

## NOVEMBER 2010 TRAFFIC

### Passenger

- ▶ Rise in traffic (+4.3%)
- ▶ 1.1 point improvement in load factor to 79.1%

### Cargo

- ▶ Strong rise in traffic (+6.1%)
- ▶ 0.9 point improvement in load factor to 72.6%

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The passenger and cargo activities remained in a positive track on November both in terms of traffic and unit revenues. November is the first month of the Winter Season, which should see a 3.3% rise in capacity of which 4.1% in long-haul and 0.5% in medium-haul.

### Passenger business

Passenger traffic rose 4.3% during November, with capacity up by 2.9%, leading to a load factor up 1.1 points to 79.1%. The number of passengers stood at 5.68 million, up 4.7%. Unit revenue per available seat kilometer (RASK) excluding currency was up compared to November 2009.

- On the Americas network, traffic was up 2.8% for capacity up 3.7%. The load factor declined by 0.7 points to 82.1%.
- The Asia network remained dynamic; traffic (+6.8%) closely matched the increase in capacity (+6.4%), leading to a load factor of 83.1% (+0.3 points).
- The Africa and Middle East network saw a moderate rise in capacity (+0.8%). Traffic was up 1.5%, and the load factor gained 0.6 points to 75.9%.
- On the Caribbean and Indian Ocean network, traffic rose 2.6% for capacity up by 3.0%. The load factor stood at the high level of 83.9% (-0.4 points).
- Traffic on the European network rose strongly (+6.7%) for slightly lower capacity (-0.6%). The load factor gained 4.8 points to 70.3%.

### Cargo business

Cargo traffic rose 6.1% for capacity up 4.7%. The load factor gained 0.9 points to 72.6%. Unit revenue per available ton kilometer (RATK) excluding currency was strongly ahead of November 2009.

### Recent developments

In November 2010, Garuda Indonesia and Aerolinas Argentinas each signed a protocol agreement to join the SkyTeam Alliance in 2012. The Alliance thereby strengthens its position in Southeast Asia and develops in Latin America.

As of June 2011, Washington will become the second destination in the US served by the A380.

Air France's 'Premium Voyageur' celebrated its first anniversary in November, with 400,000 customers and a high satisfaction rating.

## STATISTICS

### Passenger activity (in millions)

Total Group	November			Year to date		
	2010	2009	Variation	2010-11	2009-10	Variation
Passengers carried (000s)	5,680	5,425	4.7%	49,450	50,116	(1.3%)
Revenue pax-kilometers (RPK)	16,132	15,471	4.3%	140,097	139,753	0.2%
Available seat-kilometers (ASK)	20,396	19,830	2.9%	169,025	171,684	(1.5%)
Load factor (%)	79.1%	78.0%	1.1	82.9%	81.4%	1.5

Europe (including France)						
Passengers carried (000s)	3,870	3,673	5.3%	33,697	34,454	(2.2%)
Revenue pax-kilometers (RPK)	3,023	2,832	6.7%	27,184	27,833	(2.3%)
Available seat-kilometers (ASK)	4,302	4,327	(0.6%)	36,216	38,609	(6.2%)
Load factor (%)	70.3%	65.4%	4.8	75.1%	72.1%	3.0

Americas						
Passengers carried (000s)	654	636	2.8%	6,345	6,438	(1.4%)
Revenue pax-kilometers (RPK)	4,957	4,824	2.8%	47,278	47,745	(1.0%)
Available seat-kilometers (ASK)	6,039	5,827	3.7%	53,952	54,958	(1.8%)
Load factor (%)	82.1%	82.8%	(0.7)	87.6%	86.9%	0.8

Asia / Pacific						
Passengers carried (000s)	467	440	6.1%	3,740	3,604	3.8%
Revenue pax-kilometers (RPK)	4,014	3,757	6.8%	32,319	31,167	3.7%
Available seat-kilometers (ASK)	4,828	4,538	6.4%	37,157	36,663	1.3%
Load factor (%)	83.1%	82.8%	0.3	87.0%	85.0%	2.0

Africa / Middle East						
Passengers carried (000s)	443	432	2.5%	3,758	3,727	0.8%
Revenue pax-kilometers (RPK)	2,329	2,295	1.5%	19,712	19,565	0.7%
Available seat-kilometers (ASK)	3,069	3,046	0.8%	24,640	24,769	(0.5%)
Load factor (%)	75.9%	75.3%	0.6	80.0%	79.0%	1.0

Caribbean / Indian Ocean						
Passengers carried (000s)	246	243	1.0%	1,910	1,893	0.9%
Revenue pax-kilometers (RPK)	1,809	1,763	2.6%	13,604	13,444	1.2%
Available seat-kilometers (ASK)	2,157	2,094	3.0%	17,060	16,685	2.3%
Load factor (%)	83.9%	84.2%	(0.4)	79.7%	80.6%	(0.8)

### Cargo activity (in millions)

Total Group	November			Year to date		
	2010	2009	Variation	2010-11	2009-10	Variation
Revenue tonne-km (RTK)	1,020	962	6.1%	7,739	7,474	3.6%
Available tonne-km (ATK)	1,406	1,343	4.7%	11,269	11,483	(1.9%)
Load factor (%)	72.6%	71.6%	0.9	68.7%	65.1%	3.6

Europe (including France)						
Revenue tonne-km (RTK)	6	6	(9.0%)	46	49	(6.7%)
Available tonne-km (ATK)	41	40	2.1%	335	347	(3.4%)
Load factor (%)	14.2%	16.0%	(1.7)	13.6%	14.1%	(0.5)

Americas						
Revenue tonne-km (RTK)	398	365	9.2%	3,003	2,794	7.5%
Available tonne-km (ATK)	532	499	6.7%	4,350	4,372	(0.5%)
Load factor (%)	74.9%	73.1%	1.7	69.0%	63.9%	5.1

Asia / Pacific						
Revenue tonne-km (RTK)	420	405	3.6%	3,204	3,164	1.3%
Available tonne-km (ATK)	508	492	3.4%	3,995	4,167	(4.1%)
Load factor (%)	82.6%	82.4%	0.1	80.2%	75.9%	4.3

Africa / Middle East						
Revenue tonne-km (RTK)	155	148	5.2%	1,199	1,160	3.4%
Available tonne-km (ATK)	237	228	4.0%	1,900	1,872	1.5%
Load factor (%)	65.7%	64.9%	0.8	63.1%	62.0%	1.1

Caribbean / Indian Ocean						
Revenue tonne-km (RTK)	41	37	9.0%	287	307	(6.3%)
Available tonne-km (ATK)	88	85	3.9%	688	724	(5.0%)
Load factor (%)	46.5%	44.3%	2.2	41.8%	42.4%	(0.6)