

AUGUST 2011 TRAFFIC

Passenger

- ▶ Traffic up 7.6% for capacity up by 6.1%
- ▶ Load factor of 85.7%, up by 1.2 points

Cargo

- ▶ Stable traffic (-0.2%) for capacity up by 2.8%
 - ▶ Load factor down 1.9 points to 62.5%
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Passenger business

Traffic rose by 7.6% for capacity up by 6.1% leading to a 1.2 point rise in load factor to 85.7%. The group carried 6.8 million passengers (+4.7%). Unit revenue per available seat kilometer (RASK) excluding currency declined slightly compared with August 2010.

- On the Americas network, traffic was up by 10.7% for capacity up by 9.0%; the load factor gained 1.3 points to 89.6%.
- The Asia network remained dynamic with traffic up 9.0% for a 7.3% increase in capacity. The load factor reached 89.4% (+1.4 points). On Japan, the load factor stood at 89% with traffic down 12% year on year.
- The Africa and Middle East network continues to be impacted by the various crises, even though traffic saw an improvement, particularly to Africa. Overall traffic was stable (-0.1%) for capacity down 0.5%. The load factor stood at 83.4% (+0.3 points).
- The Caribbean and Indian Ocean network recorded a 10.0% rise in traffic for capacity up by 7.1%; the load factor gained 2.2 points to 84.0%.
- The European network saw a 5.1% increase in traffic for capacity up by 4.2%. The load factor improved by 0.6 points to 78.1%.

Cargo business

Traffic was stable (-0.2%) for capacity up by 2.8%, leading to a 1.9 point decrease in load factor to 62.5%. Unit revenue per available tonne kilometer (RATK) excluding currency slightly increased year on year.

Agenda

- ▶ 12 September 2011: UBS Transport Conference in London
- ▶ 23 September 2011: Paris Midcap Event
- ▶ 28 September 2011: Cheuvreux Paris Conference
- ▶ 10 October 2011: September 2011 Traffic

STATISTICS

Passenger activity (in millions)

Total Group	August			Year to date		
	2011	2010	Variation	2011	2010-11	Variation
Passengers carried (000s)	6,810	6,502	4.7%	33,748	30,999	8.9%
Revenue pax-kilometers (RPK)	20,560	19,099	7.6%	95,533	88,076	8.5%
Available seat-kilometers (ASK)	23,983	22,606	6.1%	114,615	105,903	8.2%
Load factor (%)	85.7%	84.5%	1.2	83.4%	83.2%	0.2

Europe (including France)						
Passengers carried (000s)	4,522	4,353	3.9%	23,272	21,184	9.9%
Revenue pax-kilometers (RPK)	3,914	3,725	5.1%	19,383	17,562	10.4%
Available seat-kilometers (ASK)	5,011	4,809	4.2%	24,951	23,201	7.5%
Load factor (%)	78.1%	77.5%	0.6	77.7%	75.7%	2.0

Americas						
Passengers carried (000s)	964	884	9.0%	4,459	4,045	10.2%
Revenue pax-kilometers (RPK)	7,249	6,551	10.7%	33,475	30,043	11.4%
Available seat-kilometers (ASK)	8,094	7,423	9.0%	38,068	34,095	11.7%
Load factor (%)	89.6%	88.3%	1.3	87.9%	88.1%	(0.2)

Asia / Pacific						
Passengers carried (000s)	528	485	8.7%	2,466	2,291	7.7%
Revenue pax-kilometers (RPK)	4,582	4,205	9.0%	21,152	19,789	6.9%
Available seat-kilometers (ASK)	5,124	4,776	7.3%	24,682	22,762	8.4%
Load factor (%)	89.4%	88.0%	1.4	85.7%	86.9%	(1.2)

Africa / Middle East						
Passengers carried (000s)	482	491	(1.9%)	2,192	2,240	(2.2%)
Revenue pax-kilometers (RPK)	2,616	2,619	(0.1%)	11,876	11,984	(0.9%)
Available seat-kilometers (ASK)	3,137	3,153	(0.5%)	15,022	14,844	1.2%
Load factor (%)	83.4%	83.1%	0.3	79.1%	80.7%	(1.7)

Caribbean / Indian, Ocean						
Passengers carried (000s)	315	289	9.0%	1,359	1,239	9.7%
Revenue pax-kilometers (RPK)	2,198	1,999	10.0%	9,648	8,698	10.9%
Available seat-kilometers (ASK)	2,617	2,444	7.1%	11,891	11,001	8.1%
Load factor (%)	84.0%	81.8%	2.2	81.1%	79.1%	2.1

Cargo activity (in millions)

Total Group	August			Year to date		
	2011	2010	Variation	2011	2010-11	Variation
Revenue tonne-km (RTK)	931	933	(0.2%)	4,749	4,722	0.6%
Available tonne-km (ATK)	1,490	1,449	2.8%	7,269	6,968	4.3%
Load factor (%)	62.5%	64.4%	(1.9)	65.3%	67.8%	(2.4)

Europe (including France)						
Revenue tonne-km (RTK)	7	6	24.3%	36	29	24.6%
Available tonne-km (ATK)	51	44	14.1%	250	211	18.6%
Load factor (%)	14.1%	12.9%	1.2	14.3%	13.7%	0.7

Americas						
Revenue tonne-km (RTK)	371	367	1.1%	1,870	1,826	2.4%
Available tonne-km (ATK)	594	569	4.4%	2,842	2,692	5.6%
Load factor (%)	62.5%	64.5%	(2.0)	65.8%	67.8%	(2.1)

Asia / Pacific						
Revenue tonne-km (RTK)	378	388	(2.5%)	1,946	1,957	(0.6%)
Available tonne-km (ATK)	522	499	4.6%	2,575	2,449	5.1%
Load factor (%)	72.4%	77.7%	(5.3)	75.6%	79.9%	(4.3)

Africa / Middle East						
Revenue tonne-km (RTK)	142	141	0.5%	714	737	(3.1%)
Available tonne-km (ATK)	230	243	(5.1%)	1,146	1,178	(2.7%)
Load factor (%)	61.6%	58.2%	3.4	62.3%	62.6%	(0.3)

Caribbean / Indian Ocean						
Revenue tonne-km (RTK)	32	31	4.6%	184	173	6.4%
Available tonne-km (ATK)	93	94	(1.5%)	456	438	4.1%
Load factor (%)	34.9%	32.9%	2.0	40.3%	39.4%	0.9