



# Teleperformance

Transforming Passion into Excellence

## PRESS RELEASE

### *Teleperformance in Benelux and Norton by Symantec Win Partnership Award*

*The Partnership Award recognizes the best case in the field of collaboration between two organizations*



**PARIS, JULY 5, 2017** – Teleperformance, the global leader in outsourced omnichannel customer experience management, today announced its customer support operations in Benelux, delivered in partnership with Norton by Symantec, received the prestigious National Contact Center Awards (NCCA) Partnership Award at the Customer First Awards. Teleperformance operations in Benelux and Norton by Symantec were recognized for highly effective collaboration between two organizations.

The Partnership Award recognizes the cooperation between two or more parties in a contact center organization. The winning partners reinforce each other's efforts in the field of customer experience management and excel around outsourcing, insourcing or co-sourcing a project.

*"Norton by Symantec and Teleperformance in Benelux have worked together for ten years and we are honored to share this Partnership Award with Norton by Symantec, said **Norbert van Liemt, Chief Executive Officer, Teleperformance Benelux.** With the submitted case, Norton by Symantec and Teleperformance demonstrated their commitment to investing in a long-term partnership that creates value for both groups."*

*"We're always looking for innovative ways to work with our partners and provide the best services, said **Paulo César Salles Vasques, Worldwide Chief Executive Officer, Teleperformance Group.** Our longstanding relationship with Norton by Symantec has allowed us to both invest and collaborate to implement creative solutions which benefit all stakeholders. We are truly excited to continue this journey with Norton by Symantec and all of our partners."*

## **ABOUT TELEPERFORMANCE**

Teleperformance (RCF - ISIN: FR0000051807 - Reuters: ROCH.PA - Bloomberg: RCF FP), the worldwide leader in outsourced omnichannel customer experience management, serves companies and administrations around the world, with customer care, technical support, customer acquisition (Core Services), as well as with online interpreting solutions, visa application management services, data analysis and debt collection programs (Specialized Services). In 2016, Teleperformance reported consolidated revenue of €3,649 million (US\$4,050 million, based on €1 = \$1.11).

The Group operates 163,000 computerized workstations, with 217,000 employees across 340 contact centers in 74 countries and serving 160 markets. It manages programs in 265 languages and dialects on behalf of major international companies operating in a wide variety of industries.

Teleperformance shares are traded on the Euronext Paris market, Compartment A, and are eligible for the deferred settlement service. They are included in the following indices: STOXX 600, SBF 120, Next 150, CAC Mid 60 and CAC Support Services. They also have been included in the Euronext Vigeo Eurozone 120 index since December 2015, with regard to the Group's performance in corporate responsibility.

For more information: [www.teleperformance.com](http://www.teleperformance.com)

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