------------|----------|-----------------------|------------------------------|
| France                  | 756      | 865                   | 865                          |
| Europe excluding France | 382      | 389                   | 389                          |
| Latin America           | 438      | 438                   | 430                          |
| Asia                    | 14       | 14                    | 14                           |
| Global functions        | -37      | -37                   | -29                          |
| Total                   | 1,554    | 1,670                 | 1,670                        |

| Full-year 2014          | Reported | Restated for IFRIC 21 | Adjusted for cost allocation |
|-------------------------|----------|-----------------------|------------------------------|
| France                  | 1,271    | 1,271                 | 1,271                        |
| Europe excluding France | 425      | 425                   | 425                          |
| Latin America           | 685      | 685                   | 660                          |
| Asia                    | 97       | 97                    | 97                           |
| Gobal functions         | -92      | -92                   | -67                          |
| Total                   | 2,387    | 2,387                 | 2,387                        |

| First-half 2015         | Reported | Adjusted for cost allocation |
|-------------------------|----------|------------------------------|
| France                  | 321      | 321                          |
| Europe excluding France | 122      | 122                          |
| Latin America           | 296      | 291                          |
| Asia                    | 50       | 50                           |
| Global functions        | -63      | -58                          |
| Total                   | 726      | 726                          |

# **Consolidated income statement**

| (€m)   | 2014     | 2015     |
|--|----------|----------|
| Net sales  | 74,706   | 76,945   |
| Net sales net of loyalty program costs   | 74,097   | 76,393   |
| Other revenue  | 2,221    | 2,464    |
| Total revenue  | 76,318   | 78,857   |
| Cost of goods sold   | (59,270) | (60,838) |
| Gross margin   | 17,049   | 18,019   |
| SG&A   | (13,281) | (14,105) |
| Recurring operating income before D&A (EBITDA)                                 | 3,803    | 3,955    |
| Depreciation and amortization  | (1,381)  | (1,470)  |
| Recurring operating income (ROI)   | 2,387    | 2,445    |
| Recurring operating income including income from associates and joint ventures | 2,423    | 2,489    |
| Non-recurring income and expenses  | 149      | (257)    |
| Operating income   | 2,572    | 2,232    |
| Financial expense  | (563)    | (515)    |
| Income before taxes  | 2,010    | 1,717    |
| Income tax expense   | (709)    | (597)    |
| Net income from continuing operations  | 1,300    | 1,120    |
| Net income from discontinued operations  | 67       | 4        |
| Net income   | 1,367    | 1,123    |
| Of which Net income – Group share  | 1,249    | 980      |
| Of which net income from continuing operations, Group share                    | 1,182    | 977      |
| Of which net income from discontinued operations, Group share                  | 67       | 4        |
| Of which Net income – Non-controlling interests (NCI)                          | 118      | 143      |
| Of which net income from continuing operations NCI                             | 118      | 143      |
| Of which net income from discontinued operations NCI                           | 0        | 0        |
| Net income, Group share, adjusted for exceptional items                        | 1,040    | 1,113    |

# **Consolidated balance sheet**

| (€m)   | December 31, 2014 | December 31, 2015 |
|--|-------------------|-------------------|
| ASSETS   |                   |                   |
| Intangible assets  | 9,543             | 9,510             |
| Tangible assets  | 12,272            | 12,071            |
| Financial investments  | 2,810             | 2,725             |
| Deferred tax assets  | 759               | 744               |
| Investment properties  | 296               | 383               |
| Consumer credit from financial-services companies – long-term  | 2,560             | 2,351             |
| Non-current assets   | 28,240            | 27,784            |
| Inventories  | 6,213             | 6,362             |
| Trade receivables  | 2,260             | 2,269             |
| Consumer credit from financial-services companies – short-term | 3,420             | 3,658             |
| Tax receivables  | 1,136             | 1,168             |
| Other receivables  | 853               | 705               |
| Current financial assets                                       | 504               | 358               |
| Cash and cash equivalents                                      | 3,113             | 2,724             |
| Current assets   | 17,500            | 17,245            |
| Assets held for sale   | 49                | 66                |
| TOTAL  | 45,789            | 45,095            |
| LIABILITIES  |                   |                   |
| Shareholders' equity, Group share                              | 9,191             | 9,633             |
| Minority interests in consolidated companies                   | 1,037             | 1,039             |
| Shareholders' equity   | 10,228            | 10,672            |
| Deferred tax liabilities                                       | 523               | 508               |
| Provisions for contingencies                                   | 3,581             | 3,014             |
| Borrowing – Long-term  | 6,815             | 6,662             |
| Bank loans refinancing – long-term                             | 1,589             | 1,921             |
| Non-current liabilities  | 12,508            | 12,106            |
| Borrowings – short-term  | 1,757             | 966               |
| Trade payables   | 13,384            | 13,648            |
| Bank loan refinancing – short-term                             | 3,718             | 3,328             |
| Tax payables & others  | 1,172             | 1,097             |
| Other debts  | 3,022             | 3,244             |
| Current liabilities  | 23,052            | 22,282            |
| Liabilities related to assets held for sale                    | 1                 | 34                |
| TOTAL  | 45,789            | 45,095            |

## **Consolidated Cash Flow Statement**

| (€m)  | 2014    | 2015    |
|---|---------|---------|
| NET DEBT OPENING  | (4,117) | (4,954) |
| Gross cash flow (ex. discontinued activities)                                       | 2,504   | 2,733   |
| Change in working capital   | 19      | 81      |
| Impact of discontinued activities   | 86      | 3       |
| Cash flow from operations   | 2,609   | 2,818   |
| Capital expenditure   | (2,411) | (2,378) |
| Changed in net payables to fixed asset suppliers (inc. receivables)                 | (17)    | 136     |
| Asset disposals (business related)  | 124     | 104     |
| Impact of discontinued activities   | 2       | 7       |
| Free Cash Flow  | 306     | 687     |
| Financial investments   | (1,336) | (85)    |
| Proceeds from disposals of subsidiaries and from other tangible & intangible assets | 236     | 109     |
| Others  | (5)     | (28)    |
| Impact of discontinued activities   | 11      | 0       |
| Cash Flow after investments   | (789)   | 682     |
| Dividends/Capital increase  | (214)   | (474)   |
| Acquisition and disposal of investments without change of control                   | 311     | 208     |
| Treasury shares   | (18)    | 384     |
| Cost of net financial debt  | (399)   | (347)   |
| Others  | 287     | (44)    |
| Impact of discontinued activities   | (16)    | 0       |
| NET DEBT CLOSING  | (4,954) | (4,546) |

# **Changes in Shareholders' Equity**

| (€m)                                | Total shareholders' equity | Shareholders' equity,<br>Group share | Minority<br>interests |
|-------------------------------------|----------------------------|--------------------------------------|-----------------------|
| At December 31, 2014                | 10,228                     | 9,191                                | 1,037                 |
| Total comprehensive income for 2015 | 1,123                      | 980                                  | 143                   |
| 2014 dividend                       | (488)                      | (390)                                | (98)                  |
| Impact of scope changes and others  | (191)                      | (148)                                | (43)                  |
| At December 31, 2015                | 10,672                     | 9,633                                | 1,039                 |

## Net income, Group share, adjusted for exceptional items

| (€m)   | 2014  | 2015  |
|--|-------|-------|
| Net income from continuing operations, Group share   | 1,182 | 977   |
| Restatement for non-recurring income and expenses (before tax)                                 | (149) | 257   |
| Restatement for exceptional items in net net financial expenses                                | 3     | 65    |
| Tax impact <sup>1</sup>  | (10)  | (159) |
| Restatement on share of income from minorities and companies consolidated by the equity method | 14    | (27)  |
| Net income, Group share, adjusted for exceptional items  | 1,040 | 1,113 |

## 2015 dividend payment procedure

The ex-dividend payment date has been set at May 23, 2016. The period during which shareholders may opt for the dividend payment in cash or shares will begin on May 23, 2016 and end on June 10, 2016, included. Payment of the cash dividend and settlement of the stock dividend will occur on June 21, 2016.

<sup>1</sup> Tax impact of restated items (non-recurring income and expenses and financial expenses) and non-recurring tax items.

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#### **Definitions**

#### **Organic sales growth**

Like for like sales growth plus net openings over the past twelve months, including temporary store closures.

#### **Gross margin**

Gross margin is the difference between the sum of net sales, other income, reduced by loyalty program costs and the cost of goods sold. Cost of sales comprises purchase costs, changes in inventory, the cost of products sold by the financial services companies, discounting revenue and exchange rate gains and losses on goods purchased.

#### **Recurring Operating Income (ROI)**

Recurring Operating Income is defined as the difference between gross margin and sales, general and administrative expenses, depreciation and amortization.

#### **Recurring Operating Income Before Depreciation and Amortization (EBITDA)**

Recurring Operating Income Before Depreciation and Amortization (EBITDA) excludes depreciation from supply chain activities which is booked in cost of goods sold and excludes non-recurring items as defined below.

#### **Operating Income (EBIT)**

Operating Income (EBIT) is defined as the difference between gross margin and sales, general and administrative expenses, depreciation, amortization and non-recurring items

Non-recurring income and expenses are certain material items that are unusual in terms of their nature and frequency, such as impairment, restructuring costs and expenses related to the revaluation of preexisting risks on the basis of information that the Group became aware of during the accounting period.

#### Free cash flow

Free cash flow is defined as the difference between funds generated by operations (before net interest costs), the variation of working capital requirements and capital expenditures.

#### **Disclaimer**

This press release contains both historical and forward-looking statements. These forward-looking statements are based on Carrefour management's current views and assumptions. Such statements are not guarantees of future performance of the Group. Actual results or performances may differ materially from those in such forward-looking statements as a result of a number of risks and uncertainties, including but not limited to the risks described in the documents filed with the Autorité des Marchés Financiers as part of the regulated information disclosure requirements and available on Carrefour's website (www.carrefour.com), and in particular the Annual Report (Document de Référence). These documents are also available in English language on the company's website. Investors may obtain a copy of these documents from Carrefour free of charge. Carrefour does not assume any obligation to update or revise any of these forward-looking statements in the future.