

JUNE 2011 TRAFFIC

Passenger

- ▶ Traffic up by 2.9% for capacity up by 5.0%
- ▶ Load factor of 82.1%, down 1.7 points

Cargo

- ▶ Traffic down by 2.8% for capacity up by 1.6%
- ▶ Load factor of 64.7% (-2.9 points)

In June the group's traffic continued to be affected by the events in Japan, Africa and the Middle East. Elsewhere, it was affected by calendar effects related to the long week ends of Ascension and Pentecost (which occurred in May last year), which weighed on business travel.

Passenger business

Traffic rose by 2.9% for capacity up by 5.0%, leading to a 1.7 point decline in load factor to 82.1%. The group carried 6.7 million passengers (+4.0%). Unit revenue per available seat kilometer (RASK) excluding currency was down on the previous year.

- On the Americas network, traffic was up 6.4% for capacity up 9.9%. The load factor reached 87.1% (down 2.9 points).
- Traffic on the Asia network was stable for capacity up by 5.2%. The load factor declined by 4.3 points to 84.5%. Routes to Japan recovered, with an 81% load factor, but traffic was still 23% lower than the previous year.
- The Africa and Middle East network remains affected by the various geopolitical crises. Elsewhere, the month of June 2010 benefited from the Soccer World Cup in South Africa. Traffic declined by 11.4% with capacity down 6.3%. The load factor lost 4.5 points to 77.3%.
- The Caribbean and Indian Ocean network was highly dynamic, with traffic up by 9.2% for capacity up by 6.6%. The load factor gained 1.8 points to 74.5%.
- The European network was also dynamic, with traffic up by 7.6% for capacity up by 4.4%. The load factor reached the high level of 78.3%, up 2.4 points.

Cargo business

The cargo business remained affected by the troubles in Africa and the Middle East and the impact of the earthquake in Japan. It also faced a situation of overcapacity from Asian destinations. In this context the group continued to control the evolution of its capacity, limiting growth to 1.6%. Traffic was down by 2.8%, while the load factor reached 64.7%, down 2.9 points. Unit revenue per available tonne kilometer (RATK) was down on the previous year.

Recent developments

- The group continues to expand its network. In the framework of the Transatlantic joint-venture with Delta Airlines, the Paris-Orlando route was launched on 6th June. The Paris-Lima route launched on the 21st June, allowing the group to operate 12 weekly flights to Peru, 7 between Amsterdam and Lima and 5 between Paris and Lima. Finally, KLM announced the launch of the Amsterdam-Rio de Janeiro route as of 1st November, complementing the two daily flights already operated by Air France.
- On June 21st the SkyTeam alliance welcomed its second Chinese partner, China Eastern, and its subsidiary, Shanghai Airlines, reinforcing its leadership position on the Chinese market. By 2012 the alliance will number 19 members, of which three in China, carrying over 150 million passengers:

China Southern, based mainly in Canton, China Eastern, based at Shanghai, and China Airlines, based in Taiwan. The group is negotiating with China Eastern the establishment of a joint-venture on the Europe-China routes.

- The group continues to multiply its initiatives in the CSR field. On 22nd June, it signed an agreement with the European Commission, Airbus and producers of bio-fuels, defining a road map to the production of two million tonnes of bio-fuels for the aviation industry by 2020. On 29th June, KLM realised a world first with the first commercial flight powered solely by bio-fuel. Finally, the group published its latest CSR report, available at www.airfranceklm-finance.com.
- The financial communication website of the group, www.airfranceklm-finance.com, has been redesigned in order to improve its useability and facilitate access to information. It is on line since 6th July.

Calendar

- ▶ 27th July 2011: Results for the April-June 2011 quarter
- ▶ 5th August 2011 at 08.00h : July 2011 traffic

STATISTICS

Passenger activity (in millions)

Total Group	June			Year to date		
	2011	2010	Variation	2011-12	2010-11	Variation
Passengers carried (000s)	6,713	6,454	4.0%	19,653	17,623	11.5%
Revenue pax-kilometers (RPK)	18,394	17,881	2.9%	53,931	49,282	9.4%
Available seat-kilometers (ASK)	22,392	21,329	5.0%	66,531	60,435	10.1%
Load factor (%)	82.1%	83.8%	(1.7)	81.1%	81.5%	(0.5)

Europe (including France)						
Passengers carried (000s)	4,713	4,465	5.6%	13,785	12,113	13.8%
Revenue pax-kilometers (RPK)	3,864	3,591	7.6%	11,283	9,781	15.4%
Available seat-kilometers (ASK)	4,933	4,726	4.4%	14,833	13,291	11.6%
Load factor (%)	78.3%	76.0%	2.4	76.1%	73.6%	2.5

Americas						
Passengers carried (000s)	885	842	5.2%	2,520	2,259	11.5%
Revenue pax-kilometers (RPK)	6,638	6,240	6.4%	18,879	16,788	12.5%
Available seat-kilometers (ASK)	7,622	6,934	9.9%	21,839	19,226	13.6%
Load factor (%)	87.1%	90.0%	(2.9)	86.4%	87.3%	(0.9)

Asia / Pacific						
Passengers carried (000s)	477	472	1.1%	1,398	1,307	6.9%
Revenue pax-kilometers (RPK)	4,077	4,075	0.0%	11,912	11,276	5.6%
Available seat-kilometers (ASK)	4,824	4,588	5.2%	14,459	13,203	9.5%
Load factor (%)	84.5%	88.8%	(4.3)	82.4%	85.4%	(3.0)

Africa / Middle East						
Passengers carried (000s)	419	476	(11.8%)	1,221	1,282	(4.8%)
Revenue pax-kilometers (RPK)	2,260	2,552	(11.4%)	6,617	6,761	(2.1%)
Available seat-kilometers (ASK)	2,925	3,123	(6.3%)	8,775	8,631	1.7%
Load factor (%)	77.3%	81.7%	(4.5)	75.4%	78.3%	(2.9)

Caribbean / Indian, Ocean						
Passengers carried (000s)	218	200	9.1%	729	662	10.2%
Revenue pax-kilometers (RPK)	1,555	1,424	9.2%	5,240	4,675	12.1%
Available seat-kilometers (ASK)	2,087	1,957	6.6%	6,625	6,084	8.9%
Load factor (%)	74.5%	72.7%	1.8	79.1%	76.9%	2.2

Cargo activity (in millions)

Total Group	June			Year to date		
	2011	2010	Variation	2011-12	2010-11	Variation
Revenue tonne-km (RTK)	918	944	(2.8%)	2,865	2,812	1.9%
Available tonne-km (ATK)	1,418	1,396	1.6%	4,293	4,041	6.2%
Load factor (%)	64.7%	67.7%	(2.9)	66.7%	69.6%	(2.8)

Europe (including France)						
Revenue tonne-km (RTK)	8	6	28.1%	21	17	24.8%
Available tonne-km (ATK)	50	43	14.5%	148	122	21.7%
Load factor (%)	15.2%	13.5%	1.6	14.3%	13.9%	0.4

Americas						
Revenue tonne-km (RTK)	360	364	(1.1%)	1,124	1,077	4.3%
Available tonne-km (ATK)	556	543	2.3%	1,667	1,548	7.7%
Load factor (%)	64.8%	67.0%	(2.2)	67.4%	69.6%	(2.2)

Asia / Pacific						
Revenue tonne-km (RTK)	378	389	(2.7%)	1,171	1,163	0.7%
Available tonne-km (ATK)	504	488	3.2%	1,525	1,441	5.9%
Load factor (%)	75.1%	79.7%	(4.6)	76.8%	80.7%	(4.0)

Africa / Middle East						
Revenue tonne-km (RTK)	137	152	(9.5%)	431	445	(3.2%)
Available tonne-km (ATK)	224	241	(7.0%)	685	682	0.5%
Load factor (%)	61.3%	62.9%	(1.7)	62.9%	65.3%	(2.4)

Caribbean / Indian Ocean						
Revenue tonne-km (RTK)	35	34	2.2%	119	109	8.9%
Available tonne-km (ATK)	86	81	6.2%	268	249	7.6%
Load factor (%)	41.0%	42.6%	(1.6)	44.3%	43.8%	0.5