

## PRESS RELEASE

### Teleperformance named among the top 10 Best Workplaces in Europe

**Paris, September 28, 2023** – [Teleperformance](#), a global leader in digital business services, announced today that it was named among the top 10 Best Workplaces in Europe™ 2023 by Great Place to Work®. The company ranked the 7th Best Workplace in Europe among multinational companies in France, Greece, Italy, Portugal, Switzerland, Turkey and the U.K.

Nearly 34,000 Teleperformance employees across Europe participated in the annual confidential survey, which rated the digital business services company on trust, [company values](#), leadership and innovation.

Teleperformance employees overwhelmingly reported being treated fairly regardless of their social and economic status, gender, race or sexual orientation, and that Teleperformance provided a safe place to work. The survey results represent the work experiences of Teleperformance employees across the continent.

*“We are grateful for this recognition and humbled by the feedback from our employees who have helped create a strong culture of open dialogue, trust and respect,” said Joao Cardoso, Teleperformance President, Europe, Middle East, and Africa region. “Being honored as one of the Best Workplaces in Europe is both an honor and a responsibility, and we are thankful to our employees who bring the best of themselves to work every day. That’s why we take great care in [fostering a workplace culture that celebrates and values each country’s unique culture](#) to strengthen connections with our team members while also nurturing a globally connected and interactive workforce.”*

Companies were considered for the list after being selected for local honors on national Best Workplaces™ lists. Earlier this year Teleperformance received [Great Place to Work® certifications in 72 countries](#), including 25 countries across Europe where it operates. Today, over 99% of its 410,000 global employees work in a Great Place to Work®-certified location.

*“Congratulations to the Best Workplaces in Europe,” said Michael C. Bush, CEO of Great Place To Work. “These companies offer lessons for companies in every market around the world: Build trust with your people, and they will reward you with great work, new ideas, and stronger business results.”*

Great Place to Work® is the global authority on workplace culture and employee experience. Its annual certification program is based on a rigorous methodology and independent employee feedback.

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## ABOUT TELEPERFORMANCE GROUP

Teleperformance (TEP – ISIN: FR0000051807 – Reuters: TEPRF.PA - Bloomberg: TEP FP), is a global leader in digital business services, blending the best of advanced technology with human empathy to deliver enhanced customer care that is simpler, faster, and safer for the world’s biggest brands and their customers. The Group’s comprehensive, AI-powered service portfolio ranges from front-office customer care to back-office functions, including Trust and Safety services that help defend both online users and brand reputation. It also offers a range of specialized services such as collections, interpreting and localization, visa and consular services, and recruitment process outsourcing services. With more than 410,000 inspired and passionate people speaking more than 300 languages, the Group’s global scale and local presence allows it to be a force of good in supporting communities, clients, and the environment. In 2022, Teleperformance reported consolidated revenue of €8,154 million (US\$8.6 billion, based on €1 = \$1.05) and net profit of €645 million.

Teleperformance shares are traded on the Euronext Paris market, Compartment A, and are eligible for the deferred settlement service. They are included in the following indices: CAC 40, STOXX 600, S&P Europe 350, MSCI Global Standard and Euronext Tech Leaders. In the area of corporate social responsibility, Teleperformance shares are included in the CAC 40 ESG since September 2022, the Euronext Vigeo Euro 120 index since 2015, the EURO STOXX 50 ESG index since 2020, the MSCI Europe ESG Leaders index since 2019, the FTSE4Good index since 2018 and the S&P Global 1200 ESG index since 2017.

Visit the Group at [www.teleperformance.com](http://www.teleperformance.com).

## CONTACT

### TELEPERFORMANCE

#### FINANCIAL ANALYSTS AND INVESTORS

Investor relations and financial communication  
department TELEPERFORMANCE  
Tel: +33 1 53 83 59 00  
[investor@teleperformance.com](mailto:investor@teleperformance.com)

#### PRESS RELATIONS

##### Europe

Karine Allouis – Laurent  
Poinot  
Tel: +33 1 53 70 74 70  
[teleperformance@image7.fr](mailto:teleperformance@image7.fr)

#### PRESS RELATIONS

##### Americas and Asia-Pacific

Nicole Miller  
TELEPERFORMANCE  
Tel: +1 629-899-0675  
[tppublicaffairs@teleperformance.com](mailto:tppublicaffairs@teleperformance.com)