

## NOVEMBER 2009 TRAFFIC

### Passenger

- Stable load factor at 78.0% (-0.2 points)
- Progressive recovery in unit revenue

### Cargo

- 3.7 point improvement in load factor (72.4%) with a strong improvement in unit revenue

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### Passenger business

November saw a 3.2% decline in traffic, in line with the reduction in capacity of 2.9%. The load factor was almost stable at 78.0% (-0.2 points). The group carried 5.4 million passengers (-3.0%). The month of November 2008 was affected by a pilot strike at Air France which led to declines in traffic and capacity of 0.8% and 0.7% respectively.

As in October, unit revenues are progressively recovering relative to previous months, both in premium and economy class.

- On the Americas network, the decline in traffic (-3.3%) was well below the reduction in capacity (-5.2%) leading to a 1.7 point increase in load factor to 82.8%.
- The Asia network recorded a drop in traffic of 3.1% with capacity down 2.0%. The load factor declined by 0.9 points to 82.8%.
- On the Africa and Middle East network traffic fell 3.0% with capacity down by 1.1%. The load factor gave up 1.5 points to 75.3%.
- The Caribbean and Indian Ocean network recorded a 2.8% drop in traffic with stable capacity (+0.1%). As a result the load factor declined 2.5 points to 84.2%.
- On the European network traffic fell 3.5% with capacity down by 3.1%. The load factor was almost stable at 65.4% (-0.3 points).

### Cargo business\*

Cargo activity was more dynamic in November, with traffic down 14.7% and capacity reduced by 19.1%. The load factor therefore gained 3.7 points to 72.4%. As in October, unit revenues recorded a much more limited decline than in previous months.

\* Both traffic and capacity data for November 2008 are proforma, including Martinair

## STATISTICS

### Passenger activity (in millions)

| Total Group                     | November |        |           | Year to date |         |           |
|---------------------------------|----------|--------|-----------|--------------|---------|-----------|
|                                 | 2009     | 2008   | Variation | 2009-10      | 2008-09 | Variation |
| Passengers carried (000s)       | 5,425    | 5,592  | (3.0%)    | 50,116       | 52,800  | (5.1%)    |
| Revenue pax-kilometers (RPK)    | 15,471   | 15,978 | (3.2%)    | 139,753      | 146,002 | (4.3%)    |
| Available seat-kilometers (ASK) | 19,830   | 20,417 | (2.9%)    | 171,684      | 179,777 | (4.5%)    |
| Load factor (%)                 | 78.0%    | 78.3%  | (0.2)     | 81.4%        | 81.2%   | 0.2       |

| Europe (including France)       |       |       |        |        |        |        |
|---------------------------------|-------|-------|--------|--------|--------|--------|
| Passengers carried (000s)       | 3,673 | 3,796 | (3.2%) | 34,454 | 36,590 | (5.8%) |
| Revenue pax-kilometers (RPK)    | 2,832 | 2,935 | (3.5%) | 27,883 | 29,353 | (5.2%) |
| Available seat-kilometers (ASK) | 4,327 | 4,466 | (3.1%) | 38,609 | 40,626 | (5.0%) |
| Load factor (%)                 | 65.4% | 65.7% | (0.3)  | 72.1%  | 72.3%  | (0.2)  |

| Americas                        |       |       |        |        |        |        |
|---------------------------------|-------|-------|--------|--------|--------|--------|
| Passengers carried (000s)       | 636   | 657   | (3.2%) | 6,438  | 6,744  | (4.5%) |
| Revenue pax-kilometers (RPK)    | 4,824 | 4,987 | (3.3%) | 47,745 | 50,169 | (4.8%) |
| Available seat-kilometers (ASK) | 5,827 | 6,147 | (5.2%) | 54,958 | 58,795 | (6.5%) |
| Load factor (%)                 | 82.8% | 81.1% | 1.7    | 86.9%  | 85.3%  | 1.5    |

| Asia / Pacific                  |       |       |        |        |        |        |
|---------------------------------|-------|-------|--------|--------|--------|--------|
| Passengers carried (000s)       | 440   | 447   | (1.6%) | 3,604  | 3,830  | (5.9%) |
| Revenue pax-kilometers (RPK)    | 3,757 | 3,877 | (3.1%) | 31,167 | 33,157 | (6.0%) |
| Available seat-kilometers (ASK) | 4,538 | 4,632 | (2.0%) | 36,663 | 38,870 | (5.7%) |
| Load factor (%)                 | 82.8% | 83.7% | (0.9)  | 85.0%  | 85.3%  | (0.3)  |

| Africa / Middle East            |       |       |        |        |        |       |
|---------------------------------|-------|-------|--------|--------|--------|-------|
| Passengers carried (000s)       | 432   | 446   | (3.1%) | 3,727  | 3,694  | 0.9%  |
| Revenue pax-kilometers (RPK)    | 2,295 | 2,365 | (3.0%) | 19,565 | 19,384 | 0.9%  |
| Available seat-kilometers (ASK) | 3,046 | 3,079 | (1.1%) | 24,769 | 24,067 | 2.9%  |
| Load factor (%)                 | 75.3% | 76.8% | (1.5)  | 79.0%  | 80.5%  | (1.6) |

| Caribbean / Indian Ocean        |       |       |        |        |        |        |
|---------------------------------|-------|-------|--------|--------|--------|--------|
| Passengers carried (000s)       | 243   | 246   | (1.0%) | 1,893  | 1,943  | (2.6%) |
| Revenue pax-kilometers (RPK)    | 1,763 | 1,813 | (2.8%) | 13,444 | 13,939 | (3.6%) |
| Available seat-kilometers (ASK) | 2,094 | 2,092 | 0.1%   | 16,685 | 17,419 | (4.2%) |
| Load factor (%)                 | 84.2% | 86.7% | (2.5)  | 80.6%  | 80.0%  | 0.6    |

### Cargo activity (in millions)

| Total Group              | November |        |           | Year to date |           |           |
|--------------------------|----------|--------|-----------|--------------|-----------|-----------|
|                          | 2009     | 2008 * | Variation | 2009-10      | 2008-09 * | Variation |
| Revenue tonne-km (RTK)   | 962      | 1,128  | (14.7%)   | 7,474        | 9,192     | (18.7%)   |
| Available tonne-km (ATK) | 1,329    | 1,642  | (19.1%)   | 11,440       | 13,911    | (17.8%)   |
| Load factor (%)          | 72.4%    | 68.7%  | 3.7       | 65.3%        | 66.1%     | (0.7)     |

| Europe (including France) |       |       |       |       |       |        |
|---------------------------|-------|-------|-------|-------|-------|--------|
| Revenue tonne-km (RTK)    | 6     | 6     | 0.2%  | 49    | 52    | (6.6%) |
| Available tonne-km (ATK)  | 40    | 39    | 2.1%  | 347   | 371   | (6.5%) |
| Load factor (%)           | 16.0% | 16.3% | (0.3) | 14.1% | 14.1% | (0.0)  |

| Americas                 |       |       |         |       |       |         |
|--------------------------|-------|-------|---------|-------|-------|---------|
| Revenue tonne-km (RTK)   | 363   | 403   | (10.0%) | 2,793 | 3,224 | (13.4%) |
| Available tonne-km (ATK) | 490   | 557   | (12.0%) | 4,346 | 4,842 | (10.3%) |
| Load factor (%)          | 74.1% | 72.5% | 1.7     | 64.3% | 66.6% | (2.3)   |

| Asia / Pacific           |       |       |         |       |       |         |
|--------------------------|-------|-------|---------|-------|-------|---------|
| Revenue tonne-km (RTK)   | 405   | 516   | (21.4%) | 3,162 | 4,348 | (27.3%) |
| Available tonne-km (ATK) | 490   | 726   | (32.5%) | 4,163 | 6,109 | (31.9%) |
| Load factor (%)          | 82.8% | 71.2% | 11.7    | 76.0% | 71.2% | 4.8     |

| Africa / Middle East     |       |       |        |       |       |        |
|--------------------------|-------|-------|--------|-------|-------|--------|
| Revenue tonne-km (RTK)   | 149   | 158   | (5.4%) | 1,162 | 1,200 | (3.2%) |
| Available tonne-km (ATK) | 225   | 230   | (2.1%) | 1,861 | 1,818 | 2.3%   |
| Load factor (%)          | 66.4% | 68.7% | (2.3)  | 62.5% | 66.0% | (3.6)  |

| Caribbean / Indian Ocean |       |       |         |       |       |         |
|--------------------------|-------|-------|---------|-------|-------|---------|
| Revenue tonne-km (RTK)   | 38    | 45    | (15.9%) | 307   | 366   | (16.2%) |
| Available tonne-km (ATK) | 84    | 90    | (6.9%)  | 723   | 770   | (6.1%)  |
| Load factor (%)          | 44.6% | 49.3% | (4.8)   | 42.4% | 47.5% | (5.1)   |

\* Including Martinair