

7th August 2012

JULY 2012 TRAFFIC

- Passenger: 1.1% rise in traffic and good progress of unit revenues excurrency
- Cargo: 5.5% decline in traffic with 2.5 point lower load factor

In order to facilitate year on year comparison passenger data has been restated to include the passenger business of Martinair.

Passenger business

July 2012 traffic rose 1.1% for capacity up 1.6%, leading to a slight (-0.4 point) decline in load factor, which remained at the high level of 86.9%. The number of passengers amounted to 7.43 million, up 1.5%. Unit revenue per available seat kilometre (RASK) ex-currency was up relative to July 2011.

On the Americas network traffic and capacity rose by 2.0% and 1.5% respectively. The load factor improved by 0.4 points to 90.7%.

The Asia network saw traffic rise by 3.3% for capacity up by 5.6%. The load factor declined by 2.0 points to 89.4%.

The Africa and Middle East network saw a decline in traffic of 4.0% with capacity down by 4.1%. The load factor was stable at 85.1% (+0.1 point).

On the Caribbean and Indian Ocean network traffic declined by 3.3% for capacity down 5.7%. The load factor gained 2.1 points to 85.5%.

The European network recorded a 3.2% rise in traffic for capacity up by 5.2% under the effect of the provincial bases. The load factor declined by 1.6 points to 80.4%.

Cargo business

The cargo business saw a 5.5% decline in traffic for capacity down 1.6%. The load factor stood at 61.6% (-2.5 points). Unit revenue per available tonne kilometre (RATK) ex-currency was lower than in July 2011.

Agenda

7th September 2012, 08.00h CET: August 2012 traffic 5th October 2012, 08.00h CET: September 2012 traffic 31st October 2012, 07.15h CET: Third Quarter 2012 Results

STATISTICS

Passeng	er activity	(in millions)

Passengers carried (000s) Revenue pax-kilometers (RPK) Available seat-kilometers (ASK) Load factor (%)		July			Year to date	
Revenue pax-kilometers (RPK) Available seat-kilometers (ASK)	2012	2011	Variation	2012	2011	Variation
Available seat-kilometers (ASK)	7,425	7,313	1.5%	44,859	43,577	2.9%
, ,	21,517	21,272	1.1%	129,070	124,798	3.4%
Load factor (%)	24,756	24,375	1.6%	155,604	154,055	1.0%
	86.9%	87.3%	(0.4)	82.9%	81.0%	1.9
Europe (including France)						<u>.</u>
Passengers carried (000s)	5,112	4,965	2.9%	30,904	29,804	3.7%
Revenue pax-kilometers (RPK)	4,320	4,187	3.2%	25,391	24,239	4.8%
Available seat-kilometers (ASK)	5,373	5,108	5.2%	34,226	33,065	3.5%
Load factor (%)	80.4%	82.0%	(1.6)	74.2%	73.3%	0.9
Amoricas						
Americas Passengers carried (000s)	981	982	(0.0%)	5,599	5,461	2.5%
Revenue pax-kilometers (RPK)	7,542	7,397	2.0%	43,344	41,289	5.0%
Available seat-kilometers (ASK)	8,318	8,194	1.5%	49,200	48,472	1.5%
Load factor (%)	90.7%	90.3%	0.4	88.1%	85.2%	2.9
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Asia / Pacific	E 4 C	E 114	1.00/	2.425	2 207	2.00/
Passengers carried (000s)	546	541	1.0%	3,425	3,327	3.0%
Revenue pax-kilometers (RPK)	4,810	4,658	3.3%	29,627	28,388	4.4%
Available seat-kilometers (ASK) Load factor (%)	5,382 89.4%	5,099 91.4%	(2.0)	34,533 85.8%	33,560 84.6%	2.9%
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Africa / Middle East	460	400	(5.40()	0.040	2.004	0.70/
Passengers carried (000s)	462	488	(5.4%)	2,943	2,921	0.7%
Revenue pax-kilometers,(RPK)	2,536	2,642	(4.0%)	16,274	15,948	2.0%
Available seat-kilometers,(ASK) Load factor (%)	2,981 85.1%	3,110 85.0%	0.1	20,393 79.8%	20,789 76.7%	(1.9%)
Caribbean / Indian,Ocean	204	227	(2.00()	4.007	0.004	(0.70/)
Passengers carried (000s)	324	337	(3.9%)	1,987	2,064	(3.7%)
Revenue pax-kilometers (RPK)	2,309	2,388	(3.3%)	14,435	14,935	(3.3%)
Available seat-kilometers (ASK) Load factor (%)	2,701 85.5%	2,864 83.4%	(5.7%)	17,252 83.7%	18,169 82.2%	(5.0%)
Cargo activity (in millions)						
		July			Year to date	ı
Total Group	2012	2011	Variation	2012	2011	Variatio
Revenue tonne-km (RTK)	900	952	(5.5%)	6,165	6,582	(6.3%)
Available tonne-km (ATK)	1,461	1,486	(1.6%)	9,630	9,859	(2.3%)
Load factor (%)	61.6%	64.1%	(2.5)	64.0%	66.8%	(2.7)
Europe (including France)	•				·	
Revenue tonne-km (RTK)	6	7	(26.4%)	40	46	(13.4%)
Available tonne-km (ATK)	48	51	(6.5%)	309	321	(3.8%)
1 1 (1 10/)	11.5%	14.7%	(3.1)	12.9%	14.3%	(1.4)
Load factor (%)					<u>.</u>	
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Americas	360	374	(3.9%)	2,416	2.615	(7.6%)
Americas Revenue tonne-km (RTK)	360 597	374 581	(3.9%)	2,416 3,810	2,615 3,804	(7.6%)
Americas	360 597 60.2%	374 581 64.4%	(3.9%) 2.8% (4.2)	2,416 3,810 63.4%	2,615 3,804 68.7%	(7.6%) 0.2% (5.3)
Americas Revenue tonne-km (RTK) Available tonne-km (ATK) Load factor (%)	597	581	2.8%	3,810	3,804	0.2%
Americas Revenue tonne-km (RTK) Available tonne-km (ATK) Load factor (%) Asia / Pacific	597 60.2%	581 64.4%	2.8% (4.2)	3,810 63.4%	3,804 68.7%	0.2% (5.3)
Americas Revenue tonne-km (RTK) Available tonne-km (ATK) Load factor (%) Asia / Pacific Revenue tonne-km (RTK)	597 60.2% 369	581 64.4% 397	2.8% (4.2)	3,810 63.4% 2,504	3,804 68.7% 2,653	0.2% (5.3)
Americas Revenue tonne-km (RTK) Available tonne-km (ATK) Load factor (%) Asia / Pacific	597 60.2%	581 64.4%	2.8% (4.2)	3,810 63.4%	3,804 68.7%	0.2% (5.3)
Americas Revenue tonne-km (RTK) Available tonne-km (ATK) Load factor (%) Asia / Pacific Revenue tonne-km (RTK) Available tonne-km (ATK) Load factor (%)	597 60.2% 369 485	581 64.4% 397 527	(6.9%) (8.0%)	3,810 63.4% 2,504 3,235	3,804 68.7% 2,653 3,473	0.2% (5.3) (5.6%) (6.9%)
Americas Revenue tonne-km (RTK) Available tonne-km (ATK) Load factor (%) Asia / Pacific Revenue tonne-km (RTK) Available tonne-km (ATK) Load factor (%) Africa / Middle East	597 60.2% 369 485 76.1%	581 64.4% 397 527 75.2%	(6.9%) (8.0%) 0.9	3,810 63.4% 2,504 3,235 77.4%	3,804 68.7% 2,653 3,473 76.4%	0.2% (5.3) (5.6%) (6.9%) 1.0
Americas Revenue tonne-km (RTK) Available tonne-km (ATK) Load factor (%) Asia / Pacific Revenue tonne-km (RTK) Available tonne-km (ATK) Load factor (%) Africa / Middle East Revenue tonne-km (RTK)	597 60.2% 369 485 76.1%	581 64.4% 397 527 75.2%	2.8% (4.2) (6.9%) (8.0%) 0.9	3,810 63.4% 2,504 3,235 77.4%	3,804 68.7% 2,653 3,473 76.4%	(5.6%) (6.9%) (6.2%)
Americas Revenue tonne-km (RTK) Available tonne-km (ATK) Load factor (%) Asia / Pacific Revenue tonne-km (RTK) Available tonne-km (ATK) Load factor (%) Africa / Middle East Revenue tonne-km (RTK) Available tonne-km (RTK)	597 60.2% 369 485 76.1%	581 64.4% 397 527 75.2% 141 230	2.8% (4.2) (6.9%) (8.0%) 0.9 (4.7%) (0.5%)	3,810 63.4% 2,504 3,235 77.4% 942 1,591	3,804 68.7% 2,653 3,473 76.4% 1,004 1,615	(5.6%) (6.9%) 1.0 (6.2%) (1.5%)
Americas Revenue tonne-km (RTK) Available tonne-km (ATK) Load factor (%) Asia / Pacific Revenue tonne-km (RTK) Available tonne-km (ATK) Load factor (%) Africa / Middle East Revenue tonne-km (RTK)	597 60.2% 369 485 76.1%	581 64.4% 397 527 75.2%	2.8% (4.2) (6.9%) (8.0%) 0.9	3,810 63.4% 2,504 3,235 77.4%	3,804 68.7% 2,653 3,473 76.4%	(5.6%) (6.9%) (6.2%)
Americas Revenue tonne-km (RTK) Available tonne-km (ATK) Load factor (%) Asia / Pacific Revenue tonne-km (RTK) Available tonne-km (ATK) Load factor (%) Africa / Middle East Revenue tonne-km (RTK) Available tonne-km (RTK) Load factor (%) Caribbean / Indian Ocean	597 60.2% 369 485 76.1% 134 229 58.6%	581 64.4% 397 527 75.2% 141 230 61.3%	2.8% (4.2) (6.9%) (8.0%) 0.9 (4.7%) (0.5%) (2.6)	3,810 63.4% 2,504 3,235 77.4% 942 1,591 59.2%	3,804 68.7% 2,653 3,473 76.4% 1,004 1,615 62.2%	(5.6%) (6.9%) 1.0 (6.2%) (1.5%) (3.0)
Americas Revenue tonne-km (RTK) Available tonne-km (ATK) Load factor (%) Asia / Pacific Revenue tonne-km (RTK) Available tonne-km (ATK) Load factor (%) Africa / Middle East Revenue tonne-km (RTK) Available tonne-km (RTK) Load factor (%)	597 60.2% 369 485 76.1%	581 64.4% 397 527 75.2% 141 230	2.8% (4.2) (6.9%) (8.0%) 0.9 (4.7%) (0.5%)	3,810 63.4% 2,504 3,235 77.4% 942 1,591	3,804 68.7% 2,653 3,473 76.4% 1,004 1,615	(5.6%) (6.9%) 1.0 (6.2%) (1.5%)