

PRESS RELEASE

This is a press release issued by Teleperformance SE ("**Teleperformance**") pursuant to the provisions of articles 13(1) and 13(2) of the Dutch Decree on Public Takeover Bids (Besluit openbare biedingen Wft, the "**Decree**") in connection with the public offer (the "**Offer**") by Teleperformance for all the issued and outstanding ordinary shares in the capital of Majorel Group Luxembourg S.A. ("**Majorel**") (the "**Shares**", and each holder of such Shares, a "**Shareholder**"). This press release is for information purposes only and does not constitute an offer, or any solicitation of any offer, to buy or subscribe for any securities in Teleperformance or Majorel. Any offer will be made only by means of the offer memorandum (the "**Offer Memorandum**") approved by the Dutch Authority for the Financial Markets (Autoriteit Financiële Markten, the "**AFM**") and subject to the restrictions set forth therein. This press release is not for release, publication or distribution, in whole or in part, in or into, directly or indirectly, in any jurisdiction in which such release, publication or distribution would be unlawful. Terms not defined in this press release will have the meaning as set forth in the Offer Memorandum.

Teleperformance SE issues new shares under performance shares plan vesting

Paris, October 2, 2023 – Following the announcement on 11 August 2023 in respect of the Offer and the applicable rules governing the Offer, Teleperformance makes the relevant disclosures below pursuant to articles 13(1) and 13(2) of the Decree.

Pursuant to the performance shares plan dated 29 September 2020 (the "**PSP**") (the terms and conditions of which are described in section 7.2.6.3 of the Teleperformance's Universal Registration Document for 2022), Teleperformance has today, as a result of the vesting of the performance shares on 29 September 2023, issued to the PSP beneficiaries a total number of 4,000 new shares with a nominal value of EUR 2.50 each (these shares were issued with no consideration payable by the eligible persons in accordance with the PSP).

Teleperformance does not directly or indirectly hold any Shares. Teleperformance is not aware of Majorel holding any shares in Teleperformance.

Offer Memorandum and further information

Digital copies of the Offer Memorandum are available on the website of Teleperformance (https://www.teleperformance.com/en-us/investors/publications-and-events/acquisition-of-majorel/). Copies of the Offer Memorandum are also available free of charge at the office of the Settlement Agent (ABN AMRO Bank N.V., Gustav Mahlerlaan 10, 1082 PP, Amsterdam, the Netherlands).

On 11 August 2023, Teleperformance also published the first amendment to its Universal Registration Document filed with the French Autorité des Marchés Financiers (AMF) on 27 February 2023 and the exemption document pursuant to article 1 sub 4(f) and 5(e) of the EU Prospectus Regulation. These documents are published in relation to the shares in Teleperformance to be issued and admitted to trading on Euronext Paris as part of the consideration for the Offer. These documents are available on Teleperformance's website (https://www.teleperformance.com/en-us/investors/publications-and-events/financial-publications/). These documents have not been approved by the AFM prior to publication.

ABOUT TELEPERFORMANCE GROUP

Teleperformance (TEP – ISIN: FR0000051807 – Reuters: TEPRF.PA - Bloomberg: TEP FP) is a global leader in digital business services, blending the best of advanced technology with human empathy to deliver enhanced customer care that is simpler, faster, and safer for the world's biggest brands and their customers. The Group's comprehensive, Al-powered service portfolio ranges from front-office customer care to back-office functions, including Trust and Safety services that help defend both online users and brand reputation. It also offers a range of specialized services such as collections, interpreting and localization, visa and consular services, and recruitment process outsourcing services. With more than 410,000 inspired and passionate people speaking more than 300 languages, the Group's global scale and local presence allows it to be a force of good in supporting communities, clients, and the environment. In 2022, Teleperformance reported consolidated revenue of €8,154 million (US\$8.6 billion, based on €1 = \$1.05) and net profit of €645 million.



Teleperformance shares are traded on the Euronext Paris market, Compartment A, and are eligible for the deferred settlement service. They are included in the following indices: CAC 40, STOXX 600, S&P Europe 350, MSCI Global Standard and Euronext Tech Leaders. In the area of corporate social responsibility, Teleperformance shares are included in the CAC 40 ESG since September 2022, the Euronext Vigeo Euro 120 index since 2015, the EURO STOXX 50 ESG index since 2020, the MSCI Europe ESG Leaders index since 2019, the FTSE4Good index since 2018 and the S&P Global 1200 ESG index since 2017.

Visit the Group at www.teleperformance.com.