

DECEMBER 2009 TRAFFIC

Passenger

- ▶ **Load factor up to 79.7% (+0.8 points) with traffic decline (-4.6%) more limited than reduction in capacity (-5.5%)**
- ▶ **Further recovery in unit revenue**

Cargo

- ▶ **Strong improvement in load factor to 70.1% (+8.4 points)**
- ▶ **Unit revenue almost at last year's level**

Passenger business

December's decline in traffic (-4.6%) was more limited than the reduction in capacity (-5.5%). The load factor therefore gained 0.8 points to 79.7%. The group carried 5.5 million passengers (-5.1%).

While remaining below last year's levels, unit revenues continued their recovery thanks to a more marked improvement in long-haul premium traffic.

- On the Americas network, the decline in traffic (-5.2%) was less than the reduction in capacity (-7.9%) leading to a 2.5 point increase in load factor to 86.5%. Load factors improved in both North America and Latin America.
- The Asia network recorded a decline in traffic of 4.1%, with capacity down 5.2%. The load factor increased by 1.0 point to 83.2%, confirming the gradual recovery in demand on this network.
- On the Africa and Middle East network, traffic fell 2.3% in line with the capacity reduction. The load factor was stable at 80.0%.
- The Caribbean and Indian Ocean network recorded a 3.7% drop in traffic with a capacity increase of 1.1%. As a result the load factor declined by 3.9 points to 77.8%.
- On the European network capacity was reduced by 8.3% on the back of adverse weather conditions and network restructuring. Traffic declined by only 6.4% and the load factor improved by 1.3 points to 67.3%.

Cargo business*

The cargo business saw a marked, 8.4 point improvement in its load factor to 70.1%. Traffic was down by 8.5% while capacity was reduced by 19.4%. In particular, the Asia network recorded an improvement of 17.4 points in its load factor to 80.1%. Re-stocking was partly responsible for a very strong recovery to 93.9% in the load factor of return flights from Asia.

Unit revenues continued their improvement, almost returning to last year's levels (which were already impacted by the crisis and the drop in fuel surcharges).

*Both traffic and capacity data for December 2008 are proforma, including Martinair

STATISTICS

Passenger activity (in millions)

	December			Year to date		
	2009	2008	Variation	2009-10	2008-09	Variation
Total Group						
Passengers carried (000s)	5,519	5,818	(5.1%)	55,635	58,618	(5.1%)
Revenue pax-kilometers (RPK)	16,074	16,842	(4.6%)	155,828	162,844	(4.3%)
Available seat-kilometers (ASK)	20,163	21,346	(5.5%)	191,847	201,123	(4.6%)
Load factor (%)	79.7%	78.9%	0.8	81.2%	81.0%	0.3
Europe (including France)						
Passengers carried (000s)	3,653	3,891	(6.1%)	38,108	40,481	(5.9%)
Revenue pax-kilometers (RPK)	2,810	3,004	(6.4%)	30,643	32,357	(5.3%)
Available seat-kilometers (ASK)	4,175	4,553	(8.3%)	42,784	45,179	(5.3%)
Load factor (%)	67.3%	66.0%	1.3	71.6%	71.6%	0.0
Americas						
Passengers carried (000s)	689	730	(5.5%)	7,128	7,474	(4.6%)
Revenue pax-kilometers (RPK)	5,212	5,499	(5.2%)	52,957	55,668	(4.9%)
Available seat-kilometers (ASK)	6,027	6,546	(7.9%)	60,985	65,340	(6.7%)
Load factor (%)	86.5%	84.0%	2.5	86.8%	85.2%	1.6
Asia / Pacific						
Passengers carried (000s)	444	447	(0.7%)	4,048	4,277	(5.3%)
Revenue pax-kilometers (RPK)	3,668	3,824	(4.1%)	34,835	36,981	(5.8%)
Available seat-kilometers (ASK)	4,412	4,654	(5.2%)	41,075	43,525	(5.6%)
Load factor (%)	83.2%	82.2%	1.0	84.8%	85.0%	(0.2)
Africa / Middle East						
Passengers carried (000s)	463	474	(2.4%)	4,189	4,168	0.5%
Revenue pax-kilometers (RPK)	2,467	2,524	(2.3%)	22,032	21,908	0.6%
Available seat-kilometers (ASK)	3,085	3,156	(2.3%)	27,854	27,223	2.3%
Load factor (%)	80.0%	80.0%	(0.0)	79.1%	80.5%	(1.4)
Caribbean / Indian, Ocean						
Passengers carried (000s)	270	276	(2.1%)	2,163	2,219	(2.5%)
Revenue pax-kilometers (RPK)	1,916	1,991	(3.7%)	15,360	15,930	(3.6%)
Available seat-kilometers (ASK)	2,464	2,436	1.1%	19,149	19,856	(3.6%)
Load factor (%)	77.8%	81.7%	(3.9)	80.2%	80.2%	(0.0)

Cargo activity (in millions)

	December			Year to date		
	2009	2008 *	Variation	2009-10	2008-09 *	Variation
Total Group						
Revenue tonne-km (RTK)	916	1001	(8.5%)	8,390	10,193	(17.7%)
Available tonne-km (ATK)	1,307	1623	(19.4%)	12,747	15,533	(17.9%)
Load factor (%)	70.1%	61.7%	8.4	65.8%	65.6%	0.2
Europe (including France)						
Revenue tonne-km (RTK)	7	6	11.9%	56	59	(4.6%)
Available tonne-km (ATK)	38	38	0.8%	385	409	(5.7%)
Load factor (%)	18.1%	16.3%	1.8	14.5%	14.4%	0.2
Americas						
Revenue tonne-km (RTK)	361	377	(4.2%)	3,154	3,601	(12.4%)
Available tonne-km (ATK)	495	581	(14.7%)	4,841	5,423	(10.7%)
Load factor (%)	72.8%	64.9%	8.0	65.1%	66.4%	(1.3)
Asia / Pacific						
Revenue tonne-km (RTK)	353	411	(14.1%)	3,516	4,760	(26.1%)
Available tonne-km (ATK)	441	657	(32.8%)	4,604	6,766	(31.9%)
Load factor (%)	80.1%	62.6%	17.4	76.4%	70.3%	6.0
Africa / Middle East						
Revenue tonne-km (RTK)	146	152	(4.4%)	1,308	1,353	(3.3%)
Available tonne-km (ATK)	231	239	(3.2%)	2,092	2,057	1.7%
Load factor (%)	63.0%	63.8%	(0.8)	62.5%	65.8%	(3.2)
Caribbean / Indian Ocean						
Revenue tonne-km (RTK)	49	54	(9.5%)	356	420	(15.3%)
Available tonne-km (ATK)	101	108	(6.9%)	824	878	(6.2%)
Load factor (%)	48.8%	50.2%	(1.4)	43.2%	47.9%	(4.6)

* Including Martinair

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