



Teleperformance

Transforming Passion into Excellence

PRESS RELEASE

Teleperformance Named a Best WorkPlace in Greece for 2017

Teleperformance in Greece recognized as top place to work due to its excellent work environment and commitment to professional development



PARIS – APRIL 13, 2017 – Teleperformance, the worldwide leader in outsourced omnichannel customer experience management, announced today that its team in Athens, Greece has been recognized as a 2017 Best Workplace by the prestigious Great Place to Work® Institute.

The Best Workplace award recipients are determined by anonymous employee responses to the Great Place to Work® Trust Index® questionnaire, which focuses on the following perceptions of the workplace: trust within the organization (credibility, respect, fairness), and pride and camaraderie. Additionally, each nominated company's Human Resources team is asked to complete the Great Place to Work® Culture Audit®, responding to questions regarding recruitment, personal development, intercompany communication, and more regarding human resources practices. The scores from each of these surveys are combined (employee's evaluation counts for two thirds of the final score) to determine the final ranking of participating companies.

Teleperformance in Greece received outstanding scores across all of the preceding categories, resulting in its recognition as a Best Workplace. Specifically, Teleperformance employees in Greece noted that the company provides outstanding employee benefits, promotes and encourages diversity, and enables personal growth, amongst many other perks.

*"We are excited that our subsidiary in Greece has been named a Best Workplace for 2017 by the Great Place to Work® Institute, said **Yannis Tourcomanis, Chief Executive Officer, Teleperformance CEMEA**. Teleperformance attracts top talent from around the world by offering them a diverse, unique and truly multicultural environment and an opportunity to continuously improve their skills and knowledge, both personally and professionally. We are truly honored that the efforts of our teams in Greece have been recognized by the Great Place to Work® Institute."*

*"Our Teleperformance team in Greece is well-deserving of this prestigious honor, said **Paulo César Salles Vasques, Worldwide Chief Executive Officer, Teleperformance Group**. This award recognizes their dedication to promoting a positive corporate culture, which is directly reflected in their communication with customers. Year after year, Teleperformance in Greece continues to provide excellent service and sets an increasingly high standard for the team."*

*"Teleperformance in Greece is once more listed as a Best Workplace, which proves its commitment to creating and maintaining a great work environment, said **Dimitris Ganuodis, General Manager of Great Place to Work® Greece**. We have monitored the progress of the company over the years and I congratulate them on their consistency."*

Established in Greece in 1989, Teleperformance was the very first company to introduce Contact Center Outsourcing in the local market, and today excels at promoting diversity. The Athens location is the Multilingual Hub for Europe, the Middle East and Africa, serving over 130 markets in 35 languages and dialects and employing nearly 4,800 people from 91 nationalities.

ABOUT GREAT PLACE TO WORK®

Great Place to Work® is the global authority on high-trust, high-performance workplace cultures. Through proprietary assessment tools, advisory services, and certification programs, including Best Workplaces lists and workplace reviews, Great Place to Work® provides the benchmarks, framework, and expertise needed to create, sustain, and recognize outstanding workplace cultures. In the United States, Great Place to Work® produces the annual Fortune "100 Best Companies to Work For®" and a series of Great Place to Work® Best Workplaces lists, including lists for Millennials, Women, Diversity, Small and Medium Companies and over a half dozen different industries. Great Place to Work® provides executive advisory and culture consulting services to businesses, non-profits, and government agencies in over 50 countries across six continents.

ABOUT TELEPERFORMANCE

Teleperformance (RCF - ISIN: FR0000051807 - Reuters: ROCH.PA – Bloomberg: RCF FP), the worldwide leader in outsourced omnichannel customer experience management, serves companies and administrations around the world, with customer care, technical support, customer acquisition (Core Services), as well as with online interpreting solutions, visa application management services, data analysis and debt collection programs (Specialized Services). In 2016, Teleperformance reported consolidated revenue of €3,649 million (US\$4,050 million, based on €1 = \$1.11).

The Group operates 163,000 computerized workstations, with 217,000 employees across 340 contact centers in 74 countries and serving 160 markets. It manages programs in 265 languages and dialects on behalf of major international companies operating in a wide variety of industries.

Teleperformance shares are traded on the Euronext Paris market, Compartment A, and are eligible for the deferred settlement service. They are included in the following indices: STOXX 600, SBF 120, Next 150, CAC Mid 60 and CAC Support Services. They also have been included in the Euronext Vigeo Eurozone 120 index since December 2015, with regard to the Group's performance in corporate responsibility.

For more information: www.teleperformance.com

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