



Press release

Orange and Alcatel-Lucent sign a cooperation agreement to better address the healthcare market in Europe and emerging countries

Paris, May 26, 2009 – Orange and Alcatel-Lucent (Euronext Paris and NYSE: ALU) have signed a cooperation agreement to address the healthcare challenges in Europe and emerging markets. The two companies will develop and jointly deliver the next wave of innovative solutions enabling e-Health and enhanced assisted living with a focus on better serving patients and the elderly, increasing the efficiency of business processes for healthcare professionals, and reducing the cost of healthcare delivery.

With this announcement Orange and Alcatel-Lucent are leveraging their combined global expertise to provide solutions built upon reliable, future-proof communication networks to provide innovative e-health services of public and private health systems. Together they will harness their skills, knowledge, innovation and technology to develop services of quality for patients and healthcare professionals.

Orange currently provides solutions such as « *Connected Hospitals* » that simplify the work of medical teams by allowing access to patient information at the hospital and improving patient comfort. Similar solutions are also provided at the doctor's office through solution for remote follow-up, online appointment booking, and services. This set of services, developed through Orange Labs' skills and innovative capabilities, also enables patients to be monitored from the comfort of their homes instead of being hospitalized.

Alcatel-Lucent supplies its solutions to the healthcare providers - allowing them to improve patient care by eliminating information silos and, through its Telecare solutions, allow improved care of patients at home who suffer from chronic diseases. Leveraging a strong capacity for innovation through its Bell Labs research arm, Alcatel-Lucent is continuing to invest in the development of innovative healthcare solutions with partners such as the University of Pittsburgh Medical Centre (UPMC) in the U.S. by putting the network in the core of the health organization in order to facilitate access to quality care, safely, and allowing healthcare professionals to benefit from telemedicine contributions for their medical practice.

Both companies have numerous common references, such as the Polyclinique de Picardie.

According to Thierry Zylberberg, Executive Vice President, Head of Orange Healthcare Division, "telecommunications today means much more than voice services. Orange is constantly seeking to innovate in order to deliver greater value and to offer its customers services and solutions, such as e-health, to improve their life. Our agreement with Alcatel-Lucent in this field is a long lasting one, highlighting our willingness to reinforce our cooperative efforts to deliver the best e-health solutions for our customers."

Pierre Barnabé, head of Alcatel-Lucent's business in France, added "the health domain requires innovative, reliable, and secured communications solutions. Communications have to play a key role in the transformation of health systems and the marketplace is looking for trusted partners that understand a broad range of communications technologies and can simplify them in a

turnkey solution. We believe this partnership with Orange illustrates perfectly our philosophy in terms of shared innovation and addresses the challenging healthcare domain requirements in a very innovative manner and in a way that will improve the life of the patients.”

About Orange

Orange is the key brand of France Telecom, one of the world's leading telecommunications operators. France Telecom serves more than 172 million customers in five continents as of March 31, 2008, of which two thirds are Orange customers. The Group had consolidated sales of 52.9 billion euros in 2007 (13 billion euros at March 31, 2008). As of March 31, 2008, the Group had 111.9 million mobile customers and 12 million broadband internet (ADSL) customers. Launched in June 2005, the NEXt program (New Experience in Telecommunications) will enable the Group to pursue its transformation as an integrated operator and make France Telecom the benchmark for new telecommunications services in Europe. In 2006, Orange became the Group's single brand for Internet, television and mobile services in the majority of countries where the company operates, and Orange Business Services the banner for services offered to businesses worldwide. France Telecom is the number three mobile operator and the number one provider of broadband internet services in Europe and one of the world leaders in providing telecommunication services to multinational companies. France Telecom (NYSE:FTE) is listed on Euronext Paris and on the New York Stock Exchange. For more information: www.orange.com, www.francetelecom.com, www.orange-business.com
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About Alcatel-Lucent

Alcatel-Lucent (Euronext Paris and NYSE: ALU) is the trusted partner of service providers, enterprises and governments worldwide, providing solutions to deliver voice, data and video communication services to end-users. A leader in fixed, mobile and converged broadband networking, IP technologies, applications and services, Alcatel-Lucent leverages the unrivalled technical and scientific expertise of Bell Labs, one of the largest innovation powerhouses in the communications industry. With operations in more than 130 countries and the most experienced global services organization in the industry, Alcatel-Lucent is a local partner with a global reach. Alcatel-Lucent achieved revenues of Euro 16.98 billion in 2008 and is incorporated in France, with executive offices located in Paris. For more information, visit Alcatel-Lucent on the Internet: <http://www.alcatel-lucent.com>

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