

**Alcatel-Lucent moves unified communications to center stage in the enterprise with all-in-one Alcatel-Lucent OmniTouch 8400 Instant Communications Suite**

*Debut of mobile unified communication and high-definition videoconferencing with new all-in-one suite offers improved user experience, easy integration with leading business applications and support for popular mobile devices*

**Paris, March 4, 2009** - Alcatel-Lucent (Paris: Euronext and NYSE: ALU) today announced extensive support for mobile devices and new applications for its unified communications and collaboration offering, which is now rebranded as the all-in-one OmniTouch 8400 Instant Communications Suite (ICS).

The suite offers the industry's broadest range of advanced capabilities for making business communications and collaboration easier, enabling companies to better serve customers and increase productivity and innovation while reducing costs. In addition to advanced support for leading mobile devices, new features include integration of high-definition video for presentations and videoconferencing and advanced voice messaging services.

The Alcatel-Lucent OmniTouch 8400 ICS brings together telephony, PBX-agnostic messaging and one-number services using IP-based session initiation protocol (SIP), fax services, collaboration/conferencing services, mobility services and extensible markup language (XML) web services.

Its open, Linux-based architecture enables businesses to easily integrate their existing business applications into the OmniTouch 8400 ICS platform. With the new features, the suite provides more ways for dynamic enterprises to keep their employees—and even partners and customers—connected and always reachable for increased efficiency, whether they're in the office, at home or on the road and regardless of the device they are using.

"Companies today are being challenged to outpace the recession and drive new business growth. Unified communications makes this possible, enabling companies to connect their diverse populations while reducing IT, travel and energy costs," said Tom Burns, President of Alcatel-Lucent enterprise activities. "With the OmniTouch 8400 ICS, users can enjoy the same high-quality collaboration experience, whether they are communicating over phone, desktop PC, laptop or smartphone. Its open environment means companies can easily integrate existing applications into a unified communications environment."

*New Support for Leading Mobile Devices*

The advanced capabilities of the Alcatel-Lucent OmniTouch 8400 ICS now extend to popular smartphones that enable users to do such things as access the Internet, take pictures, read email and make a phone call. The new My Instant Communicator Mobile application, sold in the package or as a stand-alone offering, provides a broad range of ICS functionality for leading mobile platforms including full support for enterprise telephony features, presence, instant messaging, comprehensive directory search, call log, dual-mode cellular/Wi-Fi connectivity with seamless handoff. With the addition of ICS mobile, remote workers and mobile professional users get consistent services and user experiences, regardless of the device. For example, their calls can be forwarded automatically to a cell phone, they can arrange for a conference call and can access the system directory to call colleagues.

### *New Full-Screen HD Video*

The new high-definition H.264-based Web video capabilities enable superior quality videoconferencing over a PC or laptop computer, with the ease of use of a consumer product. Using My Instant Communicator and My Teamwork, a browser and an appropriate Web camera, users can transform an instant messaging discussion into a peer-to-peer, high-definition video call, or even into a multi-party videoconference that includes video telephones and video conference room systems. During the meeting, users may visually interact while sharing a presentation, conducting a poll or providing remote desktop assistance. The solution supports voice-activated video switching, multi-image display, or both.

### *New Advanced Voice Messaging*

Updated voice messaging capabilities include the ability to access messages from any device, use of software defined buttons (soft keys) to manage voice functions, greater scalability of up to 100,000 users across multiple sites and flexibility with an open SIP-based architecture that is PBX-agnostic for easy integration into any existing network. The new messaging software also provides flexible storage options for secure management of information such as storage area network (SAN), email or dedicated OmniTouch 8400 storage.

Alcatel-Lucent also is introducing a new audio conferencing application that is compatible with virtually any existing PBX system, offering companies an entry-level, in-house audio conferencing solution and a step toward unified communications that provides a fast return on investment.

### **About Alcatel-Lucent**

Alcatel-Lucent (Euronext Paris and NYSE: ALU) is the trusted partner of service providers, enterprises and governments worldwide, providing solutions to deliver voice, data and video communication services to end-users. A leader in fixed, mobile and converged broadband networking, IP technologies, applications and services, Alcatel-Lucent leverages the unrivalled technical and scientific expertise of Bell Labs, one of the largest innovation powerhouses in the communications industry. With operations in more than 130 countries and the most experienced global services organization in the industry, Alcatel-Lucent is a local partner with a global reach. Alcatel-Lucent achieved revenues of Euro 16.98 billion in 2008 and is incorporated in France, with executive offices located in Paris. For more information, visit Alcatel-Lucent on the Internet: <http://www.alcatel-lucent.com>

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