



Teleperformance
Transforming Passion into Excellence



PRESS RELEASE

Teleperformance carries out a new \$250 million US private placement

PARIS, DECEMBER 14, 2016 – Teleperformance, the worldwide leader in outsourced omnichannel customer experience management, today announced that it has successfully carried out a senior unsecured debt issue for \$250 million.

The fundraising took the form of a US private placement with institutional investors, and was carried out in two tranches: \$75 million with a seven-year bullet maturity and a 3.92% coupon and \$175 million with a ten-year bullet maturity and a 4.22% coupon.

The proceeds will be used to repay a portion of the bank debt incurred in connection with the acquisition of LanguageLine Solutions LLC. The private placement serves to further diversify Teleperformance's financing sources under very good conditions, while also strengthening its financial flexibility and extending its debt maturity profile.

Olivier Rigaudy, Group Chief Financial Officer, said: "Teleperformance is strengthening and diversifying its financing under very good conditions with regard to its financial structure following the acquisition of LanguageLine Solutions LLC last September. The Group is naturally as committed as ever to maintaining a balanced financial structure in order to ensure sustainable growth."

"I'm delighted that the placement has received such a positive response from investors," **added Paulo César Salles Vasques, Chief Executive Officer of Teleperformance.** "It reflects their confidence in Teleperformance's business model and in its ability to serve its clients throughout the world."

Teleperformance was advised on this transaction by Crédit Agricole CIB, HSBC, Société Générale and JP Morgan.

ABOUT TELEPERFORMANCE

Teleperformance (RCF - ISIN: FR0000051807 - Reuters: ROCH.PA - Bloomberg: RCF FP), the worldwide leader in outsourced omnichannel customer experience management, serves companies around the world with customer care, technical support, customer acquisition and debt collection programs. In 2015, it reported consolidated revenue of €3.4 billion (\$3.7 billion, based on €1 = \$1.11).

The Group operates 147,000 computerized workstations, with close to 190,000 employees across 311 contact centers in 65 countries and serving more than 160 markets. It manages programs in 75 languages and dialects on behalf of major international companies operating in a wide variety of industries.

Teleperformance shares are traded on the Euronext Paris market, Compartment A, and are eligible for the deferred settlement service. They are included in the following indices: STOXX 600, SBF 120, Next 150, CAC Mid 60 and CAC Support Services. They also have been included in the Euronext Vigeo Eurozone 120 index since December 2015, with regard of the Group's performance in corporate responsibility

For more information: www.teleperformance.com

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