



Teleperformance

Transforming Passion into Excellence

PRESS RELEASE

Teleperformance Recognized as 2016 Best Workplace in Latin America by Great Place to Work®

Sixth consecutive year Teleperformance operations in Latin America are recognized, and seventh consecutive year Teleperformance ranks as a best workplace



PARIS, AUGUST 2, 2016 – Teleperformance, the worldwide leader in outsourced omnichannel customer experience management, announced today that it has been recognized as one of the 25 Best Multinational Workplaces in Latin America by the prestigious Great Place to Work® Institute. Teleperformance’s operations in Brazil, El Salvador and the Dominican Republic were included in the rankings with proven exceptional leadership and employee management, while also cultivating a trusted workplace culture.

Companies nominated for Great Place to Work® list go through a rigorous application process and are selected and ranked predominantly on the basis of employees’ response to the Great Place to Work Trust Index© Survey. The results found employees in Latin America believe in Teleperformance’s values of creating a positive work environment and culture, and where opportunities for career growth are prevalent.

*“It is a special honor to be named among the top 25 Best Multinational Workplaces in Latin America,” said **Juan Sada, Chief Executive Officer, Teleperformance Nearshore Region.** “This recognition reflects our commitment to people, which is fundamental to our business model. I would like to thank our employees in the Latin America region for their devotion in pursuing the company’s commitment to offer great customer experiences.”*

*“Our Teleperformance team in Latin America is committed to exceptional customer service, which can only be accomplished through a positive culture so our people look forward to making a real difference on each interaction,” said **Paulo César Salles Vasques, Worldwide Chief Executive Officer, Teleperformance Group.** “We are all proud to see our outstanding teams in Brazil, El Salvador and the Dominican Republic recognized for their hard work, dedication and passion by the distinguished Great Place to Work® Institute.”*

Executives representing Teleperformance Brazil, El Salvador and the Dominican Republic accepted the award at a ceremony at the Fairmont Mayakoba Resort in the Riviera Maya, Mexico on May 19.

*“Congratulations to Teleperformance for being part of the list of Best Companies to Work® in Latin America,” said **Lesslie Pérez de Davidovich, Regional General Manager, Great Place to Work® Institute, Central America.** “This is due to the company’s efforts to ensure trust, belief in the company employees work for, pride in achievement, and a culture of positivity. The degree of pride in the organization, and the levels of authentic connection and camaraderie employees feel, are also essential components. We appreciate Teleperformance’s commitment to helping build a better society in Brazil, El Salvador, and the Dominican Republic, each a Great Place to Work®.”*

In addition to being acknowledged as a Best Multinational Workplace in Latin America, Teleperformance was recognized as Best Workplaces in the Dominican Republic, El Salvador, Central America & the

Caribbean: Caribbean origin (Dominican Republic), Central America & the Caribbean: Multinationals (El Salvador & Dominican Republic) and Central America & the Caribbean: over 1,000 employees (El Salvador).

ABOUT GREAT PLACE TO WORK®

Great Place to Work® Institute began the search of the Best Companies to Work for® in 1981 and sees its mission in supporting companies to build Great Workplaces characterized by trust, pride and camaraderie. Great Place to Work® is in 45 countries with more than 5,500 organizations, representing over 10 million employees all over the world.

ABOUT TELEPERFORMANCE GROUP

Teleperformance (RCF - ISIN: FR0000051807 - Reuters: ROCH.PA - Bloomberg: RCF FP), the worldwide leader in outsourced omnichannel customer experience management, serves companies around the world with customer care, technical support, customer acquisition and debt collection programs. In 2015, it reported consolidated revenue of €3.4 billion (\$3.7 billion, based on €1 = \$1.11).

The Group operates 147,000 computerized workstations, with close to 190,000 employees across 311 contact centers in 65 countries and serving more than 160 markets. It manages programs in 75 languages and dialects on behalf of major international companies operating in a wide variety of industries.

Teleperformance shares are traded on the Euronext Paris market, Compartment A, and are eligible for the deferred settlement service. They are included in the following indices: STOXX 600, SBF 120, Next 150, CAC Mid 60 and CAC Support Services. They also have been included in the Euronext Vigeo Eurozone 120 index since December 2015, with regard of the Group's performance in corporate social responsibility.

For more information: www.teleperformance.com

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