



Teleperformance

Transforming Passion into Excellence

PRESS RELEASE

Successful Inaugural Bond Issue for Teleperformance

Teleperformance has successfully completed its €600 million 7 year-bond issue



PARIS, MARCH 27, 2017 –Teleperformance SE, the worldwide leader in outsourced omnichannel customer experience management, today announced it has successfully launched an inaugural €600 million bond issue, maturing in 2024, with an annual coupon of 1.500%.

The bond issue will achieve the refinancing process to support the acquisition of LanguageLine Solutions LLC on September 19, 2016, while enabling Teleperformance to increase its financial flexibility, lengthen the maturity of its debt profile and diversify its financial resources.

The success of this issue, close to six times oversubscribed by a diversified and high quality investor base, confirms the confidence of the market in the creditworthiness of the Group. Standard & Poor's has recently assigned Teleperformance an Investment grade rating of BBB-, with a stable outlook, the highest credit rating received in the industry.

BNP Paribas, Credit Agricole CIB, HSBC, Natixis and Société Générale CIB acted as joint lead managers for the offering.

ABOUT TELEPERFORMANCE

Teleperformance (RCF - ISIN: FR0000051807 - Reuters: ROCH.PA – Bloomberg: RCF FP), the worldwide leader in outsourced omnichannel customer experience management, serves companies and administrations around the world, with customer care, technical support, customer acquisition (Core Services), as well as with online interpreting solutions, visa application management services, data analysis and debt collection programs (Specialized Services). In 2016, Teleperformance reported consolidated revenue of €3,649 million (US\$4,050 million, based on €1 = \$1.11).

The Group operates 163,000 computerized workstations, with 217,000 employees across 340 contact centers in 74 countries and serving 160 markets. It manages programs in 265 languages and dialects on behalf of major international companies operating in a wide variety of industries.

Teleperformance shares are traded on the Euronext Paris market, Compartment A, and are eligible for the deferred settlement service. They are included in the following indices: STOXX 600, SBF 120, Next 150, CAC Mid 60 and CAC Support Services. They also have been included in the Euronext Vigeo Eurozone 120 index since December 2015, with regard to the Group's performance in corporate responsibility.

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