

## PRESS RELEASE

# Fortune and Great Place to Work® name Teleperformance one of the 25 World's Best Workplaces™ in 2021

*Teleperformance is one of the 25 world's best workplaces™ for all industries*

**PARIS, October 20, 2021**– Teleperformance, a leading global group in digitally integrated business services, announced today it has been recognized as one of the World's Best Workplaces™, by Great Place to Work® and Fortune Magazine. Only 25 companies in the world attained this exclusive employer distinction for 2021.

The selected 25 companies represent the top achievers of many organizations and industries from around the world that participated in Great Place to Work's® employee survey process, representing the voices of more than 20 million employees worldwide. The 25 World's Best Workplaces™ stood out for creating globally exceptional employee experiences, high-trust relationships, and workplaces that are fair and equal for all.

*"The World's Best Workplaces™ are the most sweeping and consistent examples of globally inclusive company cultures we've ever known,"* said **Michael C. Bush, CEO of Great Place to Work®**.

*"In the past year, over 183,000 of our employees from all over the world participated in independent employee trust surveys to confidentially rate us on the job we are doing as an employer. The high scores reflect well on fairness, inclusion, equality, trust and teamwork in an incredibly diverse Group comprised of 100 different nationalities,"* said **Teleperformance Chairman and Chief Executive Officer, Daniel Julien**. *"We are grateful for this exceptional recognition and, especially to our employees, who have made Teleperformance one of the 25 World's Best Workplaces™. We respect each individual at Teleperformance, we value what our people bring to our business and we thank them for all they do to make a positive difference for our global family everyday."*

The World's Best Workplaces™ list is highly competitive. Great Place to Work® Institute, the global authority on workplace culture, selected the list using rigorous analytics and confidential employee feedback across multiple evaluative criteria and incorporating strict, third-party validation.

Great Place to Work® is the only company culture award in the world that selects winners based on how fairly employees are treated. Companies are assessed on how well they are creating a great employee experience that cuts across race, gender, age, disability status, or any aspect of who employees are or what their role is.

*"In a global workforce, alignment is everything, and these companies are fortifying their culture around the world – a nearly impossible feat,"* **Bush continued**. *"Even when tested by the pandemic, these companies recognize sub-communities in each region and their leaders carry an equitable employee experience across cultures. A huge congratulations to the World's Best Workplaces™ for 2021."*

In 2021, Teleperformance also ranked as one of the 25 Best Workplaces in Europe™ in the Multinationals category, a Top Five Best Multinational Workplace in Latin America™, and a Great Place to Work® in 60 countries across all world regions. This represents more than 90% of the entire Teleperformance workforce worldwide.

## ABOUT TELEPERFORMANCE GROUP

**Teleperformance (TEP – ISIN: FR0000051807 – Reuters: TEPRF.PA - Bloomberg: TEP FP), a leading global group in digitally integrated business services**, serves as a strategic partner to the world's largest companies in many industries. It offers a One Office support services model combining three wide, high-value solution families: customer experience management, back-office services and business process knowledge services. These end-to-end digital solutions guarantee successful customer interaction and optimized business processes, anchored in a unique, comprehensive high tech, high touch approach. The Group's 380,000+ employees, based in 83 countries, support billions of connections every year in over 265 languages and over 170 markets, in a shared commitment to excellence as part of the "Simpler, Faster, Safer" process. This mission is supported by the use of reliable, flexible, intelligent technological solutions and compliance with the industry's highest security and quality standards, based on Corporate Social Responsibility excellence. In 2020, Teleperformance reported consolidated revenue of €5,732 million (US\$6.5 billion, based on €1 = \$1.14) and net profit of €324 million.

Teleperformance shares are traded on the Euronext Paris market, Compartment A, and are eligible for the deferred settlement service. They are included in the following indices: CAC 40, CAC Support Services, STOXX 600, S&P Europe 350 and MSCI Global Standard. In the area of corporate social responsibility, Teleperformance shares are included in the Euronext Vigeo Eurozone 120 index, the FTSE4Good index and the Solactive Europe Corporate Social Responsibility index (formerly Ethibel Sustainability Excellence Europe index).

For more information: [www.teleperformance.com](http://www.teleperformance.com) Follow us on Twitter: @teleperformance

## CONTACTS

### FINANCIAL ANALYSTS AND INVESTORS

Investor relations and financial  
communication department  
TELEPERFORMANCE  
Tel: +33 1 53 83 59 15  
[investor@teleperformance.com](mailto:investor@teleperformance.com)

### PRESS RELATIONS

**Europe**  
Laurent Poinot – Karine Allouis  
IMAGE7  
Tel: +33 1 53 70 74 70  
[teleperformance@image7.fr](mailto:teleperformance@image7.fr)

### PRESS RELATIONS

**Americas and Asia-Pacific**  
Mark Pfeiffer  
TELEPERFORMANCE  
Tel: + 1 801-257-5811  
[mark.pfeiffer@teleperformance.com](mailto:mark.pfeiffer@teleperformance.com)