

## Eutelsat statement on OneWeb temporary outage

**Paris, 02 January 2025** - Eutelsat (ISIN: FR0010221234 - Euronext Paris / London Stock Exchange: ETL), experienced a temporary, 48-hour outage on its OneWeb Low Orbit service, commencing on 31<sup>st</sup> December 2024.

The root cause was identified as a software issue within the ground segment. Eutelsat was fully mobilized and worked with the vendor to restore full service, while maintaining a constant dialogue with affected customers. The constellation is operating nominally once again.

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For more information, visit [www.eutelsat.com](http://www.eutelsat.com)

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### About Eutelsat Group

Eutelsat Group is a global leader in satellite communications, delivering connectivity and broadcast services worldwide. The Group was formed through the combination of the Company and OneWeb in 2023, becoming the first fully integrated GEO-LEO satellite operator with a fleet of 35 Geostationary satellites and a Low Earth Orbit (LEO) constellation of more than 600 satellites. The Group addresses the needs of customers in four key verticals of Video, where it distributes more than 6,500 television channels, and the high-growth connectivity markets of Mobile Connectivity, Fixed Connectivity, and Government Services. Eutelsat Group's unique suite of in-orbit assets enables it to deliver integrated solutions to meet the needs of global customers. The Company is headquartered in Paris and the Eutelsat Group employs more than 1,500 people across more than 50 countries. The Group is committed to delivering safe, resilient, and environmentally sustainable connectivity to help bridge the digital divide. The Company is listed on the Euronext Paris Stock Exchange (ticker: ETL) and the London Stock Exchange (ticker: ETL).

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