

PRESS RELEASE

Teleperformance helps clients deliver comprehensive cloud solutions with Infrastructure designation from Microsoft Solutions Partner Program

Paris, June 15, 2023 – Teleperformance, a global leader in digital business services, today announced it has received Microsoft Solutions Partner status for Infrastructure. This achievement represents the company’s expertise and its continuous commitment to delivering comprehensive Microsoft cloud infrastructure solutions.

The Microsoft Solutions Partner designation differentiates partners who demonstrate broad capability to help clients accelerate migration of key IT infrastructure workloads to Microsoft Azure. The designation reflects Teleperformance’s commitment to supporting clients on their digital transformation journey.

“Teleperformance is proud to achieve Microsoft Solutions Partner status for Infrastructure”, said **Dev Mudaliar, Global Chief Information Officer, Teleperformance Group**. “Our teams have managed hundreds of Azure projects at Teleperformance, enabling Microsoft clients to leverage the cloud to address their business challenges while doing more with less.”

“This designation is a testament to Teleperformance’s commitment to its own and clients’ digital business services transformation, including leveraging cloud-based services to help clients achieve their business goals,” added **Daniel Julien, Chairman and CEO of Teleperformance Group**.

The Microsoft Solutions Partner designation for Infrastructure showcases Teleperformance’s expertise in helping customers accelerate the migration of key IT infrastructure workloads to Microsoft Azure, architecting cloud environments and managing these environments at scale, including:

- Designing, implementing, operating, and optimizing customers’ IT infrastructure architecture, cost, and security;
- Migrating and modernizing clients’ IT infrastructure for virtualized workloads and virtual desktop environments; and
- Onboarding and managing high-performance computing workloads in Azure.

ABOUT TELEPERFORMANCE GROUP

Teleperformance (TEP – ISIN: FR0000051807 – Reuters: TEP RF.PA - Bloomberg: TEP FP) is a global leader in digital business services, blending the best of advanced technology with human empathy to deliver enhanced customer care that is simpler, faster, and safer for the world’s biggest brands and their customers. The Group’s comprehensive, AI-powered service portfolio ranges from front-office customer care to back-office functions, including Trust and Safety services that help defend both online users and brand reputation. It also offers a range of specialized services such as collections, interpreting and localization, visa and consular services, and recruitment process outsourcing services. With more than 410,000 inspired and passionate people speaking more than 300 languages, the Group’s global scale and local presence allows it to be a force of good in supporting communities, clients, and the environment. In 2022, Teleperformance reported consolidated revenue of €8,154 million (US\$8.6 billion, based on €1 = \$1.05) and net profit of €645 million.

Teleperformance shares are traded on the Euronext Paris market, Compartment A, and are eligible for the deferred settlement service. They are included in the following indices: CAC 40, STOXX 600, S&P Europe 350, MSCI Global Standard and Euronext Tech Leaders. In the area of corporate social responsibility, Teleperformance shares are included in the CAC 40 ESG since September 2022, the Euronext Vigeo Euro 120 index since 2015, the EURO STOXX 50 ESG index since 2020, the MSCI Europe ESG Leaders index since 2019, the FTSE4Good index since 2018 and the S&P Global 1200 ESG index since 2017.

Visit the Group at www.teleperformance.com.

CONTACTS

FINANCIAL ANALYSTS AND INVESTORS

Investor relations and financial
communication department
TELEPERFORMANCE
Tel: +33 1 53 83 59 15
investor@teleperformance.com

PRESS RELATIONS

Europe
Karine Allouis – Laurent Poinot
IMAGE7
Tel: +33 1 53 70 74 70
teleperformance@image7.fr

PRESS RELATIONS

Americas and Asia-Pacific
Nicole Miller
TELEPERFORMANCE
Tel: + 1 629-899-0675
tppublicaffairs@teleperformance.com