

PRESS RELEASE

Combined Shareholders' Meeting of April 14, 2022

PARIS, April 14, 2022 – Teleperformance SE's Combined General Meeting was held on April 14, 2022 in Paris under the chairmanship of Daniel Julien, Chairman and CEO of the group.

Shareholders adopted all the resolutions submitted to their vote.

They notably approved:

- the 2021 parent company and consolidated financial statements;
- the proposed dividend of €3.30 per share, representing an increase compared with the previous year: the ex-dividend date is April 26, 2022 and the payment date is April 28, 2022;
- the renewal of the terms of office of four directors: Bernard Canetti, Pauline Ginestié, Wai Ping Leung and Patrick Thomas;
- the appointment of Shelly Gupta and Carole Toniutti as directors. These appointments will increase the percentage of women on the Board to 50% (compared to 43% previously) and strengthen the Board's diversity in terms of experience, expertise, and nationalities;
- the information on the remuneration of directors and corporate officers as well as their remuneration policy, described in the corporate governance report included in the 2021 Universal Registration Document.

The resolutions submitted to the shareholders were all approved with strong majorities*. They reflect the Group's ongoing commitment to meet the expectations of its shareholders and adopt best practices in corporate governance.

** Voting results provided in the appendix to this press release and available on Teleperformance's corporate website (www.teleperformance.com – Investors / General Meetings section).*

ABOUT TELEPERFORMANCE GROUP

Teleperformance (TEP – ISIN: FR0000051807 – Reuters: TEPRF.PA - Bloomberg: TEP FP), the global leader in outsourced customer and citizen experience management and advanced related services, serves as a strategic partner to the world’s largest companies in many industries. It offers a One Office support services model including end-to-end digital solutions, which guarantee successful customer interaction and optimized business processes, anchored in a unique, comprehensive high touch, high tech approach. Nearly 420,000 employees, based in 88 countries, support billions of connections every year in over 265 languages and around 170 markets, in a shared commitment to excellence as part of the “Simpler, Faster, Safer” process. This mission is supported by the use of reliable, flexible, intelligent technological solutions and compliance with the industry’s highest security and quality standards, based on Corporate Social Responsibility excellence. In 2021, Teleperformance reported consolidated revenue of €7,115 million (US\$8.4 billion, based on €1 = \$1.18) and net profit of €557 million.

Teleperformance shares are traded on the Euronext Paris market, Compartment A, and are eligible for the deferred settlement service. They are included in the following indices: CAC 40, STOXX 600, S&P Europe 350 and MSCI Global Standard. In the area of corporate social responsibility, Teleperformance shares are included in the Euronext Vigeo Euro 120 index since 2015, the EURO STOXX 50 ESG index since 2020, the MSCI Europe ESG Leaders index since 2019 and the FTSE4Good index since 2018.

For more information: www.teleperformance.com Follow us on Twitter: @teleperformance

CONTACTS

FINANCIAL ANALYSTS AND INVESTORS

Investor relations and financial
communication department
TELEPERFORMANCE
Tel: +33 1 53 83 59 15
investor@teleperformance.com

PRESS RELATIONS

Europe
Karine Allouis – Leslie Jung-Isenwater –
Laurent Poinot
IMAGE7
Tel: +33 1 53 70 74 70
teleperformance@image7.fr

PRESS RELATIONS

Americas and Asia-Pacific
Mark Pfeiffer
TELEPERFORMANCE
Tel: + 1 801-257-5811
mark.pfeiffer@teleperformance.com

APPENDIX:

VOTING RESULTS OF THE COMBINED SHAREHOLDERS' MEETING OF APRIL 14, 2022

	Ordinary	Extraordinary
Number of shares composing the share capital	58,737,600	58,737,600
Number of shares with voting rights:	58,645,175	58,645,175
Number of shareholders represented or voting by post:	4,945	4,945
Number of shares owned by shareholders represented or voting by post	40 993 750	40 993 750
Number of voting rights owned by shareholders represented or voting by post:	42 143 536	42 143 536
Quorum	69.90%	69.90%

	FOR		AGAINST		ABSTENTIONS	RESULTS
	Number	%	Number	%	Number	
As an Ordinary Shareholders' Meeting						
1. Approval of the statutory financial statements for the year ended December 31, 2021	42,112,090	99.994%	2,414	0.006%	28,894	Adopted
2. Approval of the consolidated financial statements for the year ended December 31, 2021	42,112,083	99.994%	2,414	0.006%	28,894	Adopted
3. Appropriation of 2021 results - Determination of dividend amount and payment date	41,954,965	99.562%	184,380	0.438%	4,063	Adopted
4. Special report of the statutory auditors on regulated agreements and commitments – Acknowledgement of the absence of new agreements	42,138,883	99.999%	305	0.001%	4,220	Adopted
5. Approval of the information referred to in paragraph I of Article L. 22-10-9 of the French Commercial Code for all of the Company's corporate officers	40,646,204	96.461%	1,491,049	3.539%	6,150	Adopted
6. Approval of the fixed, variable and exceptional elements comprising the total remuneration and the benefits of all kind paid in the 2021 financial year or granted in respect of the 2021 financial year to Mr. Daniel Julien, Chairman and Chief Executive Officer	35,758,011	85.564%	6,032,841	14.436%	352,391	Adopted
7. Approval of the fixed, variable and exceptional elements comprising the total remuneration and the benefits of all kind paid in the 2021 financial year or granted in respect of the 2021 financial year to Mr. Olivier Rigaudy, Deputy Chief Executive Officer	36,783,861	88.020%	5,006,504	11.980%	352,796	Adopted
8. Approval of the remuneration policy for directors	41,767,354	99.887%	47,309	0.113%	328,675	Adopted
9. Approval of the remuneration policy for the Chairman and Chief Executive Officer	38,181,951	90.738%	3,897,293	9.262%	64,129	Adopted
10. Approval of the remuneration policy for the Deputy Chief Executive Officer	38,616,617	91.769%	3,463,703	8.231%	63,063	Adopted
11. Appointment of Ms. Shelly GUPTA as a director	42,117,101	99.950%	21,099	0.050%	5,038	Adopted
12. Appointment of Ms. Carole TONIUTTI as a director	42,115,707	99.949%	21,647	0.051%	5,766	Adopted
13. Renewal of the term of office of Ms. Pauline GINESTIE as a director	42,115,555	99.948%	21,842	0.052%	5,914	Adopted
14. Renewal of the term of office of Ms. Wai Ping LEUNG as a director	42,112,552	99.939%	25,498	0.061%	5,053	Adopted
15. Renewal of the term of office of Mr. Patrick THOMAS as a director	40,697,260	96.581%	1,440,763	3.419%	5,224	Adopted
16. Renewal of the term of office of Mr. Bernard CANETTI as a director	34,373,967	83.829%	6,630,792	16.171%	1,138,386	Adopted

	FOR		AGAINST		ABSTENTIONS	RESULTS
	Number	%	Number	%	Number	
17. Determination of the annual amount of directors' remuneration	42,001,877	99.676%	136,658	0.324%	4,693	Adopted
18. Authorization to be given to the Board of Directors to allow the Company to repurchase its own shares pursuant to the provisions of Article L.22-10-62 of the French Commercial Code, duration of the authorization, purposes, conditions, cap, non-exercise during public offerings	41,695,925	98.970%	433,860	1.030%	13,493	Adopted
As an Extraordinary Shareholders' Meeting						
19. Delegation of authority to be given to the Board of Directors for the issue of ordinary shares and/or securities giving access to the capital (of the Company or of a subsidiary) and/or to debt instruments, with application of the preferential subscription rights for shareholders, duration of the delegation, maximum nominal amount of capital increases, option to offer the unsubscribed securities to the public, non-exercise during public offerings	39,371,148	93.426%	2,770,295	6.574%	1,776	Adopted
20. Delegation of authority to be given to the Board of Directors for the issue of ordinary shares and/or securities giving access to the capital (of the Company or of a subsidiary) and/or to debt instruments, without preferential subscription rights for shareholders, with the option to confer a priority right, by public offering (except offers referred to in paragraph 1 of Article L.411-2 of the French Monetary and Financial Code) and/or as consideration for securities transferred under a public exchange offer, duration of the delegation, maximum nominal amount of capital increases, issue price, option to limit the issue to the amount of subscriptions or to distribute unsubscribed securities, non-exercise during public offerings	39,520,717	93.782%	2,620,498	6.218%	2,012	Adopted
21. Delegation of authority to be given to the Board of Directors for the issue of ordinary shares and/or securities giving access to the capital (of the Company or of a subsidiary) and/or to debt instruments, without preferential subscription rights for shareholders by an offer referred to in paragraph 1 of Article L.411-2 of the French Monetary and Financial Code, duration of the delegation, maximum nominal amount of capital increases, issue price, option to limit the issue to the amount of subscriptions or to distribute unsubscribed securities, non-exercise during public offerings	38,371,343	91.053%	3,770,368	8.947%	1,473	Adopted
22. Authorization to increase the amount of capital increases under the 19 th , 20 th and 21 st resolutions within the limit of their thresholds and within the limit of 15% of the initial issuance, non-exercise during public offerings	36,614,546	86.894%	5,522,701	13.106%	5,900	Adopted
23. Delegation of authority to be given to the Board of Directors to increase the share capital by issuing ordinary shares and/or securities giving access to the equity, without preferential subscription rights for shareholders, in favor of members of a company savings plan pursuant to the provisions of Articles L.3332-18 <i>et seq.</i> of the French Labor Code, duration of the delegation, maximum nominal amount of capital increases, issue price, possibility to allocate free shares in accordance with Article L.3332-21 of the French Labor Code	41,017,701	97.334%	1,123,390	2.666%	2,054	Adopted
24. Authorization to be granted to the Board of Directors to grant, under no consideration, existing shares and/or shares to be issued to employees and/or certain corporate officers of the Company or of affiliated companies or economic interest groups, waiver by the shareholders of their preferential subscription rights, duration of the authorization, cap, term of vesting period in particular in the event of disability	38,450,023	92.004%	3,341,556	7.996%	351,578	Adopted
25. Powers for formalities	42,137,667	99.999%	340	0.001%	4,187	Adopted