# Euler Hermes Q3 2009 financial results

Analysts' conference call – 9 November 2009





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- 1 Economic environment
- 2 Euler Hermes' actions and achievements
- 3 Q3 2009 consolidated results
- 4 YTD September 2009 Consolidated Results



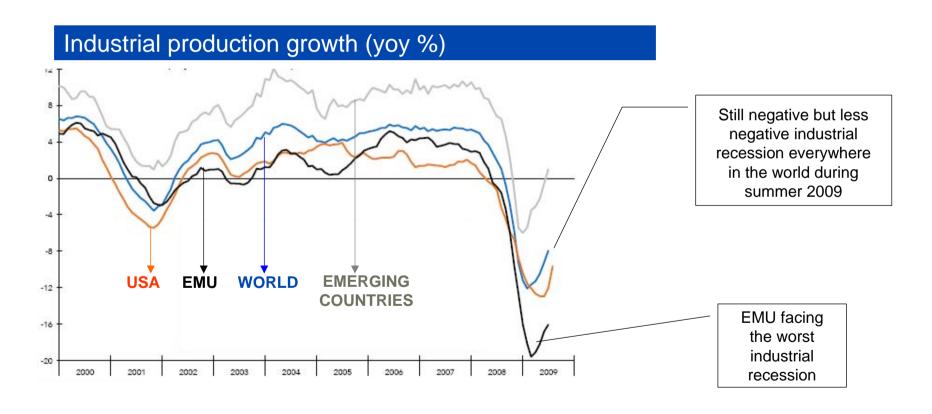
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#### Recession has been easing during Q3

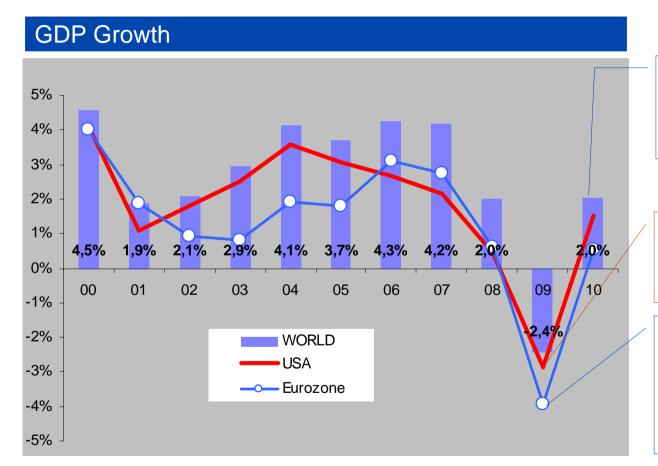
The rebound has started during summer but the global industrial production is still much lower than one year ago





#### A slow and fragile recovery next year

Due to weak domestic demand, the world economy would grow by only 2% next year



The global recession will be followed by a very fragile and slow recovery in 2010 (2%)

Expected USA GDP growth of around -2.9% in 2009 before a small recovery in 2010 (+1.5%)

Expected EMU GDP growth to stay under USA GDP growth both in 2009 (-4.0%) and 2010 (0.5%).

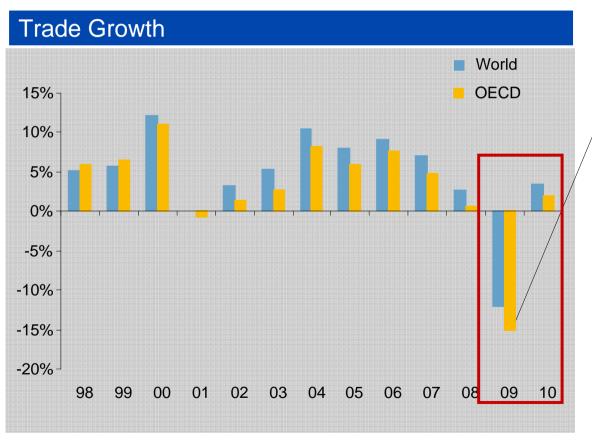
EMU and USA make up 80% of Euler Hermes playground

Sources: IHS Global Insight, Euler Hermes calculation and forecasts published end of September 2009 in the EH Economic outlook 2009 #4 (GDP 2007 weighting at current exchange rates)



#### The deepest trade recession since 50 years

After the collapse, the world trade is just beginning to stabilize mid-2009 at a low level; OECD trade has decreased even deeper than world trade



The sharpest fall expected since WWII in world trade of goods and services.

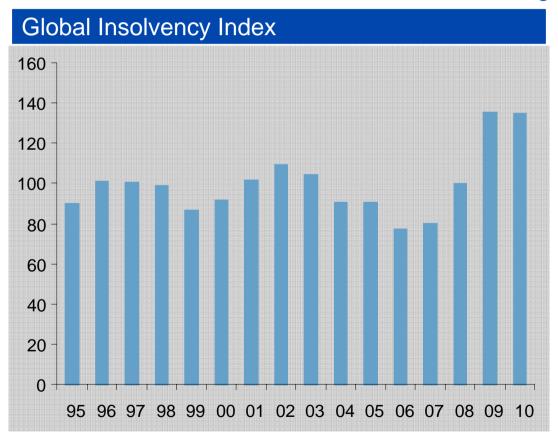
At least -12% for full year 2009 (after +2.6% in 2008 and a yearly average of almost 7% between 2003 and 2007)

Sources: IHS Global Insight, Euler Hermes calculation and forecasts published end of September 2009 in the EH Economic outlook 2009 #4 (GDP 2007 weighting at current exchange rates)



#### Business insolvencies on a historical rise trend

EH Global Insolvency Index up by +27% in 2008 (after +4% in 2007). The rebound should be 35% in 2009 and still rising in 2010



Sources: IHS Global Insight, Euler Hermes calculation and forecasts, **Index 100 = 1997**, GDP 2007 weighting at current exchange rates Note: the EH Global Insolvency Index countries account for 85% of world GDP



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#### Risk Action Plan still on the way

#### **Severity**

- Review of all largest exposure regardless of the buyer's grade: SCAP3
- Crisis Committee
- Reduction by 84% of the most sensitive large exposure (grade 7 with exposure > € 20MM) since 1 Jan 2009

#### **Frequency**

- Net exposure reduction by 17% since 1 Jan 2009
- Strengthening of automatic gradings and automatic approval processes



#### **Country Risk**

 Major exposure reductions on large countries rated C&D: Hungary, Romania, Russia, Turkey, Argentina, Ukraine, Baltic states



#### Portfolio by risk grade

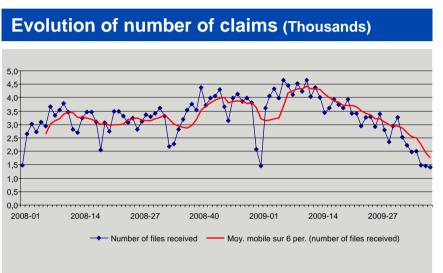
In <b>€</b> Bn	Septembe	r 2009	June 2	009	Decembe	r 2008
Grade	Exposure	%	Exposure	%	Exposure	%
Grade 1	12 712	2.28%	13 622	2.35%	18 291	2.74%
Grade 2	48 152	8.64%	52 176	9.02%	72 474	10.85%
Grade 3	101 563	18.23%	105 371	18.21%	123 258	18.46%
Grade 4	138 578	24.87%	145 666	25.17%	153 879	23.04%
Grade 5	171 052	30.70%	171 381	29.61%	179 537	26.88%
Grade 6	79 638	14.29%	83 761	14.47%	102 534	15.35%
Grade 7	4 966	0.89%	5 910	1.02%	15 933	2.39%
Grade 8	482	0.09%	704	0.12%	1 714	0. 26%
Grade 9	40	0.01%	111	0.02%	175	0.03%
Grade 10	9	0%	19	0.00%	26	0%
Total EH Exposure	557 192		578 721		667 822	

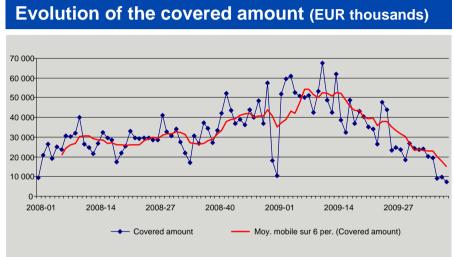
#### From 1 Jan 09 and 30 Sep 09

- Net reduction of total exposure: €110 bn (-17%)
- Net reduction of exposure in grades 6 to 10: €35 bn (-29%)
- Stable weighted average grade at 4.20



### Weekly Claims trends of Large BUs (nb/covered amount)

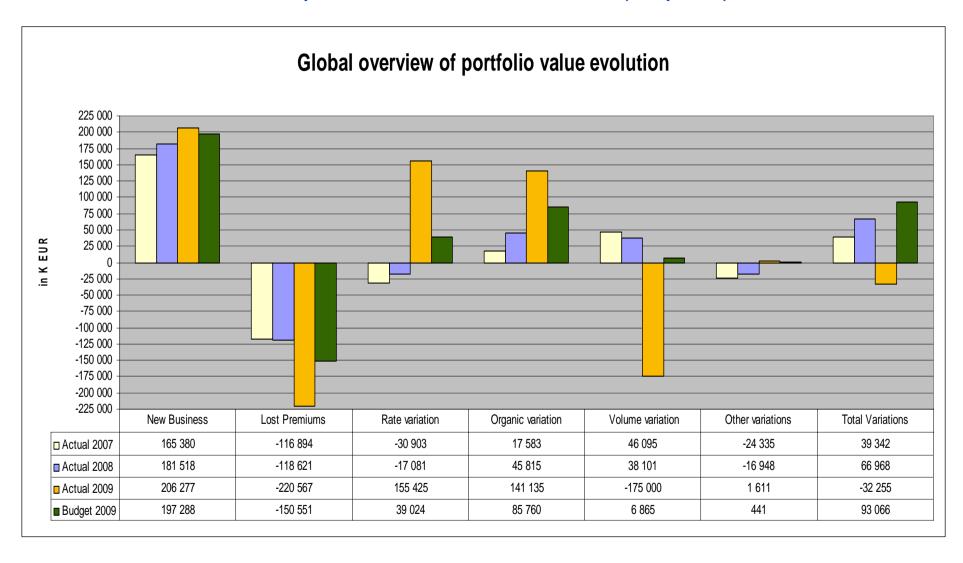




	2009 ytd /2008 ytd	Q3 2009/Q2 2009	Q3 2009/Q3 2008
nb	7.6%	-35.2%	-18.8%
amount	32.5%	-50.7%	-20.3%
average amount	19.6%	-25.3%	-5.0%

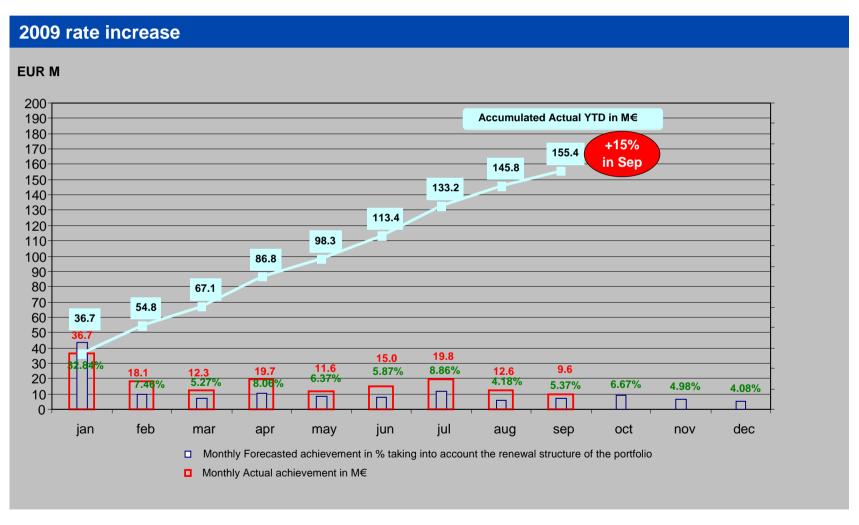


#### Global overview of portfolio value evolution (Sep 09)





#### Overview of commercial recession action plan in Sep 09





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# Q3 2009 Key figures

EUR M	Q3 (Only) 2009	Q3 (Only) 2008	Variation in amount	Variation In %
Turnover	512.7	540.3	-27.6	-5.1%
Technical result	-11.6	23.3	-34.8	-149.6%
Net financial income (excluding financing costs)	24.0	23.4	0.6	2.5%
Operating income  Of which realised gains and losses  Net of realised gains and losses	12.4 5.9 6.5	46.7 -4.5 51.1	-34.3 10.4 -44.6	-73.4% -232.6% -87.3%
Net consolidated result  AZ Net combined ratio  Euler Hermes Net combined ratio (including Service margin)	0.2 109.9% 103.5%	<b>30.0</b> 102.1% 93.0%	-29.8	-99.4%
Euler Hermes Net loss ratio Euler Hermes Net cost ratio	77.1% 26.3%	70.8% 22.2%		



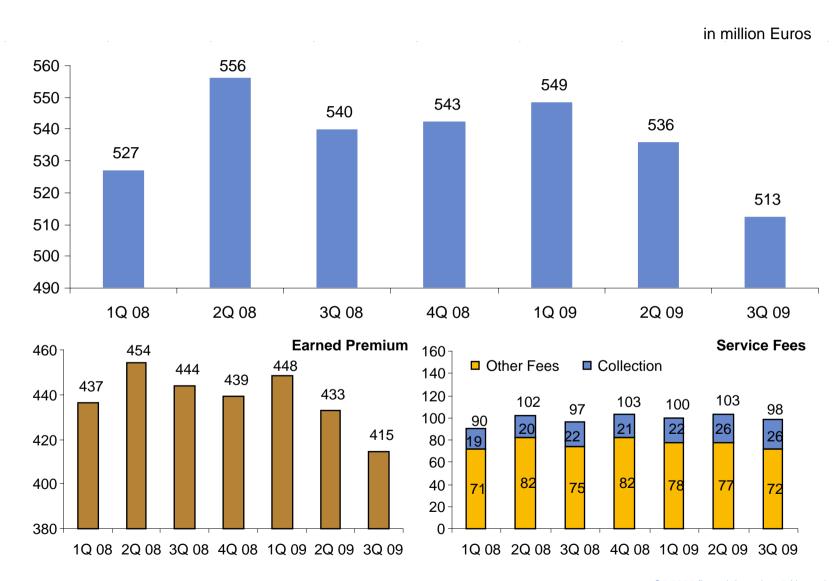
# Q3 2009 Turnover evolution per geographic area

EUR M	Q3 2009 (1)	Q3 2008 (2)	Variance (1)/(2)	Q3 2008 (3)	Variance (1)/(3)
Germany France Italy United Kingdom USA	175.8 86.4 48.4 43.4 36.0	184.3 95.8 58.4 52.4 34.8	-4.6% -9.8% -17.1% -17.2% 3.6%	184.3 95.8 58.4 47.2 36.0	-4.6% -9.8% -17.1% -8.0% 0.1%
Belgium Netherlands Scandinavia Poland	19.7 12.8 13.3 15.6 <b>451.3</b>	20.2 11.2 11.4 13.9	-2.5% 14.0% 16.5% 12.4%	20.2 11.2 10.6 11.0	-2.5% 14.0% 25.2% 41.6%
Sub-Total Large BU's  - of which euro zone	343.0	369.8	-7.2%	369.8	-7.2%
Sub-Total New markets  Euler Hermes	61.4 512.7	58.1 540.3	5.8% -5.1%	57.0 531.5	7.9% -3.5%

- (1) Credit-Insurance turnover with geographical reclassification
- (2) Credit-Insurance turnover with geographical reclassification pro forma
- (3) Credit-Insurance turnover with geographical reclassification pro forma at constant exchange rate



#### Quarter by quarter group turnover evolution





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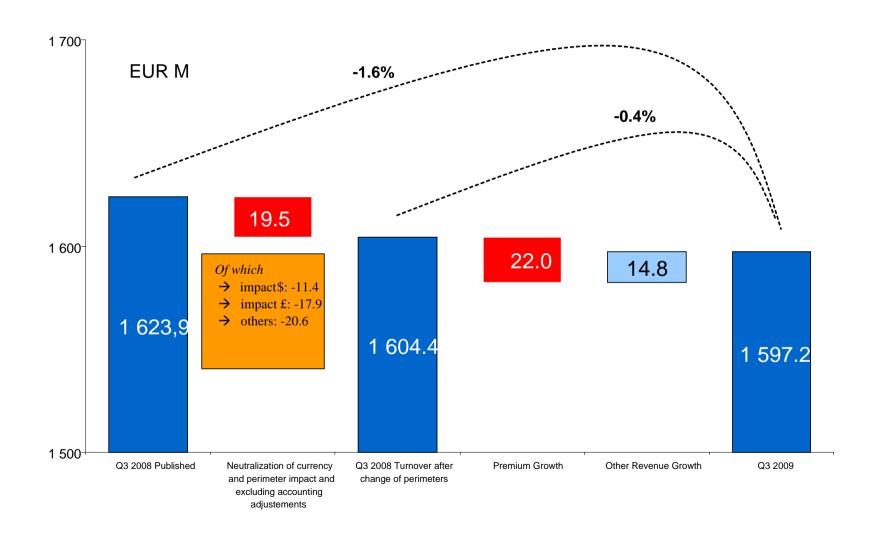


# YTD September 2009 key figures

EUR M	End of Sept 2009	End of Sept 2008	Variation in amount	Variation In %
Turnover	1 597.2	1 623.9	-26.7	-1.6%
Technical result	-71.1	137.5	-208.6	-151.7%
Net financial income (excluding financing costs)	118.9	110.6	8.3	7.5%
Operating income Of which realised gains and losses Net of realised gains and losses	47.9 59.5 -11.6	248.1 23.2 225.0	-200.3 36.3 -236.6	-80.7% 156.6% -105.2%
Net consolidated result  AZ Net combined ratio  Euler Hermes Net combined ratio (including Service margin)	0.9 114.7% 107.4%	152.3 93.4% 86.1%	-151.4	-99.4%
Euler Hermes Net loss ratio Euler Hermes Net cost ratio	85.0% 22.4%	66.1% 19.9%		



#### 2009 YTD Turnover evolution





#### 2009 YTD Turnover evolution

EUR M	End of Sept	End of Sept	Variation in	Variation
231111	2009	2008	amount	In %
Premium	1 295.9	1 334.6	-38.6	-2.9%
Other Revenues	301.3	289.4	11.9	4.1%
Total Cradit incurrence turnous	4 507 2	4 622 0	26.7	4 697
Total Credit insurance turnover	1 597.2	1 623.9	-26.7	-1.6%

#### Earned premiums by activity

EUR M	End of Sept 2009	End of Sept 2008	Variation In %
Credit Insurance	1 140.3	1 176.7	-3.1%
Bonding	82.0	84.2	-2.7%
Fidelity	59.2	58.8	0.7%
Retail	14.5	14.8	-2.4%
Earned premiums	1 295.9	1 334.6	-2.9%



# 2009 YTD Earned Premium evolution per geographic area

EUR thousands	End of Sept 2009	End of Sept 2008	Variation In %
France	227 777	244 488	-6.8%
United Kingdom	128 846	143 117	-10.0%
US	98 173	85 631	14.6%
Italy	129 826	152 554	-14.9%
Germany	410 789	431 960	-4.9%
Other Large BU's	137 405	138 926	-1.1%
Total large BU's	1 132 816	1 196 676	-5.3%
International Development Centers	163 122	137 887	18.3%
Total Gross Earned Premiums	1 295 939	1 334 563	-2.9%

<sup>\*</sup> At constant exchange rate and perimeter and excluding accounting adjustments



# 2009 YTD key figures - Profit & Loss (part 1)

EUR thousands	End of Sept 2009	End of Sept 2008	Variation In %
Net earned premium Net claims cost Net technical & non-technical expenses	866 441 -736 343 -257 408	1 021 200 -675 379 -278 344	-15.2% 9.0% -7.5%
Operating income from insurance activities	-127 309	67 477	-288.7%
Combined ratio from insurance activities ALLIANZ FORMAT	114.7%	93.4%	
Service revenues Service expenses	301 272 -245 028	289 351 -219 304	4.1% 11.7%
Operating profit from service activities	56 244	70 047	-19.7%
Total Technical Result	-71 065	137 524	-151.7%
Full technical combined ratio including service activities EH/ALLIANZ France FORMAT	107.4%	86.1%	
Of which Loss Ratio Cost Ratio	85.0% 22.4%	66.1% 19.9%	



# 2009 YTD Net earned premium evolution

EUR thousands	End of Sept 2009	End of Sept 2008	Variation %
Gross earned premiums Ceded premiums Net earned premiums Cession rate Cession rate without XoL premium (assumed XOL=1,6% retention in 2008) (assumed XOL=2,5% retention in 2009)	1 295 940 -429 499 866 441 -33.1% -30.6%	1 334 563 -313 363 1 021 200 -23.5% -21.9%	-2.9% 37.1% -15.2%

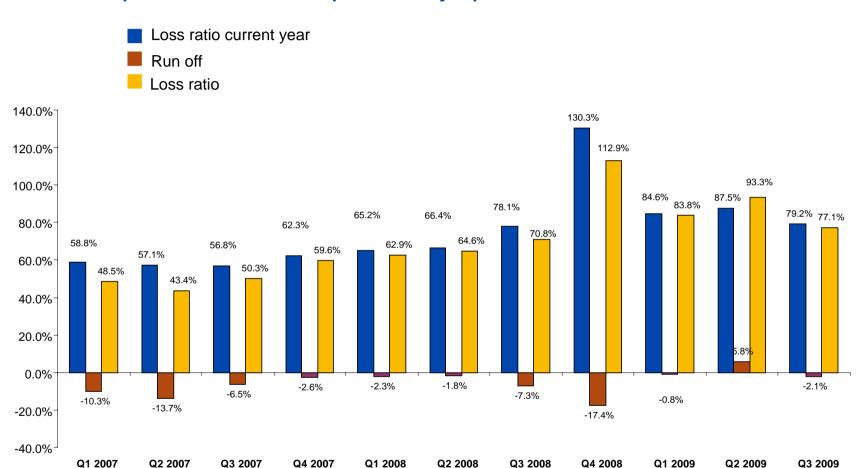


#### 2009 YTD Net claims costs evolution

EUR thousands	End of Sept 2009	End of Sept 2008	Variation In %
Gross claims costs current attachment years	-1 029 449	-889 356	15.8%
Ceded claims costs current attachment years	301 961	174 969	72.6%
Net claim costs current attachment years	-727 488	-714 387	1.8%
Cession rate current attachment years	29%	20%	
Gross claims costs previous attachment years	16 451	51 285	-67.9%
Ceded claims costs previous attachment years	-25 306	-12 276	106.1%
Net claims costs previous attachment years	-8 855	39 009	-122.7%
Cession rate previous attachment year	154%	24%	
Claims costs	-736 343	-675 378	9.0%
Gross Claims ratio current attachment year	-79.4%	-66.6%	
Gross Claims ratio attachment previous year	1.3%	3.8%	
Gross Claims ratio	-78.2%	-62.8%	
Net Claims ratio current attachment year	-84.0%	-70.0%	
Net Claims ratio attachment previous year	-1.0%	3.8%	
Net Claims ratio	-85.0%	-66.1%	

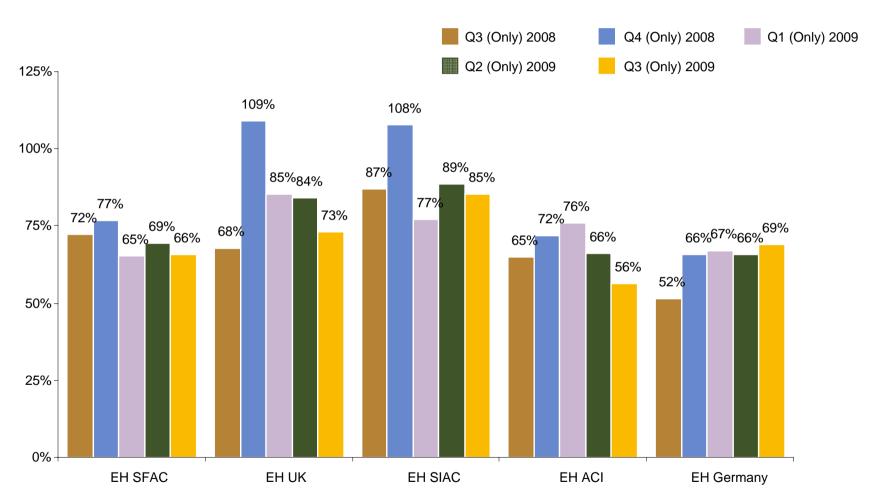


#### EH Group net loss ratio quarter by quarter evolution





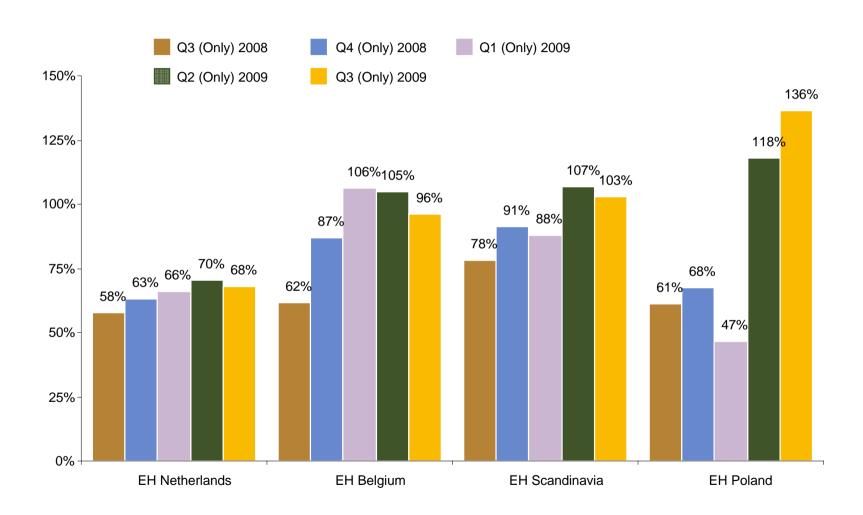
## 2009 YTD Gross loss ratio per operating entity - 1



Operational figures from commercial credit insurance activity only.



# 2009 YTD Gross loss ratio per operating entity - 2



Operational figures from commercial credit insurance activity only.



# 2009 YTD Gross Expenses Evolution

EUR thousands	End of Sept 2009	End of Sept 2008	Variation In %
			/ 0
Contract acquisition expenses	-252 163	-248 631	1.4%
Administration expenses	-131 781	-128 278	2.7%
Service expenses & Other ordinary incomes and charges	-248 220	-237 598	4.5%
Total recurrent expenses	-632 163	-614 507	2.9%
Total non recurrent expenses	-1 995	7 268	-132.8%
Total gross expenses	-634 158	-607 239	4.4%
of which non technical expenses	-7 184	-4 695	4.1%
Total gross Technical expenses	-626 974	-602 544	
Gross technical expense ratio	25.1%	23.5%	
Net technical expense ratio	22.4%	19.9%	

<sup>\* 2009</sup> Pro forma to show the same allocation as in 2008



# 2009 YTD Net Expenses Evolution

EUR thousands	End of Sept 2009	End of Sept 2008	Variation In %	
Total gross technical expenses	-626 974	-602 544	4.1%	
Service fees Expenses net of fees	301 272 -325 703	289 351 -313 194	4.1% 4.0%	
Gross earned premium	1 295 940	1 334 563	-2.9%	
Reinsurance commission	131 723	109 594	20.2%	
Ceded premiums	-429 499	-313 363	37.1%	
Net technical expenses	-193 980	-203 599	-4.7%	
Net premium	866 441	1 021 200	-15.2%	
Gross technical expense ratio  Net technical expense ratio	25.1% 22.4%	23.5% 19.9%		



#### 2009 YTD Net Financial income evolution

EUR thousands	End of Sept 2009	End of Sept 2008	Variation In %
Income from investment property	4 844	5 564	-12.9%
Income from securities-bonds	52 807	59 348	-11.0%
Income from securities-equities	2 116	6 132	-65.5%
Income from securities	54 923	65 481	-16.1%
Other financial income	14 007	27 010	-48.1%
Investments income	73 773	98 055	-24.8%
Investment expenses	(7 076)	(7 454)	-5.1%
Net Fx result	(7 555)	(3 167)	138.5%
Net gains and losses on sales of investments less impairment and amortisation	59 776	23 183	157.8%
Net financial income (excluding financing expense)	118 919	110 617	7.5%



#### 2009 YTD Net Financial Portfolio evolution

EUR thousands			2009.09		
	Amortized cost	Revaluation reserve	Net carrying amount	Fair value	Unrealized gains and losses
- Equities:	109 336	16 239	125 808	125 808	-
- Bonds:	1 868 903	53 346	1 922 251	1 922 251	-
- Loans and other investments	641 460	-	641 460	641 460	-
Total Financial investments	2 619 699	69 585	2 689 519	2 689 519	-
Building third party use	-	-	44 017	90 540	46 523
Cash	-	-	640 643	640 643	-
Total			3 374 179	3 420 702	46 523

	2008.12							
Amortized cost	Revaluation reserve	Net carrying amount	Fair value	Unrealized gains and losses				
136 083	16 064	152 147	152 147					
1 812 265	62 584	1 874 849	1 874 903	54				
563 990	-	563 990	563 990	-				
2 512 338	78 648	2 590 986	2 591 040	54				
-	-	71 834	134 139	62 305				
-	-	613 907	613 907	-				
		3 276 727	3 339 086	62 359				



# 2009 YTD Key figures – Profit & Loss (part 2)

EUR thousands	End of Sept	End of Sept	Variation
	2009	2008	In %
Technical result Financial income net of expenses	-71 065	137 525	-151.7%
	118 919	110 617	7.5%
Ordinary operating income	47 853	248 142	-80.7%
Other non ordinary income and expense Financing expenses Income from companies accounted for by equity method Corporation tax Minority interest	-7 618	0	n/a
	-7 669	-11 677	-34.3%
	2 394	6 285	-61.9%
	-31 346	-86 763	-63.9%
	-2 730	-3 688	-26.0%
Consolidated net income	883	152 298	-99.4%
Tax rate	-89.7%	-35.7%	

# Thank you for your attention.

# Appendices



# YTD Sept 09 result vs YTD Sept 08 result

	Notes	2009	2008
Premiums written		1 377 876	1 465 267
Premiums refunded		(45 355)	(58 483)
Change in unearned premiums		(36 582)	(72 220)
Earned premiums		1 295 939	1 334 564
Premium-related revenues		301 272	289 351
Turnover	9	€1 597 211	€1 623 915
Investment income		73 773	98 055
Investment management charges		(7 076)	(7 454)
Net gain (loss) on sales of investments less impairment and depreciation writebacks		59 851	33 493
Change in fair value of investments recognised at fair value through profit or loss		1 238	(767)
Change in investment impairment provisions		(1 313)	(9 543)
Net change in foreign currency		(7 554)	(3 167)
Net investment income		118 919	110 617
Insurance services expense		(1 012 999)	(838 071)
Outwards reinsurance income		(429 499)	(313 363)
Outwards reinsurance expense		408 379	272 284
Net outwards reinsurance income or expense	9	(21 120)	(41 079)
Contract acquisition expense		(243 063)	(248 631)
Administration expense		(138 534)	(124 595)
Other ordinary operating income and expense		(252 560)	(234 014)
ORDINARY OPERATING INCOME		€47 854	€248 142
Other non ordinary operating income and expense		(7 618)	-
OPERATING INCOME	9	€40 236	€248 142
Financing expense		(7 669)	(11 677)
Income from companies accounted for by the equity method	6	2 394	6 285
Corporation tax		(31 348)	(86 763)
CONSOLIDATED NET INCOME		3 613	155 987
o/w			
NET INCOME, GROUP SHARE		€883	€152 299
Minority interests		2 730	3 688



#### Balance sheet - Assets

(in thousands)	Notes	September 30, 2009	December 31, 2008
Goodwill	3	104 167	102 678
Other intangible assets		90 727	83 235
Intangible assets		194 894	185 913
Investment property	4	44 017	71 834
Financial investments	5	2 689 519	2 590 986
Derivatives		4 575	3 052
Investments- insurance businesses		2 738 111	2 665 872
Investments accounted for by the equity method	6	88 799	93 550
Share of assignees and reinsurers in the technical reserves and financial liabilities	8	532 982	417 978
Operating property and other property and equipment		159 883	162 426
Acquisition costs capitalised		49 417	46 798
Deferred tax assets		44 052	31 942
Inwards insurance and reinsurance receivables		511 339	498 208
Outwards reinsurance receivables		26 067	96 225
Corporation tax receivables		40 890	94 890
Other receivables		192 516	149 386
Other assets		1 024 164	1 079 875
Cash	7	640 643	613 907
TOTAL ASSETS		€5 219 593	€5 057 095



#### Balance sheet - Liabilities

TOTAL LIABILITIES AND SHAREHOLDERS' EQUITY €5 219	593	€5 057 095
Other liabilities 904	934	908 718
Other payables 172	416	232 260
Corporation tax payables 51	547	30 222
Outwards reinsurance liabilities 136	496	96 697
Inwards insurance and reinsurance liabilities 221	735	195 172
Deferred tax liabilities 322	740	354 367
Liabilities related to contracts 1 943	996	1 853 698
Gross non-life technical reserves 8 1 943	996	1 853 698
Borrowings 408	715	297 746
Other borrowings 407	445	295 433
Bank borrowings 1	270	2 313
Provisions for risks and charges 169	758	141 648
Total shareholders' equity €1 792	190	€1 855 285
Minority interests 21	060	20 328
Shareholders' equity, group share €1 771	130	€1 834 957
Translation reserve (66 6	90)	(73 191)
Revaluation reserve 44	319	50 279
Net income, group share	883	83 592
Reserves 1 326	268	1 307 927
Additional paid-in capital 451	924	451 924
Capital stock 14	426	14 426



# September 2009 YTD Claims evolution: Technical Reserves

(in thousands)	December 31, 2008	Allowance net of writebacks	Foreign exchange differences	Other changes	September 30, 2009
Reserve for unearned premiums	314 691	34 897	1 791	2 659	354 038
Reserve for claims	1 422 610	49 671	7 136	2 657	1 482 074
Reserve for no-claims bonuses and refunds	116 397	(10 864)	1 673	678	107 884
Gross technical reserves	1 853 698	73 704	10 600	5 994	1 943 996
Reserve for unearned premiums	47 853	33 030	1 078	7 095	89 056
Reserve for claims	353 186	67 324	989	3 826	425 325
Reserve for no-claims bonuses and refunds	16 939	(375)	1 011	1 026	18 601
Reinsurers' share of technical reserves	417 978	99 979	3 078	11 947	532 982
Net technical reserves	€2 271 676	€173 683	€13 678	€17 941	€2 476 978



# September 2009 YTD Claims evolution

(in thousands)		September 30, 2009			December 31, 2008		
	Gross	Reinsurance	Net	Gross	Reinsurance	Net	
Claims reserves gross of recoveries	1 765 204	(483 367)	1 281 837	1 650 693	(397 148)	1 253 545	
Current period	856 120	(258 319)	597 801	1 141 066	(227 411)	913 655	
Prior periods	909 084	(225 048)	684 036	509 627	(169 737)	339 890	
Recoveries to be received	(283 130)	58 041	(225 089)	(228 084)	43 962	(184 122)	
Current period	(100 406)	24 315	(76 091)	(117 115)	19 360	(97 755)	
Prior periods	(182 724)	33 726	(148 998)	(110 969)	24 602	(86 367)	
Claims reserves	€1 482 074	€(425 326)	€1 056 748	€1 422 609	€(353 186)	€1 069 423	
(in thousands)		September 30, 2009			December 31, 2008		
	Gross	Reinsurance	Net	Gross	Reinsurance	Net	
Reserves for unearned premiums	354 038	(89 056)	264 982	314 691	(47 853)	266 838	
Claims reserves	1 482 074	(425 325)	1 056 749	1 422 609	(353 186)	1 069 423	
of which, reserves for known claims	1 254 647	(366 300)	888 347	1 108 704	(384 528)	724 176	
of which, reserves for late claims	409 121	(109 423)	299 698	440 723	44	440 767	
of which, reserves for claims handling expenses	103 789	(7 643)	96 146	100 368	(12 620)	87 748	
of which, other technical reserves	(2 352)	-	(2 352)	899	(44)	855	
of which, recoveries to be received	(283 131)	58 041	(225 090)	(228 085)	43 962	(184 123)	
No-claims bonuses and rebates	107 884	(18 601)	89 283	116 398	(16 939)	99 459	
Technical reserves	€1 943 996	€(532 982)	€1 411 014	€1 853 698	€(417 978)	€1 435 720	