



**Teleperformance**  
Transforming Passion into Excellence

## **PRESS RELEASE**

### *Teleperformance completes the acquisition of LanguageLine Solutions LLC*



**PARIS, September 19, 2016** – Teleperformance, the worldwide leader in outsourced omnichannel customer experience management, today announced that it has completed the acquisition of LanguageLine Solutions LLC, the US market leader in over-the-phone and video interpretation solutions.

The transaction, announced on August 22, 2016, was approved by regulatory authorities.

LanguageLine Solutions LLC's financial accounts will be consolidated by Teleperformance, effectively immediately.

## **ABOUT TELEPERFORMANCE**

Teleperformance (RCF - ISIN: FR0000051807 - Reuters: ROCH.PA - Bloomberg: RCF FP), the worldwide leader in outsourced omnichannel customer experience management, serves companies around the world with customer care, technical support, customer acquisition and debt collection programs. In 2015, it reported consolidated revenue of €3.4 billion (\$3.7 billion, based on €1 = \$1.11).

The Group operates 147,000 computerized workstations, with close to 190,000 employees across 311 contact centers in 65 countries and serving more than 160 markets. It manages programs in 75 languages and dialects on behalf of major international companies operating in a wide variety of industries.

Teleperformance shares are traded on the Euronext Paris market, Compartment A, and are eligible for the deferred settlement service. They are included in the following indices: STOXX 600, SBF 120, Next 150, CAC Mid 60 and CAC Support Services. They also have been included in the Euronext Vigeo Eurozone 120 index since December 2015, with regard of the Group's performance in corporate responsibility.

For more information: [www.teleperformance.com](http://www.teleperformance.com)

## ***ABOUT LANGUAGELINE SOLUTIONS®***

LanguageLine Solutions is the global leader in innovative language access solutions for more than 34 years. Its latest innovation, Olympus, is an award-winning cloud-based language access platform that is redefining on-demand language delivery. It provides the highest quality phone, InSight<sup>SM</sup> video remote, and onsite interpreting, translation and localization, as well as bilingual staff and interpreter testing and training. Trusted by more than 25,000 clients to enable communication in any situation with the growing limited English proficient and the Deaf and Hard-of-Hearing populations, LanguageLine Solutions delivers the industry's fastest and most dependable access to highly trained and professional linguists in more than 240 languages, 24/7/365. LanguageLine Solutions facilitates more than 32,000,000 phone, video, and onsite interactions each year; a new connection every second.

For more information: [www.languageline.com](http://www.languageline.com)

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