

## **PRESS RELEASE**

### **Combined Shareholders' Meeting of May 9, 2019**

**PARIS, May 9, 2019** – Teleperformance's Combined General Meeting was held on May 9, 2019 in Paris under the chairmanship of Daniel Julien.

Shareholders adopted all of the resolutions submitted to their vote with the exception of the 20<sup>th</sup> resolution concerning the delegation of authority to be given to the Board of Directors to issue ordinary shares without preferential subscription rights for existing shareholders.

The shareholders notably approved:

- the 2018 parent company and consolidated financial statements;
- the proposed dividend of €1.90 per share, representing an increase compared with the previous year: the ex-dividend date is May 13, 2019 and the payment date is May 15, 2019;
- the renewal of the terms of office of six directors: Pauline Ginestié, Wai Ping Leung and Leigh Ryan, and Patrick Thomas, Alain Boulet and Robert Paszczak. These renewals will maintain the balanced representation of men and women on the Board, as well as the requisite diversity in terms of experience, expertise and nationalities.

The breakdown of the voting results by resolution will be available on Teleperformance's corporate website ([www.teleperformanceinvestorrelations.com](http://www.teleperformanceinvestorrelations.com) – Shareholders/General Meetings section) as of May 10, 2019.

## ABOUT TELEPERFORMANCE GROUP

Teleperformance (TEP – ISIN: FR0000051807 – Reuters: ROCH.PA – Bloomberg: TEP FP), the global leader in outsourced omnichannel customer experience management, serves as a strategic partner to the world’s leading companies in a wide variety of industries. Its customer care, technical support, customer acquisition, consulting & analytics, digital integrated business service solutions and other high-value specialized services ensure consistently positive customer interactions that are reliable, flexible and intelligent. The company has established the highest security and quality standards in the industry and uses proprietary deep learning technology to optimize flexibility on a global scale.

The Group’s 300,000 employees, spread across 80 countries, support billions of connections annually in 265 languages and enhance the customer experience with every interaction. In 2018, Teleperformance reported consolidated revenue of €4,441 million (US\$5,256 million, based on €1 = \$1.18).

Teleperformance shares are traded on the Euronext Paris market, Compartment A, and are eligible for the deferred settlement service. They are included in the following indices: CAC Large 60, CAC Next 20, CAC Support Services, STOXX 600, SBF 120, S&P Europe 350 and MSCI Global Standard. They have also been included in the Euronext Vigeo Eurozone 120 index since December 2015 and the FTSE4Good Index since June 2018 with regard to the Group's performance in corporate responsibility.

For more information: [www.teleperformance.com](http://www.teleperformance.com)

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