

Press release

Alcatel-Lucent IP/MPLS solution selected to support Cox Business Ethernet services

Paris, August 5, 2009 – Alcatel-Lucent (Euronext Paris and NYSE: ALU) today announced that <u>Cox Business</u> has selected Alcatel-Lucent's IP service router products and services to support Ethernet-based solutions for its business and carrier customers.

Alcatel-Lucent's industry-leading Internet Protocol/Multiprotocol Label Switching (IP/MPLS) solution simplifies network operations and makes it easier for Cox Business to continue to evolve its data services suite and add new services for its customers.

Cox Business is currently the fourth largest provider of business Ethernet services in the U.S. based on customer ports, according to industry research and analysis firm Vertical Systems Group.

"Ethernet offers network flexibility and more capabilities at a lower cost, making it the preferred networking technology of many IT decision makers," said Kristine Faulkner, vice president of product development and management, Cox Business. "Cox Business delivers reliable Ethernet solutions to our customers over both fiber and hybrid fiber coax (HFC), and Alcatel-Lucent will aide in the future evolution of our portfolio."

The Alcatel-Lucent solution enables Cox Business to deliver enhanced business services over a common service routing edge based on the Alcatel-Lucent 7750 Service Router. This solution allows Cox Business to take advantage of a cost-optimized, reliable, feature-rich service delivery infrastructure that can seamlessly scale to address managed data service market needs.

Alcatel-Lucent also provided integration and testing services, using its broad experience with IP transformation projects and will continue to support Cox Business to simplify the network and provide higher capacity, services and reliability while reducing costs.

"Cox Business became the <u>first multiple system cable operator to enter the top tier of U.S.</u> <u>business Ethernet providers</u> and continues to be at the forefront of advanced data products," said Charles Marsh, vice president of sales for Alcatel-Lucent's North America major accounts. "By choosing Alcatel-Lucent's service routing platforms, Cox Business is underscoring not only its confidence in our technology, but also its commitment to provide advanced and reliable services to its customers."

As one of the leading Ethernet providers in the U.S., Cox Business is actively involved with technical associations, standards bodies and industry associations dedicated to accelerating the adoption of Ethernet services, such as the <u>Metro Ethernet Forum</u> (MEF). The organization has certified <u>Cox Business as MEF 9 and 14 compliant</u>, the hallmark of carriers who deliver advanced Ethernet services. Robert Kuse, senior technical project manager at Cox, currently sits on the <u>MEF board of directors</u>.

Cox Business provides voice, data and video services for nearly 250,000 small and regional businesses, including health care providers, K-12 and higher education, financial institutions and federal, state and local government organizations. Cox is currently the seventh largest voice service provider in the U.S., and provides more than 650,000 phone lines to business customers. For more information about Cox Business, <u>Click Here</u> or call 1-800-396-1609.

About Alcatel-Lucent

Alcatel-Lucent (Euronext Paris and NYSE: ALU) is the trusted partner of service providers, enterprises and governments worldwide, providing solutions to deliver voice, data and video communication services to end-users. A leader in fixed, mobile and converged broadband networking, IP technologies, applications and services, Alcatel-Lucent leverages the unrivalled technical and scientific expertise of Bell Labs, one of the largest innovation powerhouses in the communications industry. With operations in more than 130 countries and the most experienced global services organization in the industry, Alcatel-Lucent is a local partner with a global reach. Alcatel-Lucent achieved revenues of Euro 16.98 billion in 2008 and is incorporated in France, with executive offices located in Paris. For more information, visit Alcatel-Lucent on the Internet: http://www.alcatel-lucent.com

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