Alcatel-Lucent Rich Communications Manager provides next generation of unified communications

Supports Alcatel-Lucent's application enablement strategy

CTIA Wireless, Las Vegas, March 30, 2009 – Alcatel-Lucent (Euronext Paris and NYSE: ALU) today announced its Rich Communications Manager, delivering the next generation of unified rich messaging through a single web portal to provide enhanced messaging and communications to fixed, mobile, and IP devices.

With this new functionality, fixed and mobile end users can retrieve, view, respond, and forward video, photos and text from a web portal that also integrates address books between user devices. Leveraging familiar, intuitive desktop concepts, subscribers can now easily drag and drop content across voice mail, SMS, MMS, email, faxes, calendars, and address books. In addition to eliminating the traditional barriers between various networks by making all mobile and PC communications visible in one place, the Rich Communications Manager eliminates multiple logins, user interfaces and contexts defined by different messaging applications.

The Rich Communications Manager provides end users with the convenience of accessing and managing their rich communications at home, work and on mobile phones. It also allows them to visually see a converged message queue, as well as originate and listen to voice mail messages online. It also provides voice to text functionality to allow users to read a voicemail transcription.

"The Alcatel-Lucent Rich Communications Manager gives service providers a platform that helps them maximize the reliability, quality of service, identity management and trusted relationship they already provide to customers," said Gani Nayak, President of Alcatel-Lucent's Rich Communications business.

"By helping our customers unify their voice communications across multiple devices and networks -- eventually integrating Web 2.0 services -- Rich Communications Manager gives service providers the tools to fundamentally improve and simplify how we communicate by integrating different services in a single portal," Nayak added.

The Rich Communications Manager will be showcased at the Showstoppers event at the CTIA Wireless tradeshow and is being demonstrated in the Alcatel-Lucent booth #6714 during the event.

At CTIA, Alcatel-Lucent is also showcasing the next generation of the technology – a Rich Communication Suite-based 'communications widget' that can be leveraged in mash-ups with third party applications to provide intuitive, trusted communications and messaging capability directly in the third party portal. This future capability of the Rich Communication Manager is consistent with Alcatel-Lucent's application enablement strategy and helps the network provider generate value by exposing communication and messaging capabilities to developers in a managed and controlled way.

About the Alcatel-Lucent 5155 Rich Communications Manager
The Alcatel-Lucent 5155 Rich Communications Manager Release 2.1 is the first generally available release to the marketplace. It delivers a superior Web 2.0 experience with enhanced Web messaging, providing an online web interface for subscribers to manage their communication needs. It enables end users to retrieve, view, respond, forward voicemails, SMS, MMS, emails, and fax from a web portal with built-in network address book to store all their contacts. The network address book supported is in compliance with GSM Association Rich Communication Suite (RCS) release 1.0. The product can also support online message management capabilities for 3rd party voicemail systems.

Leveraging an open source environment, the Rich Communications Manager supports service creation in the future by enabling service providers to roll out new multi-screen communications services combining messaging with Web communications (voice, presence, chat), social networking, content and advertisement services. For more information, please visit http://www1.alcatel-lucent.com/products/productsummary.jsp?productNumber=tcm:228-1588581635

About Alcatel-Lucent
Alcatel-Lucent (Euronext Paris and NYSE: ALU) is the trusted partner of service providers, enterprises and governments worldwide, providing solutions that to deliver voice, data and video communication services to end-users. A leader in fixed, mobile and converged broadband networking, IP technologies, applications and services, Alcatel-Lucent leverages the unrivalled technical and scientific expertise of Bell Labs, one of the largest innovation powerhouses in the communications industry. With operations in more than 130 countries and the most experienced global services organization in the industry, Alcatel-Lucent is a local partner with a global reach. Alcatel-Lucent achieved revenues of Euro 16.98 billion in 2008 and is incorporated in France, with executive offices located in Paris. For more information, visit Alcatel-Lucent on the Internet: http://www.alcatel-lucent.com

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