

PRESS RELEASE

Teleperformance Morocco Tops the List of Best Places To Work in Morocco For 2017 "Large Companies" Category

Teleperformance Morocco recognized as top place to work due to its excellent work environment and commitment to professional development



PARIS – MARCH 23, 2017 – Teleperformance, the worldwide leader in outsourced omnichannel customer experience management, announced today that it has been ranked first in the "large companies" category on the Best Places To Work in Morocco 2017 list, awarded by the Best Companies Group USA.

BCG's mission is to recognize companies and employers that are positively leading the employee experience in the modern workplace. Through its "Best Places to Work," "Best Companies" and "Best Employers" programs, BCG distinguishes companies who demonstrate superior workplace culture.

The Best Places to Work title is awarded to companies with the highest standards of excellence in regards to working conditions. In partnership with Best Companies Group USA, the winners are determined by surveying company employees and assessing HR practices of the nominated organizations. Questions focus on the employees' perceptions of the workplace regarding leadership, working environment, HR policies, compensation, benefits, corporate culture and more.

"We are honored to be cited among the companies that offer the best working environments in Morocco, said Corinne Schamber, Chief Executive Officer, Teleperformance Morocco. This award is a tremendous acknowledgment of our employee's credentials and the passion that drives them. I would like to thank our teams in Morocco for their dedication to achieving excellence in service to our customers, a key objective of our group."

"Our Teleperformance team in Morocco is committed to providing exceptional service, said Paulo César Salles Vasques, Worldwide Chief Executive Officer, Teleperformance Group. Our positive work culture inspires employees to go above and beyond customers' expectations. Teleperformance Morocco is a true model of operational excellence with a notable social responsibility practice, and this recognition is a result of the team's stellar performance."

This recognition is the latest of many awards Teleperformance has received globally, including being named a "Best Workplace" in the Dominican Republic, El Salvador, Central America & the Caribbean, as well as one of Forbes' "50 Most Trustworthy Companies in Western Europe".

ABOUT TELEPERFORMANCE

Teleperformance (RCF - ISIN: FR0000051807 - Reuters: ROCH.PA - Bloomberg: RCF FP), the worldwide leader in outsourced omnichannel customer experience management, serves companies and administrations around the world, with customer care, technical support, customer acquisition (Core Services), as well as with online interpreting solutions, visa application management services, data analysis and debt collection programs (Specialized Services). In 2016, Teleperformance reported consolidated revenue of $\mathfrak{E}_3,649$ million (US\$4,050 million, based on $\mathfrak{E}_1 = \mathfrak{E}_1.11$).

The Group operates 163,000 computerized workstations, with 217,000 employees across 340 contact centers in 74 countries and serving 160 markets. It manages programs in 265 languages and dialects on behalf of major international companies operating in a wide variety of industries.

Teleperformance shares are traded on the Euronext Paris market, Compartment A, and are eligible for the deferred settlement service. They are included in the following indices: STOXX 600, SBF 120, Next 150, CAC Mid 60 and CAC Support Services. They also have been included in the Euronext Vigeo Eurozone 120 index since December 2015, with regard to the Group's performance in corporate responsibility.

For more information: www.teleperformance.com

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CONTACTS

PRESS RELATIONS

MARK PFEIFFER
Phone: + 1 801-257-5811
mark.pfeiffer@teleperformance.com

INVESTOR RELATIONS

QUY NGUYEN-NGOC SVETLANA SAVIN Phone: +33 1 53 83 59 87/59 15 investor@teleperformance.com