

PRESS RELEASE

Launch of a share buyback program for 150 million euros following the disproportionate decline in the share price

PARIS, November 10, 2022 - Teleperformance Group's executive management has requested a brief suspension of its listing following the sell-off caused by the announcement in certain media by the Colombian Vice-Minister of Labor of her decision to overview the work environment in its Colombian subsidiary.

To date, the Group has not been officially notified by the Colombian government. Teleperformance is confident in the results of such an audit, as the management team of the Colombian subsidiary has always developed the company in compliance with the law.

As a result of the situation induced, the Group considers that Teleperformance share buyback is today a good usage of its available cash, in compliance with the law.

Consequently, it has been decided to allocate an initial amount of €150 million to the share buyback program of the Group within the framework of the authorization given by the Shareholders' meeting of Teleperformance of April 14, 2022.

The Group will apply for the resumption of the listing of its shares as soon as possible.

CONFERENCE CALL WITH ANALYSTS AND INVESTORS

A conference call will be held today at 6:00 pm CET.

Dial-in-numbers will be communicated in due time.

ABOUT TELEPERFORMANCE GROUP

Teleperformance (TEP – ISIN: FR0000051807 – Reuters: TEPRF.PA - Bloomberg: TEP FP), the global leader in outsourced customer and citizen experience management and related digital services, serves as a strategic partner to the world’s largest companies in many industries. It offers a One Office support services model including end-to-end digital solutions, which guarantee successful customer interaction and optimized business processes, anchored in a unique, comprehensive high touch, high tech approach. Nearly 420,000 employees, based in 88 countries, support billions of connections every year in over 265 languages and around 170 markets, in a shared commitment to excellence as part of the “Simpler, Faster, Safer” process. This mission is supported by the use of reliable, flexible, intelligent technological solutions and compliance with the industry’s highest security and quality standards, based on Corporate Social Responsibility excellence. In 2021, Teleperformance reported consolidated revenue of €7,115 million (US\$8.4 billion, based on €1 = \$1.18) and net profit of €557 million.

Teleperformance shares are traded on the Euronext Paris market, Compartment A, and are eligible for the deferred settlement service. They are included in the following indices: CAC 40, STOXX 600, S&P Europe 350, MSCI Global Standard and Euronext Tech Leaders. In the area of corporate social responsibility, Teleperformance shares are included in the CAC 40 ESG since September 2022, the Euronext Vigeo Euro 120 index since 2015, the EURO STOXX 50 ESG index since 2020, the MSCI Europe ESG Leaders index since 2019, the FTSE4Good index since 2018 and the S&P Global 1200 ESG index since 2017.

For more information: www.teleperformance.com Follow us on Twitter: @teleperformance

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