

PRESS RELEASE**Teleperformance raises €1.4 billion of long-term bonds, more than 5.1x over-subscribed**

€700 million 5-year and €700 million 8-year bonds

Paris, November 16, 2023 — Teleperformance, a global leader in digital business services, announces that it has successfully raised a total of €1,400 million of senior unsecured Euro-denominated public bonds. Teleperformance issued two tranches: a 5-year senior bond for €700 million (due on 22 November 2028) that will bear an annual fixed rated coupon of 5.25%, and a 8-year senior bond for €700 million (due on 22 November 2031) that will bear an annual fixed rated coupon of 5.75%. The bonds have been issued under Teleperformance EMTN Programme.

The transaction was very well received and was more than 5.1x over-subscribed by a diversified institutional investor base. The success of this placement illustrates the market's confidence in Teleperformance's creditworthiness.

The proceeds of the bonds will be used to fund Teleperformance's general corporate purposes and for the refinancing in part of the bridge facility provided in connection with the acquisition of Majorel.

BNP Paribas, Crédit Agricole CIB, Natixis and Société Générale acted as Joint Global Coordinators of this transaction while BBVA, CIC, HSBC, J.P.Morgan and Wells Fargo Securities acted as Joint Active Bookrunners.

Olivier Rigaudy, Deputy CEO and Group CFO of Teleperformance Group, commented: *"More than five times oversubscribed by a diversified, high-quality investor base, this bond issue for €1.4 billion was a great success. It confirms the market's confidence in the creditworthiness of the Group and reflect its Standard & Poor's rating of 'BBB', the highest rating received in the customer experience industry. This issue will refinance the acquisition of Majorel, which was finalized on November 8 and represents the last key step in the acquisition process."*

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ABOUT TELEPERFORMANCE GROUP

Teleperformance (TEP – ISIN: FR0000051807 – Reuters: TEPF.PA - Bloomberg: TEP FP), is a global leader in digital business services, blending the best of advanced technology with human empathy to deliver enhanced customer care that is simpler, faster, and safer for the world’s biggest brands and their customers. The Group’s comprehensive, AI-powered service portfolio ranges from front-office customer care to back-office functions, including Trust and Safety services that help defend both online users and brand reputation. It also offers a range of specialized services such as collections, interpreting and localization, visa and consular services, and recruitment process outsourcing services. With nearly 500,000 inspired and passionate people speaking more than 300 languages today, the Group’s global scale and local presence allows it to be a force of good in supporting communities, clients, and the environment. In 2022, Teleperformance reported consolidated revenue of €8,154 million (US\$8.6 billion, based on €1 = \$1.05) and net profit of €645 million.

Teleperformance shares are traded on the Euronext Paris market, Compartment A, and are eligible for the deferred settlement service. They are included in the following indices: CAC 40, STOXX 600, S&P Europe 350, MSCI Global Standard and Euronext Tech Leaders. In the area of corporate social responsibility, Teleperformance shares are included in the CAC 40 ESG since September 2022, the Euronext Vigeo Euro 120 index since 2015, the EURO STOXX 50 ESG index since 2020, the MSCI Europe ESG Leaders index since 2019, the FTSE4Good index since 2018 and the S&P Global 1200 ESG index since 2017.

Visit the Group at www.teleperformance.com.

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