



**Teleperformance**

Transforming Passion into Excellence

## PRESS RELEASE

### *Teleperformance in Brazil Recognized by GPTW as a “Best Companies to Work For”*

This marks the 6<sup>th</sup> consecutive year and 14<sup>th</sup> time Teleperformance in Brazil has received this honor



**PARIS, NOVEMBER 21, 2017** – Teleperformance, the worldwide leader in omnichannel customer experience management, announced Teleperformance in Brazil was recognized for the 14<sup>th</sup> time as Best Companies to Work For by Great Place to Work® (GPTW). For the sixth consecutive year, Teleperformance Brazil was recognized as one of the Best Companies to Work For in Brazil, in the Large Companies category.

The company also received recognition in four additional categories: **Communication**, which focuses on information sharing with employees; **Transparency**, the proximity to manage and clarify doubts with an openness; **Recognition**, showing appreciation to employees for great overall performance; and **Hiring**, companies that hire the most in Brazil.

The award is given by the Great Place to Work Institute® in partnership with Época magazine. It is one of the premiere surveys that evaluates employee confidence index and a company’s work environment. To determine the 150 Best Companies to Work for in Brazil, the GPTW carried out an analysis of cultural practices such as hiring, engaging, developing, inspiring, and listening, among others.

*“We noticed a big evolution in the ranking of Best Companies. We know how difficult it is to maintain a good working environment in organizations. We hit the record of companies registered, were 1,963 in 2017, less than 10% of that number are among the winners. In addition to presenting evolution in the result and qualifying once again in the Best group, Teleperformance was still a highlight among the Top 10 companies highlighted in Communication and Transparency of leadership, important points to guarantee the Culture of the company,”* **said Ruy Shiozawa, Chief Executive Officer of GPTW Brazil.**

*“This achievement demonstrates our team’s commitment to the success of our business and our people strategy,* **said Fabricio Coutinho, Chief Executive Officer, Teleperformance Brazil.** *“It is a privilege to be included for the sixth consecutive year in the select group of Best Companies to Work for in Brazil.”*

**Daniel Julien, Chairman and Global CEO, Teleperformance Group, added:** *“We are particularly proud to receive this honor from GPTW because it is based on candid input and feedback from our own employees. As the global leader of our industry and one of the largest private sector employers in the world, our Teleperformance family all around the world congratulates Fabricio Coutinho and the entire Brazil team for their consistent excellence as a great workplace.”*

## **ABOUT TELEPERFORMANCE**

Teleperformance (RCF – ISIN: FR0000051807 – Reuters: ROCH.PA – Bloomberg: RCF FP), the worldwide leader in outsourced omnichannel customer experience management, serves companies and administrations around the world, with customer care, technical support, customer acquisition (Core Services), as well as with online interpreting solutions, visa application management services, data analysis and debt collection programs (Specialized Services). In 2016, Teleperformance reported consolidated revenue of €3,649 million (US\$4,050 million, based on €1 = \$1.11).

The Group operates 163,000 computerized workstations, with 217,000 employees across 340 contact centers in 74 countries and serving 160 markets. It manages programs in 265 languages and dialects on behalf of major international companies operating in a wide variety of industries.

Teleperformance shares are traded on the Euronext Paris market, Compartment A, and are eligible for the deferred settlement service. They are included in the following indices: CAC Large 60, CAC Next 20, CAC Support Services, STOXX 600, SBF 120, and from December 1<sup>st</sup>, 2017 the MSCI Global Standard index. They also have been included in the Euronext Vigeo Eurozone 120 index since December 2015, with regard to the Group's performance in corporate responsibility.

For more information: [www.teleperformance.com](http://www.teleperformance.com)

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