

PRESS RELEASE

Teleperformance named Top 5 Best Multinational Workplace in Latin America

Teleperformance named 5th Best Workplace™ in entire Latin America Region

- Recognition is based on confidential, independent survey data from more than one million employees in around 8,000 companies
- Trust, leadership, values, innovation and maximizing human potential factors are evaluated
- Teleperformance's operations in Argentina, Brazil, Colombia, Costa Rica, Dominican Republic, El Salvador, Guatemala, Mexico and Peru were among highest ranked on their respective national lists
- 125 companies named best in LATAM region were the highest ranked on GPTW® Best Workplaces™ national lists
- More than 90% of the Teleperformance staff worldwide currently work in independently certified Best Employer operations

PARIS, September 9, 2021 – Great Place to Work®, the global authority on workplace culture, has announced that Teleperformance, a leading global group in digitally integrated business services, ranked in the top 5 multinationals 2021 Best Workplaces in the Latin America™2021 [List](#). This exceptional ranking is especially meaningful because it is based directly on confidential, direct survey data feedback of more than one million employees in around 8,000 companies that each anonymously assessed their company on factors including trust, company values, leadership and innovation.

The top 125 companies, including many iconic brands, were recognized by being the highest ranked on the Great Place to Work® Best Workplaces™ national lists from the entire region. Teleperformance had 9 national list wins for its operations in Argentina, Brazil, Colombia, Costa Rica, Dominican Republic, El Salvador, Guatemala, Mexico and Peru.

This achievement is particularly significant with Teleperformance rapidly converting more than 240,000 employees worldwide to work from home and with the world now in its second full year of the Covid-19 pandemic which has caused major worldwide employment challenges and disruptions.

“Congratulations to the Best Workplaces in Latin America™ for putting the well-being of their employees first,” said Michael C. Bush, Global CEO of Great Place to Work®. “During an incredibly challenging time for the region, these companies created equitable workplaces by providing flexibility and supporting their employees through strife. The Best Workplaces in Latin America™ embody the mission of Great Place to Work® and are indeed making work great work For All™.”

Teleperformance Chairman and Chief Executive Officer Daniel Julien, said: *“To be recognized by the leading independent global authority as top 5 multinational best workplace for all of Latin America makes us both proud and humble. We care about our people and have a relentless focus on employee well-being and respect based on non-discrimination, inclusion, diversity, transparency and ethics in everything we do. This ranking, based on many thousands of our Latin America employees' direct feedback, shows we offer a welcoming work environment based on fair practices, employee trust, mutual respect and the desire to help each person maximize their potential. Our people care commitment applies to all of our over 380,000 employees around the world. The Group is now certified in sixty countries by leading third-party experts on workplace culture assessment. This means more than 90% of our entire worldwide staff work in independently certified best employer operations regardless if they are working from home or in an office.”*

ABOUT TELEPERFORMANCE GROUP

Teleperformance (TEP – ISIN: FR0000051807 – Reuters: TEPRF.PA - Bloomberg: TEP FP), a leading global group in digitally integrated business services, serves as a strategic partner to the world’s largest companies in many industries. It offers a One Office support services model combining three wide, high-value solution families: customer experience management, back-office services and business process knowledge services. These end-to-end digital solutions guarantee successful customer interaction and optimized business processes, anchored in a unique, comprehensive high tech, high touch approach. The Group's 380,000+ employees, based in 83 countries, support billions of connections every year in over 265 languages and over 170 markets, in a shared commitment to excellence as part of the “Simpler, Faster, Safer” process. This mission is supported by the use of reliable, flexible, intelligent technological solutions and compliance with the industry’s highest security and quality standards, based on Corporate Social Responsibility excellence. In 2020, Teleperformance reported consolidated revenue of €5,732 million (US\$6.5 billion, based on €1 = \$1.14) and net profit of €324 million.

Teleperformance shares are traded on the Euronext Paris market, Compartment A, and are eligible for the deferred settlement service. They are included in the following indices: CAC 40, CAC Support Services, STOXX 600, S&P Europe 350 and MSCI Global Standard. In the area of corporate social responsibility, Teleperformance shares are included in the CAC 40 ESG index, the Euronext Vigeo Eurozone 120 index, the FTSE4Good index and the Solactive Europe Corporate Social Responsibility index (formerly Ethibel Sustainability Excellence Europe index).

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